



A secure, centralised location to manage all aspects of Covert Human Intelligence Source (CHIS) related activities.

Why Source Management?

From authorities to deployments, including the management and mitigation of risk to all personnel, operations and your organisation, no part of CHIS related activity goes unrecorded or unreported.

Central record

Document the pre-approach, recruitment, registration, risk assessment and management of active and inactive CHIS, including all contacts, associated intelligence, taskings, rewards and compromise. Capture a history of all handlers, controllers and authorising officers. All decisions and justification are recorded against a CHIS profile using the policy log.

Access control

Role-based access allows handlers and controllers to access the module for operational requirements while ensuring highly sensitive information is correctly recorded and force policy and legislative requirements are met.

Appropriate authorisations

A configurable workflow ensures the application and approval process for CHIS related activity is authorised at the necessary level, following the chain of command appropriate to your organisational hierarchy and business process.

Legislative compliance

Request and authorise use and conduct and criminal conduct authorities using national forms, following the latest legislation and ensuring the CHIS is legally authorised for specific operational purposes and reviewed, renewed and cancelled in a timely manner.

Calculate financial rewards

Calculate financial rewards using the national rewards matrix. Manage and document working expenses. Authorisation thresholds can be configured to match your organisational hierarchy levels and policies.

Information management

A secure and searchable database to manage all CHIS activity with built in statistical and performance reporting and the ability to review, mark for retention or authorise for disposal in accordance with IPCO record and product management guidelines.

Altia is highly experienced in the covert field

We have decades of experience working closely with officers in covert operations and some employees have experience of working in those teams. This partnership has enabled the development of solutions that truly meet operational needs. We provide all associated services, such as training, database administration, health checks and configuration work. All Altia staff engaged in the development and delivery of ACOS are cleared to SC level and a number to DV level.



The latest security and technology standards

Built using cloud technology ACOS comes with the latest standards in security, flexibility and resilience. It can be upgraded and adapted to meet compliance and new feature requirements faster than ever without creating a heavy IT or administrative burden.

Security and resilience

- Your own Microsoft Azure environment, plus additional security frameworks applied.
- Strict access control, with two factor authentication and data encryption.
- 99.9% uptime guaranteed by Microsoft Azure.
- 24/7 monitoring of threats.
- Single customer-specific data store, with unlimited storage available.

Always up to date

- We update ACOS to meet new compliance requirements, and adapt to new technology advances, faster than ever.
- New features and functionality are regularly released.
- Because we manage the software and infrastructure, there's no burden on you or your IT team to manage install, patches or upgrades. It's all automated.

Support and service

- Configuration.
- Onboarding project management.
- Choice of in-person or virtual training.
- Self-serve e-learning modules.
- Learning videos.
- Technical support desk.
- Account manager.
- User groups.

About ACOS

Source Management is one of nine ACOS modules:

- Communications Management
- Information in Confidence
- Intelligence
- Prison Surveillance
- Protected Persons
- Source Management
- Surveillance
- Technical Services Unit (TSU)
- Undercover

By using the complete suite, covert activity is managed end-to-end from a single central point, ensuring only those users with the right level of authority and clearance can see relevant data. With the ability to review, mark for retention or authorise for disposal, ACOS ensures adherence with record and product management guidelines.

ACOS is currently used by law enforcement in the UK and internationally, helping them manage covert operations effectively, discreetly, and securely while complying with regulations, policy, legislation and best practice procedures. Because of its modular design, ACOS can be easily tailored and scaled depending on organisational needs.

Learn more

www.altiaintel.com
sales@altiaintel.com
+44 (0) 330 808 8600