

INCIDENT RESPONSE MANAGEMENT

A BECHTLE PACKAGED SOLUTION



In the event of a cyber attack, communication between all the business's key stakeholders is crucial to ensure a quick response and to minimise impact. In an ideal scenario, the business would employ an Incident Manager to manage incidents as they come in. However, with the right security practices in place, the need for such a role should ideally be kept to a minimum, meaning the requirement for a full time position is often difficult for businesses to justify.

Bechtle's Incident Response Manager service provides you with this dedicated resource to utilise when a cyber incident occurs. The Incident Manager will be appointed to manage a security threat/incident from the outset, including the co-ordination of all resources required, and will provide guidance both during and after the incident - this also helps with remediation and the business's security posture, reducing the likelihood of a repeat attack. Seeing the process through from when the incident first occurs, through to resolution, the Incident Response Manager will take responsibility as a single point of contact for all key stakeholders throughout the process.



APPOINTMENT



MANAGEMENT



REMEDiation



RESOLUTION

Key responsibilities of an Incident Response Manager:

- ✓ Communications between the key stakeholders, Bechtle team and third-parties
- ✓ Providing reports to the business, law enforcement, regulatory bodies, and insurers
- ✓ Recommendations during and after the incident to remediate and improve the business's security
- ✓ Direction of all tasks, including forensic examination, preservation of evidence, containment of the attack, activities to eradicate a threat/attack, and restore/build of systems/services.

WHY CHOOSE THIS PACKAGE?

- Single point of contact to manage a security incident and the associated response team, from the outset of the incident, until resolution.
- Single point of contact for all communications to key stakeholders.
- Creation of all necessary incident reports to the business, law enforcement, regulatory bodies and insurers.
- Consultancy/recommendations on how to improve the security posture both during and after the incident has been mitigated/remediated.



WHY BECHTLE?

- Europe's largest IT provider.
- Supporting security strategies for 30+ years.
- Specialised professional services, provided by security certified engineers.
- End to end support across industry leading IT security vendors.



WHAT'S THE COST?

Prices start from £1,160 per day*

*Not inclusive of any third-party costs

Want to find out more?

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