



Idox Geospatial ContractorLink Custom

G-Cloud 15 Pricing

September 2026

Commercial in confidence

Idox. Do more.

Service

Name of the Service Offering/Service: Idox Geospatial ContractorLink Custom

Service Overview

Idox Geospatial ContractorLink Custom service streamlines public sector access to and usage of location content, specifically Ordnance Survey data available by right to every government agency under the Public Sector Geospatial Agreement (PSGA) and the OS Open Data agreement. Idox Geospatial ContractorLink Custom is fully aligned to the government's channel shifting 'digital by default' agenda and the INSPIRE regulations and is backed by enterprise grade service level terms.

Through the intelligent integration of a diverse portfolio of location content, underpinned by the Ordnance Survey data stack, with standard access protocols and delivery standards Idox Geospatial ContractorLink Custom is proven to simplify what can be complex processes, shorten delivery related activities, smooth location content integration, accelerate usage and adoption of valuable and sophisticated data sets and more easily support location and business intelligence analytics, extracting ever greater value for all types of organisations. Idox Geospatial ContractorLink represents an accessible and affordable platform and toolkit for government.

Clients currently using one or more elements of the Idox Geospatial ContractorLink Custom service include:

Welsh Government

Network Rail

National Police Air Service

170 local authorities

The service delivery platform is hosted on a cluster of highly tuned servers in a state-of-the-art low carbon hosting facility with round the clock monitoring. Idox Geospatial specialists and technical teams ensure service level availability compliance, data currency, adherence to standards and service management.

Whilst primarily an open source and open standards based platform, Idox Geospatial is highly experienced in a range of technologies including a very wide range of GIS, CAD, modelling and ETL tool sets, database and big data technology, web map server tools, Open Geospatial Consortium (OGC) standards and web services. Furthermore, Idox Geospatial adheres to the principles of proven methodologies including DSDM and PRINCE2 as well as understanding the implications of the appropriate regulatory environment including INSPIRE.

Pricing

Idox Geospatial offers a flexible service call model to accommodate the needs of customers selecting the Idox Geospatial ContractorLink Custom service.

Description

At all tiers the service is designed to:

- Allow organisations to exploit fully the potential use of data available under the PSGA
- Provide simple-to-use access for external consumers (contractors et al)
- Provide a stepping stone to wider adoption and usage
- Simplify the data management process and free up resources
- Reduce data storage, management and support overhead costs

Features and Benefits

- Includes PSGA licensed data (See PSGA Data Included) including the most detailed map database (OS MasterMap)
- Always up to date
- Always on
- Internal Business Use
- Secure
- Fully managed, SLA backed, hosted service

Service Characteristics

Rapid deployment

Instant availability - Idox Geospatial stores, manages, updates and enables access to PSGA content from the Idox Geospatial immediately upon authorisation. Enable your contractors to get up and working with the very latest PSGA data sets without the need for internal support processes, hardware and software provisioning, maintenance schedules and data management routines and a simplified change request process.

Ease of use

Proven platform with over 170 PSGA members already signed up.

Data management and storage

The service includes all storage and routine updates of the full PSGA data stack, that change as frequently as every 6 weeks and perhaps more often as data distribution models evolve. This ensures that all the data used within the organisation and across the contracting community is contemporaneous ensuring a single coherent view, thereby improving consistency and the quality and accuracy of resulting decisions where the data is key in the decision making and/or communication process.

Standards

The service is based on open and publicly defined standards for both data supply and map-based queries.

Cost savings

The key saving here is in eliminating the need for repetitive, time consuming tasks to be undertaken by GI custodians and their teams; all that data processing is replaced by a one click authorisation process and full audit trail. Combined with Idox Geospatial View services Idox Geospatial ContractorLink Custom opens up the opportunity to more effectively deploy limited resources, re-evaluate the need for all the GIS, database and IT resources and at the same time maintain a more responsive service across the key stakeholder community

interested in ensuring a high quality public service in areas such as planning, road maintenance, social housing, grounds maintenance and other areas is sustained.

SLA backed

The service is backed by a guaranteed level of service to provide reassurance to the customer and their users that the service will be available when they need it. With a 99.9% availability in an extended office hours (8-6) profile, the SLA provides automatic OS and service patching, built in network load balancing and resiliency to hardware failure. It supports a deployment model that enables organisations to upgrade the application without downtime.

