

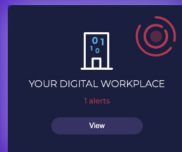
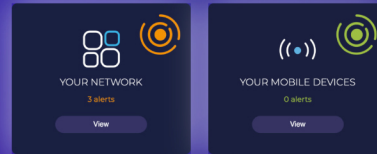
Infrastructure

A UNIFIED VIEW OF QOLCOM SERVICES AND SOLUTIONS

Qolcom Vision is a state-of-the-art service monitoring solution, providing a singular platform from which to view a myriad of vendor systems, combined with Qolcom's portfolio of services and support.

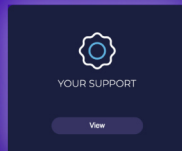
Using API methods, Qolcom Vision integrates with our suite of platforms and services to report back on Key Performance Indicators. Be it for Location Services, Mobile Device Management or your organisational Network Health, Vision can keep Your Team and Qolcom Operations up to date with the real time status of these services.

KPI state is displayed via the Vision dashboard, allowing an operator to drill down in to current and relevant information within each of Qolcom's system areas and services.



STREAMLINED OPERATIONS

Customers who wish to reduce time and resource spent on everyday tasks can offload these to Qolcom. Operations who will pro-actively monitor their subscribed services and alerts



DIRECT ACCESS TO QOLCOM SUPPORT

All customers can use the integrated "Ask My SDM" function to have direct communication with the Qolcom Service Delivery Management team.

KEY FEATURES

A single view for the most pertinent information from multiple vendor platforms

Easy to navigate and view key metrics

Fully modular - subscribe only to the services you need

Single Sign On to multiple platforms

API-driven for flexible integration options

Access to IoT Dashboards for space monitoring

Direct access to tickets, change requests active supported assets

