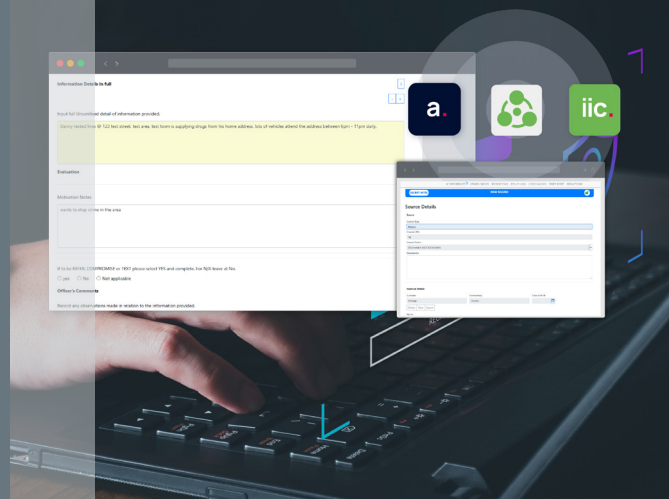




Information in Confidence



Record information received from a variety of sources and public volunteers while protecting their identity.

Why Information in Confidence?

This ACOS module enables you to build intelligence safely and securely. The information can be sanitised and transferred to an intelligence system where all references to the source are removed.

Capture intelligence

Record information and convert it into actionable intelligence using the 3x5x2 National Intelligence Model report. Effectively analyse data, establish key facts and share as appropriate.

Appropriate authorisations

A configurable workflow process ensures all records are assessed following the chain of command appropriate to your organisational hierarchy and business process.

Record of decisions

All decisions and justification are recorded against a source record using the Policy Log function.

Monitor status drift

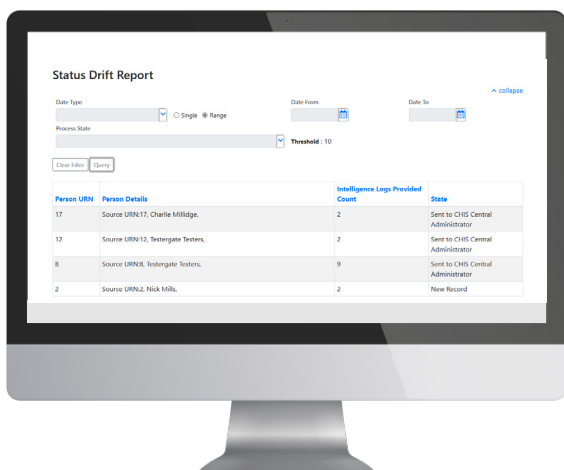
Status drift is monitored. At any time a source can be transferred to CHIS status where their recruitment and continued use is managed in the ACOS Source Management module, recording full life cycle and background of the source.

Comprehensive search

A comprehensive searching capability (including text and PDF attachments) allows the user to research source details and all recorded intelligence for potential taskings and to manage any issues associated with risk or compromise.

Manage risk

Protect the identity of sources while allowing further intelligence to be gathered. Ability to review and mark information for retention or disposal in accordance with Investigatory Powers Commissioner's Office (IPCO) record and product management guidelines.



Altia is highly experienced in the covert field

We have decades of experience working closely with officers in covert operations and some employees have experience of working in those teams. This partnership has enabled the development of solutions that truly meet operational needs. We provide all associated services, such as training, database administration, health checks and configuration work. All Altia staff engaged in the development and delivery of ACOS are cleared to SC level and a number to DV level.





The latest security and technology standards

Built using cloud technology ACOS comes with the latest standards in security, flexibility and resilience. It can be upgraded and adapted to meet compliance and new feature requirements faster than ever without creating a heavy IT or administrative burden.

Security and resilience

- Your own Microsoft Azure environment, plus additional security frameworks applied.
- Strict access control, with two factor authentication and data encryption.
- 99.9% uptime guaranteed by Microsoft Azure.
- 24/7 monitoring of threats.
- Single customer-specific data store, with unlimited storage available.

Always up to date

- We update ACOS to meet new compliance requirements, and adapt to new technology advances, faster than ever.
- New features and functionality are regularly released.
- Because we manage the software and infrastructure, there's no burden on you or your IT team to manage install, patches or upgrades. It's all automated.

Support and service

- Configuration.
- Onboarding project management.
- Choice of in-person or virtual training.
- Self-serve e-learning modules.
- Learning videos.
- Technical support desk.
- Account manager.
- User groups.

About ACOS

Information in Confidence is one of nine ACOS modules:

- Communications Management
- Information in Confidence
- Intelligence
- Prison Surveillance
- Protected Persons
- Source Management
- Surveillance
- Technical Services Unit (TSU)
- Undercover

By using the complete suite, covert activity is managed end-to end from a single central point, ensuring only those users with the right level of authority and clearance can see relevant data. With the ability to review, mark for retention or authorise for disposal, ACOS ensures adherence with record and product management guidelines.

ACOS is currently used by law enforcement in the UK and internationally, helping them manage covert operations effectively, discreetly, and securely while complying with regulations, policy, legislation and best practice procedures. Because of its modular design, ACOS can be easily tailored and scaled depending on organisational needs.

Learn more

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