



Rapid threat and risk-based responses to incidents or major events.



Developed with practitioners from the police and emergency services, CLIO has a proven track record of 20+ years in the most demanding environments. It is recognised nationally by law enforcement agencies as their tool for managing critical incidents and serious organised crime investigations.

Why CLIO?

CLIO is the UK's leading critical incident management system and is trusted by the majority of UK law enforcement agencies.

Real-time information

CLIO provides you with a virtual incident room. No matter where staff are located you can efficiently share real-time information, enabling fully informed decision making as the incident unfolds.

Reduce human error

Test and create templates to use when you need to put your plan into action fast. The opportunity for human error is reduced with an optimised response process. Structure helps manage high-pressure situations.

Full audit trail

A comprehensive audit trail, including a strategic decision and policy log, providing full accountability and evidential proof for use in any legal action. Review the audit trail after incidents to identify and resolve any points of concern.

Simple to deploy, learn and use

Developed over years of working out precisely what is needed in these critical situations, CLIO offers structure in the most chaotic and fast-evolving situations.

Broad use cases

CLIO has a wide variety of uses, including counter terrorism operations; critical and major incidents; co-ordinated multiple arrests; public order and public safety events; surveillance-led operations; management of intelligence; missing persons and internal investigations.

CLIO is currently used by over 75% of UK police forces

Scan to find out more



“We have been using CLIO for a number of years to support planned events, football and crimes in action. It has been a vital tool in helping us to manage these events and ensuring we have a clear audit trail around our decision-making.”
- Chief Supt, Sussex Police





The latest security and technology standards

Built using cloud native technology CLIO comes with the latest standards in security, flexibility and resilience. It can be upgraded and adapted to meet compliance and new feature requirements faster than ever without creating a heavy IT or administrative burden.

Security and resilience

- Your own Microsoft Azure environment, plus additional security frameworks applied.
- Strict access control, with two factor authentication and data encryption.
- 99.9% uptime guaranteed by Microsoft Azure.
- 24/7 monitoring of threats.
- Single customer-specific data store, with unlimited storage available.

Always up to date

- We can update CLIO to meet new compliance requirements, and adapt to new technology advances, faster than ever.
- New features and functionality are regularly released.
- Because we manage the software and infrastructure, there's no burden on you or your IT team to manage install, patches or upgrades. It's all automated.

Support and service

- Configuration.
- Onboarding project management.
- Choice of in-person or virtual training.
- Self-serve e-learning modules.
- Learning videos.
- Technical support desk.
- Account manager.
- User Groups.

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Discover CLIO and Transcribe

CLIO is now available as a module on Altia HQ so you can seamlessly integrate it with other investigation modules, including Transcribe for the fast inclusion of audio files.

Build a solution that's right for you.

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The future of investigations.
We're on the case.

altiaintel.com/hq

Learn more

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