

Telent Microsoft Azure Cloud Support Services G-Cloud 15 Pricing Document



TELENT MICROSOFT AZURE CLOUD SUPPORT SERVICES

SERVICE PRICING

If an organisation is procuring multiple solutions from Telent Technology Services, the overall solution costs may be considered, and economies of scale applied. Our approach to service pricing is as follows:

TECHNICAL CONSULTANCY

The Telent Cloud engineering team have a wide variety of skills and knowledge across on-premises, cloud, and hybrid cloud environments. They are able to assist with complex migrations and are able to provide architectural services to help realise, design, implement, support, optimise and lifecycle-manage tailored technical solutions. In addition, the Telent Cloud engineering consultants are able to assist customers with their future plans and roadmap reviews.

Telent will provide a free pre-sale consultancy to help assess the initial requirements of the Customer and determine our ability to provide a successful solution.

ASSESSMENT STAGE

The cost for the Assessment Stage will be determined by a fixed number of consultancy days led by a Technical Consultant and a Project Manager.

DESIGN STAGE

During the Design Stage, we offer a fixed-price technical consultancy and project management service. This service provides a comprehensive Scope of Works document that includes both High-Level and Low-Level design documents. Additionally, it outlines the approach to implementation and sets success criteria for the delivery.

DELIVERY STAGE

At the Delivery Stage, we offer a fixed-price technical consultancy, implementation, and project management service to ensure the agreed-upon milestones are delivered in alignment with the project plan.

IN-LIFE SUPPORT STAGE

Telent offer a comprehensive support wrap to compliment the Microsoft Azure environment that comprises of 1st, 2nd & 3rd line technical support, Vendor Management, Contract Service Management & ad-hoc services as and when required, such as the Technical Consultancy mentioned above.

