

Made Tech Housing

Pricing

Supplier Name: Made Tech

Last updated: December 2025

Overview

Made Tech Housing is a modular suite of cloud-based software products designed to support social housing providers with repairs, compliance, inspections, voids, hazard case management, and evidence capture.

Each product within the Made Tech Housing suite is licensed separately and priced as a flat annual licence fee, based on the total number of residential properties managed by the Customer.

Customers may license one or more products depending on their requirements. Where multiple products are licensed, multi-product discounts may apply as set out below.

Pricing model

Pricing for Made Tech Housing products is based on the following principles:

- Annual licence fees are banded by property volume
- Licence fees are charged per product
- Licence fees cover access to the software, standard support, and all standard product upgrades
- Implementation, integrations, training, and bespoke development are not included in licence fees and are charged separately

Product pricing

Hazard Case Management

	Number of properties managed	Annual Price (excl. VAT)
Tier 1	Up to 4,000	£16,000
Tier 2	4,001 to 8,000	£22,000
Tier 3	8,001 to 12,000	£30,000
Tier 4	12,001 to 20,000	£40,000
Tier 5	20,001 to 30,000	£52,000

Tier 6	30,001 to 50,000	£70,000
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Repairs

	Number of properties managed	Annual Price (excl. VAT)
Tier 1	Up to 4,000	£11,880
Tier 2	4,001 to 8,000	£18,144
Tier 3	8,001 to 12,000	£25,056
Tier 4	12,001 to 20,000	£32,940
Tier 5	20,001 to 30,000	£42,984
Tier 6	30,001 to 50,000	£55,080

Inspections & planned works

	Number of properties managed	Annual Price (excl. VAT)
Tier 1	Up to 4,000	£3,100
Tier 2	4,001 to 8,000	£8,505
Tier 3	8,001 to 12,000	£12,500
Tier 4	12,001 to 20,000	£17,600
Tier 5	20,001 to 30,000	£22,575
Tier 6	30,001 to 50,000	£30,000

Access to the survey tooling subject to additional implementation cost per survey type ([e.g.](#), gas safety, EICR, FRA etc)

Voids

	Number of properties managed	Annual Price (excl. VAT)
Tier 1	Up to 4,000	£7,900
Tier 2	4,001 to 8,000	£13,100
Tier 3	8,001 to 12,000	£17,000
Tier 4	12,001 to 20,000	£24,000
Tier 5	20,001 to 30,000	£30,000
Tier 6	30,001 to 50,000	£40,000

Evidence

	Number of properties managed	Core product license (excl. VAT)	Video call add-on (excl. VAT)
Tier 1	Up to 4,000	£7,900	£5,000
Tier 2	4,001 to 8,000	£13,100	£6,500
Tier 3	8,001 to 12,000	£17,000	£8,000
Tier 4	12,001 to 20,000	£24,000	£10,000
Tier 5	20,001 to 30,000	£30,000	£12,500
Tier 6	30,001 to 50,000	£40,000	£15,000

Yoti ID Verification cost: £1.15 per verification (invoiced quarterly)

Contract term discounts

Discounts are available for Customers committing to multi-year contract terms. Discounts apply to the annual licence fee only.

Contract term	Applicable discount
12 months	0%
24 months	5%
36 months	7.5%

Multi-product discounts

Where a Customer licenses multiple Made Tech Housing products, the following discounts apply to the total annual license cost (excl VAT) across all licenses products.

Number of products licensed	Discount applied
2 products	5%
3 products	7.5%
4 or more products	10%

Implementation & integrations

Implementation and integration services are not included in the annual licence fee.

These services are typically required at contract commencement to:

- Configure the software for the Customer's organisation
- Integrate with existing Housing Management Systems, scheduling systems, or CRM platforms
- Support initial onboarding and go-live

Implementation and integration work is scoped and agreed with the Customer and charged at a standard rate of **£819 per person per day (excluding VAT)**.

Training

Standard product training is not included in the licence fee.

Training services, where required, are scoped with the Customer and delivered remotely or onsite as agreed. Training is charged at the standard professional services day rate of £819 per person per day (excluding VAT), plus travel expenses if required.

Additional services

Bespoke development, additional configuration, and extended support services are not included in the licence fee. Any such services will be scoped and priced separately.