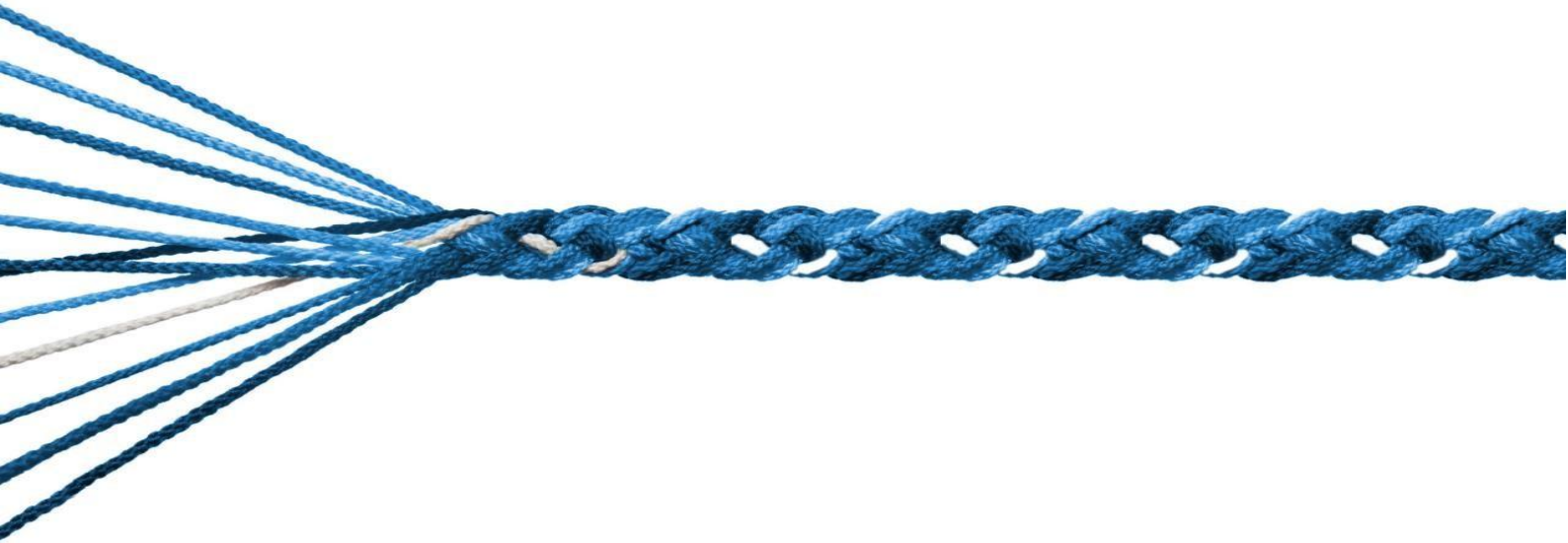




Pricing - SEND Education, Health & Care (EHC) Hub

September 2026

Commercial in confidence

Pricing

New Customers

There are two pricing options available to organisations looking to join the SEND EHC Hub community for the first time, intended to provide maximum flexibility. The implementation of the SEND EHC Hub is a fully managed service from Idox, and a detailed breakdown of what is included can be found in the specification document. Additional services can be procured as required.

Our SEND EHC Hub pricing is in four bands which are based on the number of EHCP's that each Local Authority manages. The bandings are based on the DfE's latest published data. User licenses are unlimited.

Implementation is paid as a one-off charge upfront.

Band	No. EHCPs	Implementation charge	Implementation includes:	SaaS (Annual)
Band 1	Up to 2,500 plans	£20,000.00	System set up (UAT & Production environments), configuration and data imports: 9 days Consultancy, including change management and process review: 1.5 days Project management: 5 days Training: 4.5 days Total: 20 days	£42,000.00
Band 2	2,500 to 4,000 plans	£22,000.00	System set up (UAT & Production environments), configuration and data imports: 9 days Consultancy, including change management and process review: 1.5 days	£48,000.00

Band	No. EHCPs	Implementation charge	Implementation includes:	SaaS (Annual)
			Project management: 5.5 days Training: 6 days Total: 22 days	
Band 3	4,000 to 7,000 plans	£24,000.00	System set up (UAT & Production environments), configuration and data imports: 9 days Consultancy, including change management and process review: 2 days Project management: 6 days Training: 7 days Total: 24 days	£54,000.00
Band 4	Over 7,000 plans	£26,000.00	System set up (UAT & Production environments), configuration and data imports: 9 days Consultancy, including change management and process review: 2 days Project management: 6.5 days Training: 8.5 days	£60,000.00

Band	No. EHCPs	Implementation charge	Implementation includes:	SaaS (Annual)
			Total: 26 days	

Existing Customers

Band	No. EHCPs	Implementation charge (one off)	SaaS (Annual)
Band 1	Up to 2,500 plans	N/a	£42,000.00
Band 2	2,500 to 4,000 plans	N/a	£48,000.00
Band 3	4,000 to 7,000 plans	N/a	£54,000.00
Band 4	Over 7,000 plans	N/a	£60,000.00

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