

G Cloud 15

Pricing Document

Altia CLIO Cloud

Date: January 2026

Version: v1.0

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About Altia

Founded in 1996, Altia services law enforcement agencies, government departments and regulatory authorities globally, including 100% of United Kingdom police forces.

With a cross-industry focus of 320 accounts in 17 countries; 90 full time employees and a presence in UK, Australia, Canada and the US, Altia are the leading global provider of intelligence and investigation software and are backed by UK based Bowmark Capital.

CLIO Cloud is a consistent, robust and trusted approach to incident management, contemporaneous recording of decision-making and operational responses for police forces and nationally coordinated law enforcement structures that are charged with conducting operations where the threat to public and officer safety may be high.

Altia CLIO Cloud Pricing

Pricing is based upon the number of users and is a standard COTS solution.

Altia CLIO annual price per concurrent licence including cloud hosting and managed service.

Number of Concurrent Licences	Annual Price per Concurrent Licence
10	£4,430.00
11 to 25	£2,180.00
26 to 50	£1,410.00
51 to 100	£940.00
101 to 250	£600.00
201 to 500	£490.00
501 to 1,000	£406.00
1,001 to 2,000	£370.00

A standard implementation cost, payable in year 1 only, is shown below:

Implementation Cost (Year 1 only)
£13,390.00

A minimum purchase of 10 licences is required.

Minimum Term 12 months.

Standard Implementation

Altia solution for the cloud includes standard implementation comprising the following:

- 4 days for installation and set-up
- 2 days end user administrative training (Up to 8 delegates)
- 3 days user training (Up to 8 delegates)

Any form of BRC costs or specific form / field configuration are not included within standard implementation and would require further discussion with Altia.

Additional online training per course - £1,500.00 (8 delegates)

Altia Cloud Licence Agreement

The fees are calculated on a per licence annual subscription model

The annual subscription fee includes:

- Technical Helpdesk Support
- Business week, Mon - Fri, 09:00 -17:00, telephone & email support plus 24/7 portal
- Solution upgrades and updates

Each licence is concurrent.

Standard implementation will provide:

- System Implementation – Dedicated Tenancy

Prices exclude Value Added Tax (VAT) which will be charged at the prevailing rate.

Cloud usage is subject to reasonable use. 1TB is provided with the costs shown. Data storage in excess of this level is charged at the rate of £1.00 / GB per month.

All Professional Service/Service Delivery elements exclude all business expenses (i.e. travel, accommodation, subsistence) which will be charged at cost.

Minimum contract term is 12 months.

Multi-year and payment in advance discounts of up to 15% are available (on the Software Licence price only).

Version control

Version	Date	Nature of revision
1.0	January 2026	Altia CLIO (G-Cloud 15)