

EnviroWorks

Standard plans and pricing

EnviroWorks is provided as a cloud-hosted, managed and maintained service, with features simply grouped into two price plans: Essential and Premium. We are committed to keeping our pricing structures clear and fair to enable customers to budget appropriately, with no unknown costs throughout the duration of the contract. Annual pricing is based on population, to give you the most value for your expected level of usage.

	Essential	Premium
	The essential all-in-one EnviroWorks service, branded to look like your website. The built-in case management features are perfect for teams requiring a secure isolated system, or graduating from a generic form-builder approach.	The ultimate EnviroWorks service, with all the features of the Essential plan, plus the option of integration into your CMS, Single-Sign-On provider or FixMyStreet Pro service. Perfect for authorities looking to integrate reporting into their existing teams and systems.
Pricing: Local authorities		
– Population over 200k	£35k/yr	£50k/yr
– Population 100–200k	£25k/yr	£40k/yr
– Population under 100k	£20k/yr	£30k/yr
Pricing: Housing Associations		
– All housing associations	£15k/yr	£20k/yr

Contracts renewed years 5 onwards subject to 15% discount.

Where additional integrations are required under the Premium plan, these can be added at a cost of £10k/yr per additional integration.

Prices include onboarding, development, training, hosting, maintenance and second line support. Customers are invited to regular user groups for best practice knowledge sharing and continual product development.

Compare standard plans

	Essential	Premium
Highlights		
EnviroWorks with your authority's domain and branding	✓	✓
Training	Online training	Online training
Intuitive, mobile-friendly reporting interface for users	✓	✓
Powerful built-in case management interface for authority staff	✓	✓
Two-way integration with your own case management system (eg: Uniform)		✓ 1 integration
Integration with your own Single-Sign-On / 'My Account' solution for staff and/or users		✓ 1 integration
Integration with your FixMyStreet Pro service		✓
Features for staff		
Flexible case management: Browse and filter cases by type, location, users involved, and more.	✓	✓
Timestamped log of every action on a case	✓	✓
Easy assignment of cases to officers (with auto-suggestion based on report	✓	✓

	Essential	Premium
location and category)		
'Follow' cases of interest, without assigning yourself	✓	✓
Merge and unmerge cases without losing any history	✓	✓
Export caseload statistics for regular reporting	✓	✓
Mobile friendly interface for officers in the field	✓	✓
User profile view: add contact details, availability, and safeguarding notes	✓	✓
Single-Sign-On integration		✓
Features for customers		
100% private reporting: user only ever sees their own reports, even if their case is merged with another	✓	✓
User sees all their reports in one place, along with all communication to/from the authority	✓	✓
Simple, step-by-step reporting, with audio/video evidence upload	✓	✓
Easy verified user sign-in	✓	✓
Single-Sign-On / 'My Account' integration		✓
Meets government accessibility standards, WCAG 2.2 AA	✓	✓

Invoicing

The first annual invoice will be issued on commencement of the contract; subsequent invoices on the anniversary of the contract start date.

Add-on services

We can also help you transform the way your residents interact with you in relation to other service areas, including:

- Highways and public realm issue reporting (e.g. potholes, fly-tipping, public rights of way, etc.)
- Waste (residential and commercial bin day checks, bulky/green waste subscriptions, missed collection reports, etc.)
- Freedom of Information request management
- Licence applications
- and more

Within the G-Cloud 15 framework look for the SocietyWorks Suite, which will allow you to combine our citizen-centred products and take a cohesive approach to your interactions with residents.

Business readiness and scoping programme

Having worked with local authorities for over 20 years, we understand the pressures implementing new software or services can create.

We offer a business readiness and scoping programme, designed to support you in achieving manageable transitions throughout and after the implementation of your FixMyStreet Pro service.

Our experienced service designers will work with you to design a programme that works with your local authority – engaging early with the departments that might be impacted by changes, exploring solutions that work across and between teams, identifying risks to be mitigated ahead of time, and delivering a clear set of requirements for your EnviroWorks instance, taking into consideration your specific needs and future service improvements.

We offer two options depending on your requirements:

1. Rapid review (£6,000)

A focused, 5-day evaluative programme to quickly understand your organisation's readiness for digital change. We will help you to identify key risks, gaps and opportunities, and provide clear, prioritised actions that can be taken.

2. Deep dive (£12,000)

An in-depth, 10-day engagement for larger councils or authorities with the most complex needs. Working closely with your teams, we will help you to explore challenges in detail, assess readiness across multiple areas, and support you in shaping a clear and realistic approach to digital transformation.

Ordering

Contact SocietyWorks

Mail: enquiries@societyworks.org