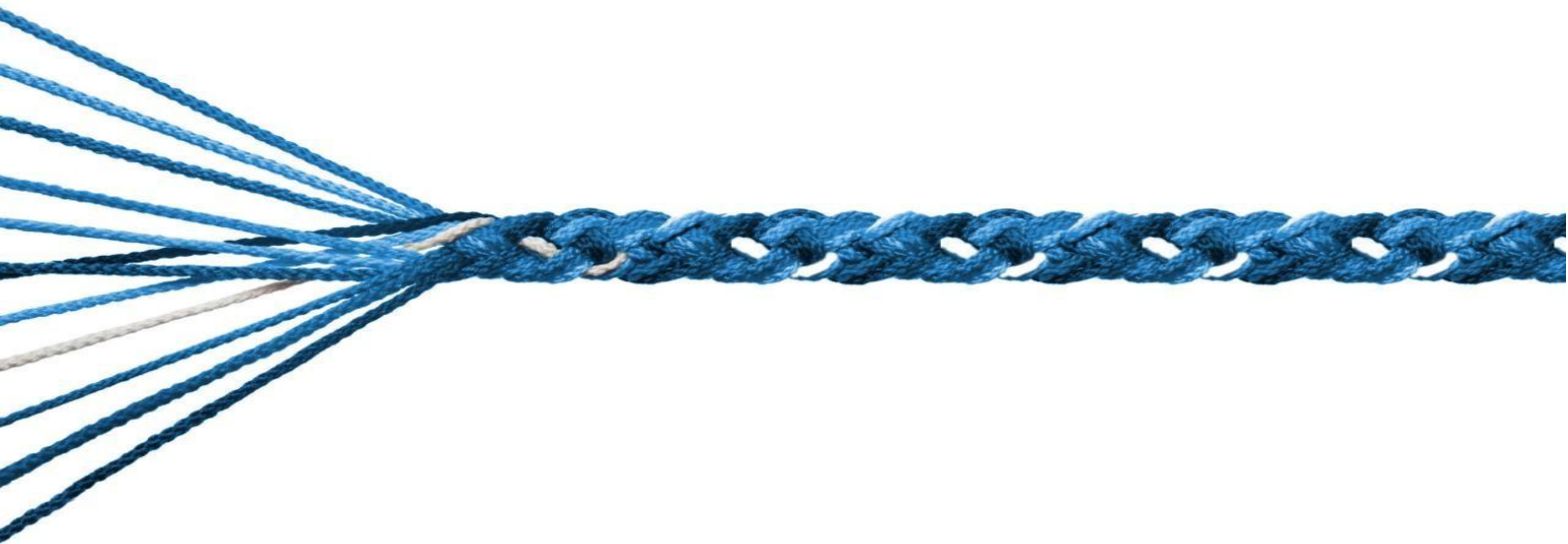




Pricing - Idox Cloud Public Protection

September 2026

Commercial in confidence

Pricing

Idox Cloud Public Protection and Licensing

Subscription pricing is based on per named user.

Base Users	Price per Name Annually
0-15	£944
15-40	£820
41+	Please contact us for clarification as this may affect the pricing we can offer for Optional Add-ons (below)

Optional Add-Ons		
Item	Annual Price	Guidance
Storage in 500GB units per annum	£1,210	
Customer Online Portal Subscription (per instance)	£7,260	
App Annual Subscription Large	£7,260	Larger upper tier authorities such as Unitary and County authorities.
App Subscription Medium	£4,840	Smaller upper tier authorities and larger city authorities.
App Annual Subscription Small	£3,630	Lower tier implementations, for example district authorities.
Primary Address Management System/Gazetteer	-	Please see our separate Address Management G-Cloud listing.
Insights Dashboard Annual Subscription - Large	£12,000	LA populations > 150,000 Also applicable to the Idox Uniform back-office products.
Insights Dashboard Annual Subscription - Small	£7,500	LA populations < 150,000 Also applicable to the Idox Uniform back-office products.
Insights Dashboard Add - on Subscription	£6,630	
Reporting replication annual service subscription	£3,850	

Guidance:

Implementation and onboarding services are priced separately depending on requirements. Please contact us for further clarification.

If upgrading from an existing Idox solution (e.g. Uniform, Acolaid) we ask that you contact us to clarify the cost efficiencies that may be achieved for existing customers through licence exchange and data migration.

If you already have Idox Cloud in another council business area, please contact us to clarify cost efficiencies that may be achieved through utilising existing infrastructure.

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