



Terms & Conditions document

G-Cloud 15 ServiceNow licenses

1. Terms and Conditions

The G-Cloud 15 terms as laid out in the Framework Agreement and the Call-Off Contract shall be adhered to. In addition, when purchasing ServiceNow licenses the Buyer must sign a separate ServiceNow Use Authorisation form and agree to the ServiceNow terms and conditions as laid out here: <https://www.servicenow.com/upgrade-schedules.html>