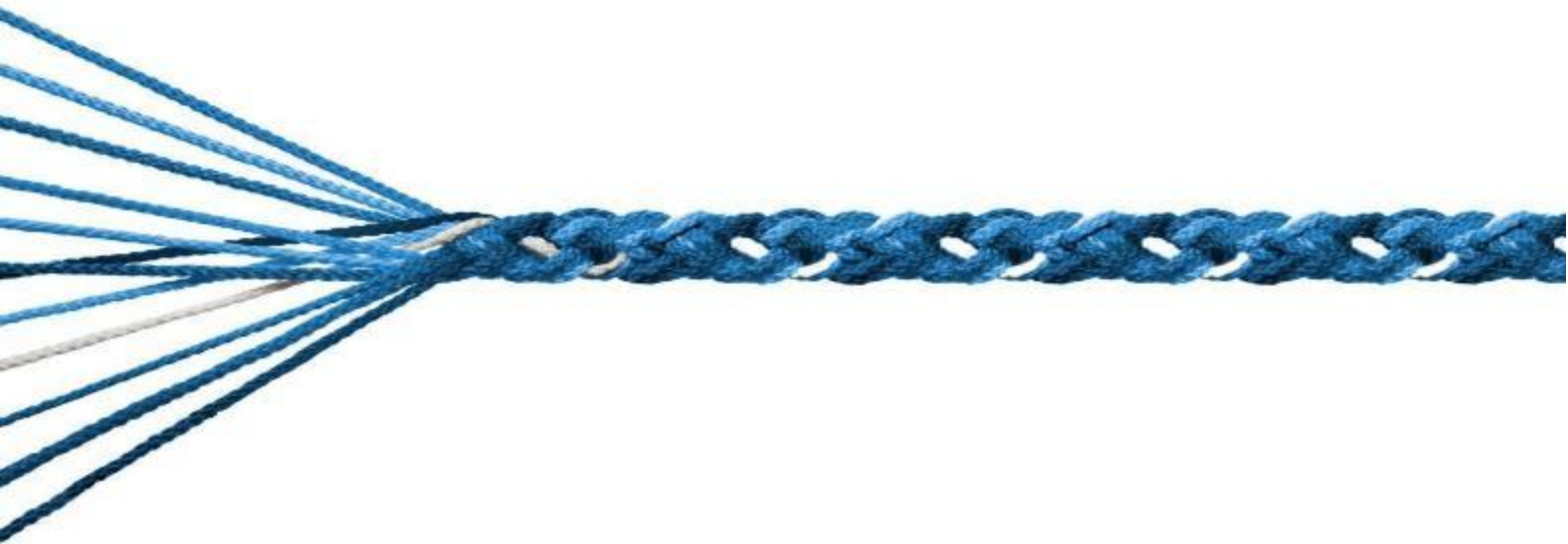




Pricing - Idox Cloud Built Environment

September 2026

Commercial in confidence

Pricing

Idox Cloud Planning, Building Control & Land Charges

Subscription pricing is based on per named user.

Base Users	Price per Name Annually
0-15	£944
15-40	£820
41+	Please contact us for clarification as this may affect the pricing we can offer for Optional Add-ons (below)

Optional Add-Ons		
Item	Annual Price	Guidance
Storage in 500GB units per annum	£1,210	
Customer Online Portal Subscription (per instance)	£7,260	
App Annual Subscription Large	£7,260	Larger upper tier authorities such as Unitary and County authorities.
App Subscription Medium	£4,840	Smaller upper tier authorities and larger city authorities.
App Annual Subscription Small	£3,630	Lower tier implementations, for example district authorities.
Primary Address Management System/Gazetteer	-	Please see our separate Address Management G-Cloud listing.
Insights Dashboard Annual Subscription - Large	£12,000	LA populations > 150,000 Also applicable to the Idox Uniform back-office products.
Insights Dashboard Annual Subscription - Small	£7,500	LA populations < 150,000 Also applicable to the Idox Uniform back-office products.
Insights Dashboard Add - on Subscription	£6,630	
Reporting replication annual service subscription	£3,850	

Guidance

Implementation and onboarding services are priced separately depending on requirements. Please contact us for further clarification.

If upgrading from an existing Idox solution (e.g. Uniform, Acolaid) we ask that you contact us to clarify the cost efficiencies that may be achieved for existing customers through licence exchange and data migration.

If you already have Idox Cloud in another council business area, please contact us to clarify cost efficiencies that may be achieved through utilising existing infrastructure.