Security and data protection

Ibox Geospatial infrastructure sits within a Tier-3+ Microsoft Azure Datacentre. This is a single region (UK West) with multiple availability zones.

- Independent client card & biometric identification access system
- Secure & monitored entry point
- Fully recorded, integrated digital video camera surveillance

PSGA Data Included:

- OS MasterMap Topography Layer
- OS Highways
- OS Water Network
- OS AddressBase/Plus/Premium
- OS AddressBase Core
- OS AddressBase Islands
- OS Vector Map Local
- OS Vector Map Local Raster
- OS 1:50 000 scale colour raster
- OS 1:25 000 scale colour raster
- OS Code Point / Code Point with Polygons
- OS Meridian 2
- OS Strategi
- OS OpenData
 - OS Miniscale
 - OS 1:250 000 scale colour raster
 - OS Vector Map District
 - OS Boundary-Line
 - OS Terrain 50

Additional Geospatial Data

Ibox Geospatial can add licensed third party, open data, or your proprietary data to our platform on request. This service will make you data available to your contractors through the Ibox Geospatial ContractorLink – Custom service.

Who will benefit?

Any public sector organisations eligible for PSGA membership is likely to have a broad roster of third sector and commercial contracting relationships, all of whom are entitled under

PSGA licensing terms to have access to PSGA data for PSGA member contracted activities. Every single one of these contractors, as well as the PSGA member and their citizens stand to benefit significantly from Idox Geospatial ContractorLink Custom service features:

- Central Government departments
- Local Government authorities
- Parish councils
- Health organisations (NHS Trusts et al)
- Drainage Boards
- Public safety and emergency responders

In particular, availability of PSGA licensed data in demand has the potential to transform operations for many contractors by eliminating delays in data acquisition, ensuring that out of date or invalid data isn't used on the ground and allowing all parties to be confident that they are working to the same consistent map base.

PSGA members and their contractors are entitled to use data provided through the agreement for any purposes they consider they have to undertake to meet their public service delivery obligations. For example, this includes:

- Creating and monitoring policy
- Operational management of government
- Delivering government business and public services
- Making information available to the public
- Performing any other function required by statute
- Passing derived information and/or data to any other member of the PSGA

All these benefits are predicated on key users actually being able to access PSGA content, as Idox Geospatial ContractorLink Custom provides that certainty and facility.

Plan Pricing

Requests and Transactions

The price of each tier is determined by the volume of queries over a 12 month period.

Tier	No. Annual Queries	Annual Price
Custom	Variable	From £14999 POA

Pricing is a product of the size of the organisation, the number of contractors, the number of projects undertaken by contractors and dependant on the requirements of any proprietary content or third party licensed data sets we host for you.

Additional Set up Costs

- Proprietary Content

Add your own data layers to the Idox Geospatial ContractorLink Custom service portfolio to further extend sharing and collaboration.

Price per layer

- Open data

Add open data layers of your choice to the Idox Geospatial ContractorLink Custom service portfolio to further extend sharing and collaboration.

Price per Layer

- 3rd party Licensed data layers

Add data layers licensed from third parties outside the PSGA to the Idox Geospatial ContractorLink Custom service portfolio to further extend sharing and collaboration.

Price per Layer

Third party licensed data

This is available as part of the Idox Geospatial ContractorLink – Custom service.

Users may wish to provide access to data from suppliers other than Ordnance Survey.

Examples of popular data sets include:

- Aerial photography
- Points of interest
- Marine data

Ordering and Invoicing Process

An order for the Idox Geospatial ContractorLink Custom service can be initiated from the G-Cloud Catalogue/Cloudstore following Government Procurement Service ordering procedures. However, Idox Geospatial are very willing to discuss any potential use of the service prior to any order being initiated to ensure that the right level of service plan and content are selected. Subject to any such discussion ordering entails agreeing to terms and conditions and determining parameters for API Key.

Invoicing monthly in arrears according to usage.

Termination Terms

Typically 3 months' notice is required unless there is a material and persistent breach of any of the obligations agreed under a Call Off or other Contract under the G-Cloud framework or if a change of control of the Supplier causes conflicts of interest or other competition issues. Please see the terms and conditions document for full details.

Details of Trial Service

Please contact Idox Geospatial on 0118 973 6883 to request a trial.

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