



An intelligence database for the recording of information and incidents and dissemination of intelligence within any government agency or police force.

Why Intelligence?

The ACOS Intelligence module is a fully compliant National Intelligence Model (NIM) system which enables the recording and management of unsanitised intelligence.

Intelligence reports

Capture and record information and incidents which can be sanitised to form intelligence reports. Ability to add attachments such as documents and audio/visual files. Effectively analyse data, establish key facts and share as appropriate.

Intelligence picture

Extensive linking ability allows searching for and creation of nominals, organisations, vehicles, locations, communications and financial instruments to build a rich intelligence picture with visualisation of linked entities.

Searchable

Comprehensive and flexible search functions which assists in the interrogation of recent and historical intelligence.

Assess risk

A configurable nominal threat assessment matrix records and assesses threat risks before information is sanitised for actioning to ensure the actioning of the intelligence won't lead to any harm.

Appropriate authorisations

A configurable workflow process ensures all records are assessed following the chain of command appropriate to your organisational hierarchy and business process. Document audit trail to control the dissemination both internally and to external law enforcement partners.

Information management

Flag records providing overt and covert alerts. Ability to review and mark for retention or disposal in accordance with IPCO record and product management guidelines. Redaction capability providing further flexibility for disclosure.

Altia is highly experienced in the covert field

We have decades of experience working closely with officers in covert operations and some employees have experience of working in those teams. This partnership has enabled the development of solutions that truly meet operational needs. We provide all associated services, such as training, database administration, health checks and configuration work. All Altia staff engaged in the development and delivery of ACOS are cleared to SC level and a number to DV level.



The latest security and technology standards

Built using cloud technology ACOS comes with the latest standards in security, flexibility and resilience. It can be upgraded and adapted to meet compliance and new feature requirements faster than ever without creating a heavy IT or administrative burden.

Security and resilience

- Your own Microsoft Azure environment, plus additional security frameworks applied.
- Strict access control, with two factor authentication and data encryption.
- 99.9% uptime guaranteed by Microsoft Azure.
- 24/7 monitoring of threats.
- Single customer-specific data store, with unlimited storage available.

Always up to date

- We update ACOS to meet new compliance requirements, and adapt to new technology advances, faster than ever.
- New features and functionality are regularly released.
- Because we manage the software and infrastructure, there's no burden on you or your IT team to manage install, patches or upgrades. It's all automated.

Support and service

- Configuration.
- Onboarding project management.
- Choice of in-person or virtual training.
- Self-serve e-learning modules.
- Learning videos.
- Technical support desk.
- Account manager.
- User groups.

About ACOS

Intelligence is one of nine ACOS modules:

- Communications Management
- Information in Confidence
- Intelligence
- Prison Surveillance
- Protected Persons
- Source Management
- Surveillance
- Technical Services Unit (TSU)
- Undercover

By using the complete suite, covert activity is managed end-to end from a single central point, ensuring only those users with the right level of authority and clearance can see relevant data. With the ability to review, mark for retention or authorise for disposal, ACOS ensures adherence with record and product management guidelines.

ACOS is currently used by law enforcement in the UK and internationally, helping them manage covert operations effectively, discreetly, and securely while complying with regulations, policy, legislation and best practice procedures. Because of its modular design, ACOS can be easily tailored and scaled depending on organisational needs.

Learn more

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