Exacom suite

Please refer to the following pages of this document for costs relating to the Exacom suite.

COST SUMMARY EXCLUDING VAT – NEW CLIENTS - FIRST YEAR – PURCHASE AND MAINTENANCE

KEY MODULES	INITIAL PURCHASE PRICE	YEAR 1 ANNUAL MAINTENANCE	TOTAL
CIL Administrator Module	£11,000	£4,250	£15,250
S106 Administrator Module	£8,000	£4,250	£12,250
Project Module <i>(must be purchased with CIL and/or S106 Administrator Modules, or with the BNG Module if the Habitat Bank Management function is to be used)</i>	£4,000	£3,250	£7,250
Building Safety Levy Module (BSL) – <i>to be launched Summer 2026</i>	£15,000	£5,000	£20,000
ADD ON MODULES	INITIAL PURCHASE PRICE	YEAR 1 ANNUAL MAINTENANCE	TOTAL
Biodiversity Net Gain Module (BNG)	£4,000	£3,000	£7,000
Public Facing Module (PFM) including the CIL Calculator	£6,750	£3,000	£9,750
Exacom Public Interface (EPI)	£2,000	£1,800	£3,800

MULTI PURCHASE DISCOUNT FOR NEW CLIENTS:

A 25% discount will be applied to the total first year package price when the three Key Modules are purchased at the same time

* Please note: the BNG, PFM and EPI modules do not count as Key Modules

Note for merging authorities / Local Government Reorganisation - prices for licences and annual maintenance for Exacom software modules will be calculated based on the historic sovereign status of the partners forming the new Sovereign Authority (the 'sovereign ancestors'). Newly merged Sovereign Authorities will be required to hold a Module licence for each individual sovereign ancestor intending to use Exacom software, and pay the applicable annual maintenance fees. Where sovereign ancestors within a newly merged Sovereign Authority do not wish to join their new partners in using Exacom software, this will be permitted - however system restrictions or checking regimes may be applied at Exacom's discretion.

COST SUMMARY EXCLUDING VAT – NEW CLIENTS - YEAR TWO ONWARDS – ANNUAL MAINTENANCE ONLY

PRODUCT	ANNUAL MAINTENANCE
CIL Administrator Module	£4,250
S106 Administrator Module	£4,250
Project Module (must be purchased with CIL and/or S106 Administrator Modules)	£3,250
Building Safety Levy Module (BSL)	£5,000
Biodiversity Net Gain Module (BNG)	£3,000
Public Facing Module (PFM) including the CIL Calculator	£3,000
Exacom Public Interface (EPI)	£1,800

NOTES:

Mapping Add-On: The Spatial GIS Module is available at no extra cost for CIL Administrator, S106 Administrator, BSL and BNG Module users, this has a requirement for the local authority to provide background mapping to Exacom (acting as a contractor) via the OS Datahub API. Please ensure that your GIS team have the capability to provide mapping via this method under the Public Sector Geospatial Agreement. Exacom will sign the customers PSGA contractor licence, as required under the PSGA, once confirmation that access to the OS Datahub API is available.

Included: Prices shown include installation, full initial personalisation of the system, scheduled system updates, upgrades resulting from legislative changes, basic CSV interface setup between client planning and financial systems, support helpdesk, user forum and staff training as shown in the table below.

TRAINING FOR NEW USERS

PRODUCT	TRAINING
CIL Administrator	Training for new users: unlimited ongoing use of the Exacom Training Video Library Plus: up to two hours of online consultancy for new users who have completed the video training is available on request if required
S106 Administrator	Training for new users: unlimited ongoing use of the Exacom Training Video Library Plus: up to two hours of online consultancy for new users who have completed the video training is available on request if required
Project Module	Training for new users: unlimited ongoing use of the Exacom Training Video Library Plus: up to one hour of online consultancy for new users who have completed the video training is available on request if required
BSL Module	Training for new users: unlimited ongoing use of the Exacom Training Video Library Plus: up to two hours of online consultancy for new users who have completed the video training is available on request if required
BNG Module	Training for new users: unlimited ongoing use of the Exacom Training Video Library Plus: up to one hour of online consultancy for new users who have completed the video training is available on request if required
Public Facing Module	Training for new users: unlimited ongoing use of the Exacom Training Video Library Plus: up to one hour of online consultancy for new users who have completed the video training is available on request if required
Exacom Public Interface	Training for new users: one hour online training session

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