



A highly secure and user-friendly central record of surveillance authorities which allows easy workflow through the authorisation process, including approval by the Investigatory Powers Commissioners Office (IPCO) when required.

Why Surveillance?

The Surveillance module is an efficient tool to be used by specialist teams, such as Covert Authorities Bureaus, to control the application and approval of authorities applied for under relevant legislation.

Central record

Manage applications for Directed Surveillance, Intrusive Surveillance, Property Interference, Combined (Intrusive and Property), TEI Warrants and TEI Combined (all written and urgent) along with supporting documentation including risk assessments, deployments and collateral intrusion recording.

Appropriate authorisations

A configurable workflow ensures the application, approval and authorisation process for all surveillance types are authorised following the chain of command appropriate to your organisational hierarchy and business process. Supports notifications to IPCO and ensuring reviews, renewals and cancellations are completed in a timely manner.

Legislative compliance

Request authorities using national forms, following the latest legislation and ensuring compliance with RIPA and RIP(S)A 2000, the Police Act and IPA 2016, R v Johnson, R v Sutherland as well as being HRA and GDPR compliant and following IPCO record and product management guidelines.

Access control

Role-based access allows applicants, supervisors, central authorities bureau staff and authorising officers to access only the applications they are responsible for, ensuring highly sensitive information is correctly recorded and force policy and legislative requirements are met.

Efficient and effective

Reduce the need for double-keying and potential for error with auto-completion of paperwork for warrants and authorities. Automated email notifications to prompt for required staff activity and blue on blue flagging to manage risk.

Information management

A secure and searchable database to manage all covert surveillance authorities with built-in statistical and performance reporting and the ability to flag occurrences of compromise. Review, mark for retention or authorise for disposal in accordance with IPCO record and product management guidelines.

Altia is highly experienced in the covert field

We have decades of experience working closely with officers in covert operations and some employees have experience of working in those teams. This partnership has enabled the development of solutions that truly meet operational needs. We provide all associated services, such as training, database administration, health checks and configuration work. All Altia staff engaged in the development and delivery of ACOS are cleared to SC level and a number to DV level.



The latest security and technology standards

Built using cloud technology ACOS comes with the latest standards in security, flexibility and resilience. It can be upgraded and adapted to meet compliance and new feature requirements faster than ever without creating a heavy IT or administrative burden.

Security and resilience

- Your own Microsoft Azure environment, plus additional security frameworks applied.
- Strict access control, with two factor authentication and data encryption.
- 99.9% uptime guaranteed by Microsoft Azure.
- 24/7 monitoring of threats.
- Single customer-specific data store, with unlimited storage available.

Always up to date

- We update ACOS to meet new compliance requirements, and adapt to new technology advances, faster than ever.
- New features and functionality are regularly released.
- Because we manage the software and infrastructure, there's no burden on you or your IT team to manage install, patches or upgrades. It's all automated.

Support and service

- Configuration.
- Onboarding project management.
- Choice of in-person or virtual training.
- Self-serve e-learning modules.
- Learning videos.
- Technical support desk.
- Account manager.
- User groups.

About ACOS

Surveillance is one of nine ACOS modules:

- Communications Management
- Information in Confidence
- Intelligence
- Prison Surveillance
- Protected Persons
- Source Management
- Surveillance
- Technical Services Unit (TSU)
- Undercover

By using the complete suite, covert activity is managed end-to end from a single central point, ensuring only those users with the right level of authority and clearance can see relevant data. With the ability to review, mark for retention or authorise for disposal, ACOS ensures adherence with record and product management guidelines.

ACOS is currently used by law enforcement in the UK and internationally, helping them manage covert operations effectively, discreetly, and securely while complying with regulations, policy, legislation and best practice procedures. Because of its modular design, ACOS can be easily tailored and scaled depending on organisational needs.

Learn more

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