

G-cloud 15 service definition - CarePulse cost of care support

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Crown
Commercial
Service
Supplier

About Evalucom

Evalucom are a software and consulting SME specialising in digital innovation and collaborative solutions.

Our mission is to improve health and social care quality, market sustainability and value for money. Our solutions are shaped by our experience working in close partnership with commissioners and providers of health and social care services. Collaboration is at the core of everything we do.

We are experts in Continuing Healthcare (CHC), Domiciliary Care markets, Care Home markets, and Any Qualified Provider (AQP) procurements.

CarePulse is our online market management platform. CarePulse is the technology backbone for our market analysis, cost modelling, procurement, contract management and quality monitoring solutions.

Our values



Making a real difference that benefits society



Supporting our people to grow



Committing to quality in everything we do



Demonstrating integrity in everything we do

CarePulse cost of care overview

Our experts develop and deliver service specific cost models that support market sustainability and value for money. Our cost models can be delivered for:

- Home care
- Residential care
- Continuing Healthcare (CHC)
- Funded Nursing Care (FNC)
- Mental Health
- Learning Disability
- Children & Young People

The models use provider cost data to calculate evidence-based prices that deliver value-for-money and support long-term market health. The cost data is collected using CarePulse. The user centred system design and automated validation help to maximise provider returns and ensure robust data.

We develop the cost models and cost data collection templates in consultation with all relevant stakeholders and partners. We involve providers in the cost model process through consultation, data collection and sharing the cost model report. Providers accept prices because they are fully engaged, and prices are based on a transparent model of their costs.

CarePulse cost of care scope

Our methodology observes guidance and regulations on pricing, procurement, patient choice and competition. We review the cost models annually to ensure they continue to comply with guidance and regulations (e.g. statutory pension requirements) and to account for inflation and Living Wage changes.

We coordinate the price setting process for commissioning authorities. We produce board-level briefing papers including cost-impact analysis and price setting scenario tools.

Once prices are set, we manage provider communication and responses to provider queries.

By working in partnership with us, you will:

- Receive accurate, robust cost of care data
- Understand the cost of care in your market
- Reach a shared understanding of costs with your providers
- Build valuable relationships with your providers
- Invest in the long-term sustainability of your market

About CarePulse

CarePulse is an innovative and collaborative commissioning support solution focused on patient choice and care quality. We develop CarePulse through agile co-development with users, shaped by regular feedback. System monitoring and analytics guide ongoing improvements.

CarePulse is designed to collect information once and share it widely across the public sector, providers, and relevant third parties. Appropriate elements, such as the DoS and quality dashboards, are freely available to anyone in the UK public sector.

We use modern technologies to support compatibility with current web browsers and operating systems, with accessibility considered throughout. CarePulse is developed and deployed internally. It undergoes code review, automated unit testing, functional testing, and integration testing before release to the live environment.

