

Made Tech Housing

Hazard Case Management

Pricing

Supplier Name: Made Tech

Last updated: December 2025

Pricing

Hazard Case Management is priced as a flat annual licence fee, based on the total number of residential properties managed by the Customer.

The annual licence fee includes:

- Access to the Hazard Case Management software
- All standard product upgrades released during the contract term
- Standard customer support during Normal Business Hours
- API access to support interoperability with existing systems

Implementation, integration, training, and bespoke development services are not included in the licence fee and are priced separately.

Annual licence pricing (excluding VAT)

	Number of properties managed	Annual Price (excl. VAT)
Tier 1	Up to 4,000	£16,000
Tier 2	4,001 to 8,000	£22,000
Tier 3	8,001 to 12,000	£30,000
Tier 4	12,001 to 20,000	£40,000
Tier 5	20,001 to 30,000	£52,000
Tier 6	30,001 to 50,000	£70,000

Contract term discounts

Discounts are available for Customers committing to multi-year contract terms. Discounts apply to the annual licence fee only.

Contract term	Applicable discount
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12 months	0%
24 months	5%
36 months	7.5%

Multi-product discounts

Where a Customer licenses multiple Made Tech Housing products, the following discounts apply to the total annual license cost (excl VAT) across all licenses products.

Number of products licensed	Discount applied
2 products	5%
3 products	7.5%
4 or more products	10%

Implementation & integrations

Implementation and integration services are not included in the annual licence fee.

These services are typically required at contract commencement to:

- Configure the software for the Customer's organisation
- Integrate with existing Housing Management Systems, scheduling systems, or CRM platforms
- Support initial onboarding and go-live

Implementation and integration work is scoped and agreed with the Customer and charged at a standard rate of **£819 per person per day (excluding VAT)**.

Training

Standard product training is not included in the licence fee.

Training services, where required, are scoped with the Customer and delivered remotely or onsite as agreed. Training is charged at the standard professional services day rate of £819 per person per day (excluding VAT).

Additional services

Bespoke development, additional configuration, and extended support services are not included in the licence fee. Any such services will be scoped and priced separately.