

SocietyWorks Suite

Pricing

Products within the SocietyWorks Suite are provided as cloud-hosted, managed and maintained services. Prices include onboarding, development, training, hosting, maintenance and second line support. Customers are invited to regular user groups for best practice knowledge sharing and continual product development.

SocietyWorks Suite pricing is based on customers needing a combination of products chosen by you. Choose two or more of the products listed below.

FixMyStreet Pro			
Essential	Advanced	Premium	Premium Plus
£15,000 per year	£30,000 per year	£46,000 per year	£56,000 per year
The essential FixMyStreet Pro service, branded to look like your website, with useful tools to help you manage, moderate, shortlist and respond to reports, including the ability to suggest potential duplicate reports to users to prevent unnecessary reporting.	Advanced featured FixMyStreet Pro service, with all the benefits of the 'Essential' plan, and 1 integration with a system of your choice.	The complete end-to-end FixMyStreet Pro service, designed for councils committed to improving their relationship with citizens.	Ideal for authorities using multiple systems to manage different service areas.
'Essential' is ideal for service areas transitioning to a paper free process.	Perfect for councils that want to freshen up their front end reporting and push all reports through a central CRM system.	Everything in the 'Advanced' plan, plus integration with up to 2 systems of your choice.	'Premium Plus' enables you to integrate with your choice of up to 3 business systems and display up to 15 asset layers on the map.
	Includes an integration with Street Manager and GOV.UK Notify if required.	'Premium' also allows you to display up to 10 asset layers on the map to further increase report accuracy and reduce duplication.	

FixMyStreet Pro for District Councils	FixMyStreet Pro for Housing Associations	FixMyStreet Pro for Unitary, Metropolitan District and County Councils with a population <150,000
Population <100,000 'Essential' plan = £5,000 per year Population >100,000 'Essential' plan = £7,000 per year Add 1 integration into a line of business system +£18,750 per year	'Advanced' plan = £23,750 per year Stand alone system with no CRM integration. Up to 10 asset layers 'Premium' plan = £30,000 per year 1 integration and up to 10 asset layers	'Essential' plan = £15,000 per year No integrations, no asset data 'Advanced' plan = £25,000 per year 1 integration, no asset data 'Premium' plan = £36,000 per year 1 integration, up to 10 asset Layers

Please note:

- Contracts renewed years 5 onwards subject to 15% discount
- For principal authority clients which set up and run their own Open311 integration into FixMyStreet Pro, a cost reduction of £18,750 per annum will be applied in the fees quoted (where a package includes an integration).
- For authorities wanting to integrate with FixMyStreet.com only, and where that integration is set up and managed by us, the cost is £18,750.

WasteWorks

Core bin services (residential or commercial) integrated with in-cab waste system

£22,000 per year*

Based on 4 year contract (3+1)

Contracts renewed years 5 onwards subject to 15% discount

The essential WasteWorks service, branded to look like your website and integrated with your in-cab system (e.g. Alloy, Bartec, Echo and Whitespace Work Software) to simplify access to residential or commercial waste services.

Let users check their bin days, report problems with collections (e.g. missed collection, damaged container) and make requests or bookings (e.g. new containers, subscriptions,

generate quotes etc). Plus share real-time updates about collections and preemptive messaging to help manage expectations and reduce failure demand. Optional integrations with a single sign-on service or with GOV.UK Notify are available if required.

Subscription services (WasteWorks add-on)	Payment provider integration (WasteWorks add-on)
First subscription £10,000 per year* Additional subscriptions charged at £5,000 per subscription, per year*	£5,000 per payment provider integration, per year*
Add a subscription service to your WasteWorks plan. Standard subscription services** include: • Green garden waste • Bulky waste • Assisted collections • Medical waste • Small items (eg. batteries, coffee pods, textiles, etc) • One-off purchases for Commercial Waste clients Subscription services require an integration with a relevant waste management system.	Create a truly seamless customer experience by incorporating payments for your subscription services into your WasteWorks service.

*A 10% discount on the total WasteWorks annual fee will be applied for local authorities with a population of <200,000. A 20% discount will be applied for local authorities with a population of <100,000.

**For the development of any subscription services not listed here, an additional one-off development fee may be required in line with our SFIA rate card.

FOIWorks

£11,500 per year

Based on 4 year contract (3+1)

Contracts renewed years 5 onwards subject to 15% discount

- Full on-boarding process:
 - Project kick off meeting
 - Create scoping and technical documentation
 - Set up project & comms tools
 - Project management
 - Full user training
- Development & integration with one of:
 - Infreemation
 - iCasework
 - Other identified system
- End-to-end testing (including bug fixing)
- Organisation branding applied
- Open source software licence
- Hosting
- Site maintenance
- Support

ApplyWorks

Essential

£15,000 per year*

The essential ApplyWorks service, branded to look like your existing website, enables you to provide a comprehensive and intuitive application workflow.

'Essential' acts as a standalone case management system for simple 'question and answer' application processes and payments (if a payment provider integration is added)

Optional GOV.UK Notify integration is available if required.

Advanced

£30,000 per year*

All the benefits of the 'Essential' plan, plus **1 integration** into a system of your choice (such as a CRM or other back office system).

'Advanced' is ideal for councils needing to incorporate applications for multiple departments, connecting everything to a central system for back and forth dialogue and approval.

Premium

£46,000 per year*

Where there is a need for specialised licensing (e.g. market trader licensing or taxi licensing) within complex service areas, ApplyWorks 'Premium' brings all the features of the 'Advanced' plan, plus functionality such as mapping and asset layers for plots and pitches, calendars and attendance registers.

Additional integrations (Advanced & Premium plans)	Payment provider integration
£10,000 per additional integration, per year*	£5,000 per payment provider integration, per year*
Add additional integrations with other systems into your ApplyWorks service.	Create a truly seamless customer experience by incorporating payments for your licensing or permits into your ApplyWorks service.

*A 10% discount on the total ApplyWorks annual fee will be applied for local authorities with a population of <200,000. A 20% discount will be applied for local authorities with a population of <100,000.

Contracts renewed years 5 onwards subject to 15% discount.

EnviroWorks	
Essential The essential all-in-one EnviroWorks service, branded to look like your website. The built-in case management features are perfect for teams requiring a secure isolated system, or graduating from a generic form-builder approach. Local authorities — Population over 200k = £35k/yr — Population 100–200k = £25k/yr — Population under 100k = £20k/yr Housing associations — All housing associations = £15k/yr	Premium The ultimate EnviroWorks service, with all the features of the Essential plan, plus the option of integration into your CMS, Single-Sign-On provider or FixMyStreet Pro service. Perfect for authorities looking to integrate reporting into their existing teams and systems. Local authorities — Population over 200k = £50k/yr — Population 100–200k = £40k/yr — Population under 100k = £30k/yr Housing associations — All housing associations = £20k/yr

Contracts renewed years 5 onwards subject to 15% discount.

Where additional integrations are required under the Premium plan, these can be added at a cost of £10k/yr per additional integration.

Prices include onboarding, development, training, hosting, maintenance and second line support. Customers are invited to regular user groups for best practice knowledge sharing and continual product development.

Invoicing

The first annual invoice will be issued on commencement of the contract; subsequent invoices on the anniversary of the contract start date.

Ordering

Contact SocietyWorks to order.

mail: enquiries@societyworks.org