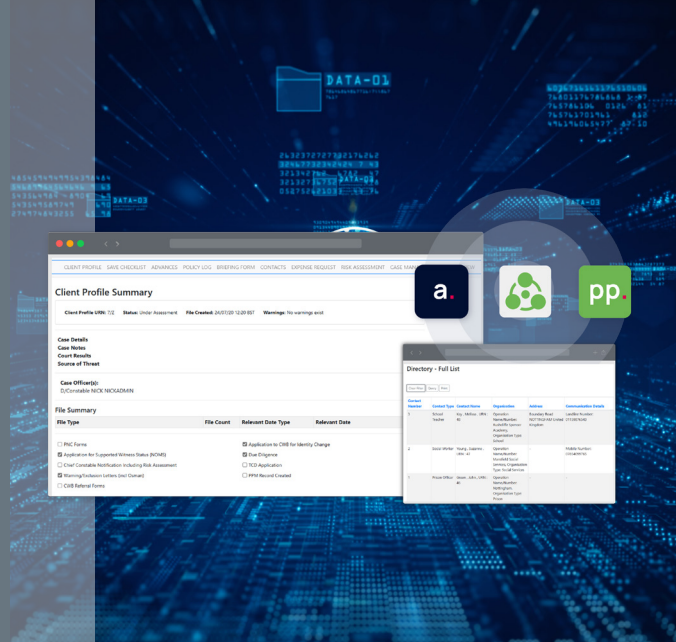




Protected Persons



A highly secure database for managing vulnerable persons involved in investigations or at threat from domestic abuse, honour-based violence or organised crime and placed into the Protected Persons Service or witness protection programme to ensure they remain fully protected.

Why Protected Persons?

This module enables the comprehensive management of all personal information, identification documentation and financial management as well as the associated risks that exist when engaged in the programme.

Assess and mitigate risk

Allows the assessment, mitigation and management of risk in a high-risk area of policing. Includes a directory of social workers, lawyers and other support staff involved in cases.

Legislative compliance

Complies with relevant UK legislation and best practice procedures. Serious and Organised Crime and Police Act 2005 compliant.

Actionable intelligence

Record and convert information into actionable intelligence using the 3x5x2 National Intelligence Model report. Analyse data, establish key facts and share as appropriate. Assist with documentation for court appearances or other commitments.

Appropriate authorisations

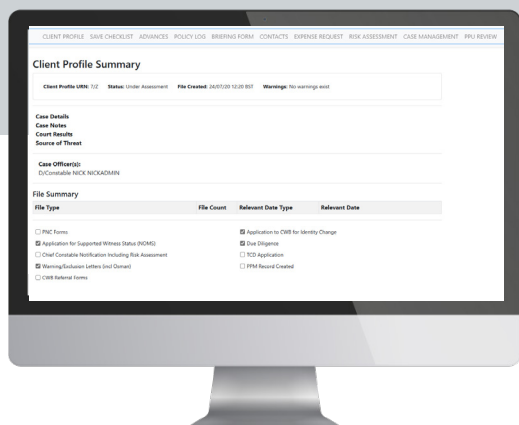
A configurable workflow process allows for all records to be assessed following the chain of command appropriate to your organisational hierarchy and business process. Automated email notifications prompt required staff activity.

Fully searchable

The comprehensive searching capability allows the user to research protected person details and manage any issues associated with risk or compromise. Text and PDF attachments are also fully searchable.

Information management

A centralised location to secure highly sensitive information. Review and mark for retention or disposal in accordance with IPCO record and product management guidelines. All decisions and justification are recorded against a protected person profile using the policy log. The redaction capability provides further flexibility for disclosure.



Altia is highly experienced in the covert field

We have decades of experience working closely with officers in covert operations and some employees have experience of working in those teams. This partnership has enabled the development of solutions that truly meet operational needs. We provide all associated services, such as training, database administration, health checks and configuration work. All Altia staff engaged in the development and delivery of ACOS are cleared to SC level and a number to DV level.



The latest security and technology standards

Built using cloud technology ACOS comes with the latest standards in security, flexibility and resilience. It can be upgraded and adapted to meet compliance and new feature requirements faster than ever without creating a heavy IT or administrative burden.

Security and resilience

- Your own Microsoft Azure environment, plus additional security frameworks applied.
- Strict access control, with two factor authentication and data encryption.
- 99.9% uptime guaranteed by Microsoft Azure.
- 24/7 monitoring of threats.
- Single customer-specific data store, with unlimited storage available.

Always up to date

- We update ACOS to meet new compliance requirements, and adapt to new technology advances, faster than ever.
- New features and functionality are regularly released.
- Because we manage the software and infrastructure, there's no burden on you or your IT team to manage install, patches or upgrades. It's all automated.

Support and service

- Configuration.
- Onboarding project management.
- Choice of in-person or virtual training.
- Self-serve e-learning modules.
- Learning videos.
- Technical support desk.
- Account manager.
- User groups.

About ACOS

Protected Persons is one of nine ACOS modules:

- Communications Management
- Information in Confidence
- Intelligence
- Prison Surveillance
- Protected Persons
- Source Management
- Surveillance
- Technical Services Unit (TSU)
- Undercover

By using the complete suite, covert activity is managed end-to-end from a single central point, ensuring only those users with the right level of authority and clearance can see relevant data. With the ability to review, mark for retention or authorise for disposal, ACOS ensures adherence with record and product management guidelines.

ACOS is currently used by law enforcement in the UK and internationally, helping them manage covert operations effectively, discreetly, and securely while complying with regulations, policy, legislation and best practice procedures. Because of its modular design, ACOS can be easily tailored and scaled depending on organisational needs.

Learn more

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