

ENGAGEMENT & CONSULTATION

Unlimited users: we DO NOT and WILL NEVER limit the number of admin users.

Unlimited access to your dedicated Engagement Expert: we DO NOT and WILL NEVER charge for onboarding, training or advice.

Unlimited queries and keywords: we DO NOT and WILL NEVER charge for the number or complexity of queries, keyword-based searches or interactions with our AI Assistant

	STANDARD Simple consultation projects	ESSENTIAL Department-wide consultation and collaborative engagement	PROFESSIONAL Organisation-wide advanced consultation, engagement, co-design and co-production	*Optional ADD-ON: Paid targeted digital campaign boost	*Optional ADD-ON: Publishing & Inbox, unlimited channels	Optional ADD-ON: Content build by our Engagement Expert Team	Optional ADD-ON: Custom deep dive reports written by our Advanced Analytics Team
Hub pages	0	1	1	-	-	-	-
Department pages	0	2	Unlimited	-	-	-	-
Project pages	1	Unlimited	Unlimited	-	-	-	-
Questionnaires	3 per year	12 per year	Unlimited	-	-	-	-
Collaborative activities	1 per year	6 per year	Unlimited	-	-	-	-
Email newsletter	1k email sends per year included	12k email sends per year included	Unlimited email sends	-	-	-	-
Domain customisation	Choice of subdomain	Choice of subdomain	Use of own / custom domain	-	-	-	-
Import external data	None	Subscribers	Subscribers, submissions, content	-	-	-	-
Hybrid online & offline	None	Face-to-face mode	Face-to-face mode, Printable consultations, Live engagements	-	-	-	-

Population range	Price per year ex VAT	Price per year ex VAT	Price per year ex VAT	Price per campaign ex VAT	Price per year ex VAT	Price per project ex VAT	Price per report ex VAT
< 15,000	£3,500	£13,250	£20,500	£1,000	£2,500	£2,500	£3,250
15,001 - 75,000	£4,000	£14,000	£21,750	£1,000	£2,500	£2,500	£3,250
75,001 - 125,000	£4,500	£14,500	£22,750	£1,000	£2,500	£2,500	£3,250
125,001 - 175,000	£5,000	£15,250	£23,750	£2,000	£5,000	£2,500	£3,250
175,001 - 225,000	£5,500	£16,000	£25,000	£2,000	£5,000	£2,500	£3,250
225,001 - 275,000	£6,000	£16,750	£26,000	£2,000	£7,500	£2,500	£3,250
275,001 - 350,000	£6,500	£17,500	£27,000	£3,500	£7,500	£2,500	£3,250
350,001 - 500,000	£7,000	£18,000	£28,250	£3,500	£7,500	£2,500	£3,250
500,001 - 650,000	£7,500	£18,750	£29,000	£3,500	£10,000	£2,500	£3,250
650,001-850,000	£8,000	£19,500	£30,250	£7,500	£10,000	£2,500	£3,250
850,001-1,250,000	£8,500	£20,250	£31,500	£7,500	£10,000	£2,500	£3,250
1,250,001-2,500,000	£9,000	£21,000	£32,500	£7,500	£12,500	£2,500	£3,250
2,500,001-5,000,000	-	£21,750	£33,500	£12,000	£12,500	£2,500	£3,250
5,000,001-10,000,000	-	£23,000	£35,750	£12,000	£12,500	£2,500	£3,250
10,000,001-20,000,000	-	£24,500	£38,000	£12,000	£15,000	£2,500	£3,250
20,000,001+	-	£25,750	£40,000	£12,000	£15,000	£2,500	£3,250

*Not available on STANDARD

Annual inflation (based on CPI) will be applied to multi year contracts, with each increase applied on the anniversary of the contract start date.

Pricing provided is for contracts commencing in calendar year 2026. Contracts commencing in later years will be subject to an inflationary CPI increase on the starting price.

Discounts described below are additive and can be used in combination.

Multi year discount if contracted up-front

2 years	2%
3 years	5%
4 years or more	10%

Central government departments and agency pricing according to the population in the jurisdiction that they serve.

If a Ministerial Department takes on a national licence, non departmental public bodies within the same department (eg. the Environment Agency within DEFRA) benefit from the following discounts:

2nd public body	15%
3rd public body	20%
4th or more public body	30%

If combined with another Commonplace product (Social Media & News Monitoring & Management or Representative Surveys), 15% off the second product ordered (discount on lowest price product if ordered simultaneously).

If combined with two or more additional Commonplace products, see pricing on the 360 Community Voice Gcloud service listing.