

G Cloud 15

Pricing Document

**Altia Insight - secure incident;
investigation; and case management
solution**

Date: January 2026

Version: v1.0

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About Altia

Founded in 1996, Altia services law enforcement agencies, government departments and regulatory authorities globally, including 100% of United Kingdom police forces.

With a cross-industry focus of 320 accounts in 17 countries; 90 full time employees and a presence in UK, Australia, Canada and the US, Altia are the leading global provider of intelligence and investigation software and are backed by UK based Bowmark Capital.

Insight is a comprehensive, flexible, multi-purpose, customisable and cost-effective, incident; investigation; and case management system offered as a fully managed platform. With visuals and workflows for any purpose, customers can manage their cases smarter and more efficiently.

Altia Insight Pricing

Pricing is based upon the number of users and is a standard COTS solution.

Altia Insight annual price per concurrent licence including single dedicated tenancy cloud hosting and managed service.

Number of Concurrent Licences	Annual Price per Concurrent Licence inc Service, hosting and support.
4-9 *Multi-tenancy hosting	£4,640.00
10 -14	£5,570.00
15 to 25	£3,250.00
26 to 50	£2,430.00
51 to 100	£1,850.00
101 to 250	£1,480.00
201 to 500	£1,340.00
501 to 1,000	£1,280.00
1,001 to 2,000	£1,220.00

A standard implementation cost, payable in year 1 only, is shown below:

Implementation Cost (Year 1 only)
£15,995

Minimum Term 12 months

The minimum purchase is 10 concurrent licences.

Staging and test server £8,500 PA mandatory for over 10 users.

Standard Implementation

Altia solution for the cloud includes standard implementation comprising the following:

- Business Process workshop
- 2-day end user training (up to 8 delegates)
- Technical deployment of the solution.
- Project Management

Any form of BRC costs or specific form / field configuration are not included within standard implementation and would require further discussion with Altia.

Optional days of: System Configuration and Project Management charged at £1,590.00

Additional online training per course - £2,500.00 (8 delegates recommended maximum)

Altia Cloud Licence Agreement

The fees are calculated on a per licence annual subscription model

The annual subscription fee includes:

- Technical Helpdesk Support
- Business week, Mon - Fri, 09:00 -17:00, telephone & email support plus 24/7 portal
- Solution upgrades and updates

Each licence is concurrent.

Standard implementation will provide:

- System Implementation – Dedicated Tenancy

Prices exclude Value Added Tax (VAT) which will be charged at the prevailing rate.

Cloud usage is subject to reasonable use. 1TB is provided with the costs shown. Data storage in excess of this level is charged at the rate of £1 / GB per month.

All Professional Service/Service Delivery elements exclude all business expenses (i.e. travel, accommodation, subsistence) which will be charged at cost.

Minimum contract term is 12 months.

Multi-year and payment in advance discounts of up to 15% are available (on the Software Licence price only).

Altia Insight licensing is also available as part of Altia HQ. Enterprise pricing applies where there are a significant number of users (>150) and multiple Altia products are in use by the customer.

Version control

Version	Date	Nature of revision
1.0	January 2026	Altia Insight (G-Cloud 15)