Cyber **security**

EMERGENCY INCIDENT RESPONSE

THREAT READY



LRQA.com

LRQA

Your Risk Management Advantage

INTRODUCTION

A cyber-attack can disrupt your operations, damage your reputation and put sensitive data at risk. With LRQA, you gain immediate access to an expert incident response team who act quickly to minimise impact and support your organisation every step of the way.

LRQA CIRT
CYBER INCIDENT RESPONSE TEAM

WHAT TO EXPECT FROM LRQA

CREST INCIDENT MANAGEMENT
Incident Response

Assured Service Provider
in association with National Cyber Security Centre
Cyber Incident Response: Standard Level

24/7 Response

immediate access to our CREST certified and registered experts ensuring you are never alone during a cyber crisis.

Rapid Containment

Decisive action to stop the attack, protect sensitive data, and reduce operational and financial impact.

Forensic Investigation and Reporting

Comprehensive analysis of how the incident occurred, its impact, and clear recommendations to strengthen resilience.

Independently Accredited

LRQA is an NCSC Accredited Service Provider (Level 2) in Cyber Incident Exercising and Incident Response, and is CREST accredited for both Cyber Security Incident Response (CSIR) and Cyber Incident Exercising.

Business Continuity Support

Expert guidance to help maintain critical operations while recovery measures are implemented.

Global Expertise

Consistent, reliable support across regions, providing assurance wherever your organisation operates.

For emergency support, please call 0345 520 0085 (option 3). An incident lead will answer and begin guiding containment straight away. Our priority is to stabilise the situation as quickly as possible.

FROM INCIDENT TO RECOVERY

Our three-step process

1 Engage and Contain

Your call is answered immediately by an incident lead. We gather critical details, stabilise your environment, and act quickly to cut off attacker access, prevent further spread, and protect your most important systems and data.

2 Investigate and Eradicate

Our experts establish how the attack happened, the scale of compromise, and which systems or accounts were affected. We then remove malicious code, persistence mechanisms and unauthorised access points to ensure the threat is fully neutralised.

3 Recover and Strengthen

We help restore operations safely, validate system integrity, and provide clear reporting with practical recommendations. This ensures resilience, regulatory alignment, and reduces the risk of repeat incidents.

ABOUT LRQA

LRQA is a leading global risk management partner.

Through our connected risk management solutions, we help you navigate an evolving global landscape to keep you one step ahead.

From certification and cybersecurity, to safety, sustainability and supply chain resilience, we work with you to identify risks across your business. We then create smart, scalable solutions, tailored to help you prepare, prevent and protect against risk.

Through relentless client focus, backed by decades of sector-specific expertise, data-driven insight and on-the-ground specialists across assurance, certification, inspection, advisory and training, we support over 61,000 organisations in more than 150 countries.

LRQA – Your risk management advantage.

GET IN TOUCH

Visit **LRQA.com** for more information or email **cybersolutions@lrqa.com**

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Care is taken to ensure that all information provided is accurate and up to date; however, LRQA accepts no responsibility for inaccuracies in or changes to information.

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