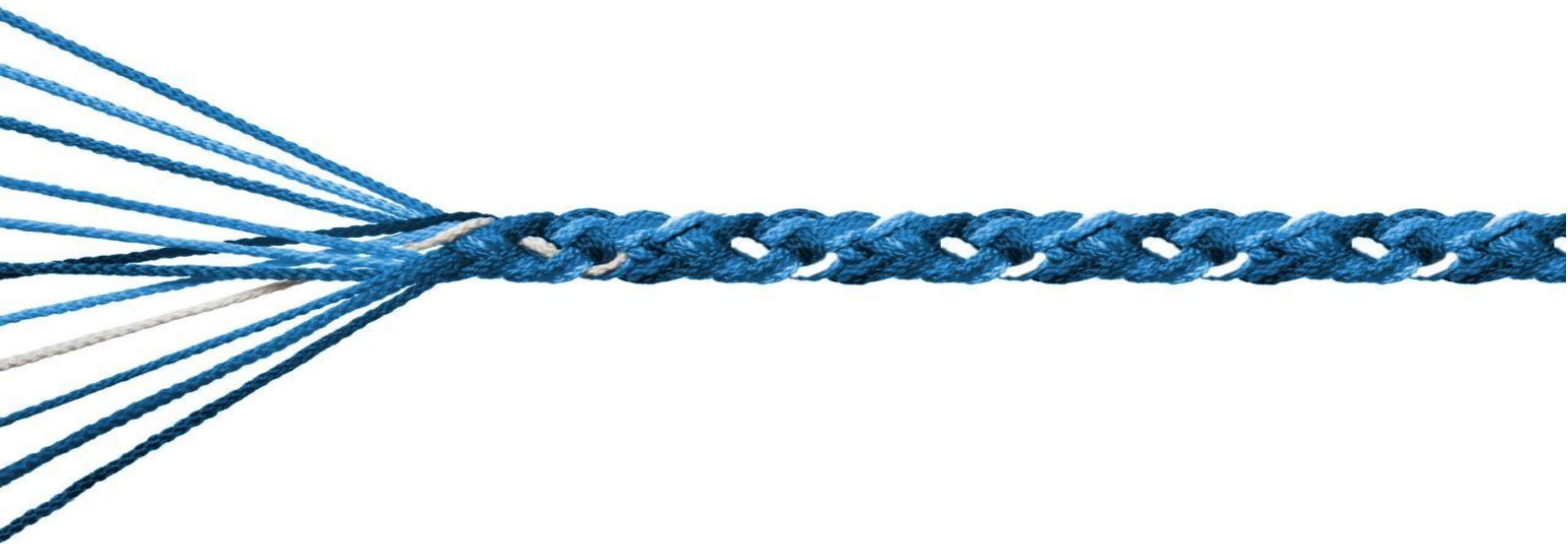




Pricing - HBSMR Cloud Software

September 2026

Commercial in confidence

Pricing

HBSMR Pricing (SaaS licensing)

The pricing for the HBSMR SaaS includes maintenance and technical support (MATS). Annual Service Visits are extra and are not included in this pricing. The HBSMR SaaS is priced on an annual basis. Annual costs are based upon the number of users that log in to the service within the year.

No of Users (price per user)	1st	2nd to 5th	6th to 20th	20 th and above
HBSMR database SaaS cost	£1,211.07	£1,009.59	£613.20	£487.28
HBSMR MapLink for ArcGIS SaaS cost	£1,153.04	£946.08	£540.93	£419.39
HBSMR MapLink for MapInfo SaaS cost	£871.62	£707.37	£379.97	£279.23
HBSMR MapLink for QGIS SaaS cost	£871.62	£707.37	£379.97	£279.23
HBSMR LibraryLink Editor SaaS cost*	£519.03	£454.43	£309.89	£224.48
HBSMR LibraryLink Viewer SaaS cost*	£259.50	£227.21	£154.95	£112.24
HBSMR Consultations module SaaS cost	£552.98	£448.95	£250.76	£185.06
HBSMR Themes module SaaS cost	£444.57	£365.73	£206.96	£155.49

Costs per user are cumulative, so the first user is charged at the highest rate, the next 4 users are charged at the 2nd highest rate, the next 10 users at the 3rd highest rate, etc.

*LibraryLink Editor/Viewer requires a LibraryLink 5 server licence. We can offer this on an annual SaaS basis as follows:

No. of domains/Ips	1	2	3
LibraryLink 5 Server (plus see hosting options)	£645.00	£1028.00	£1,410.00

For users who wish to publish their HBSMR data to the Heritage Gateway we offer a SaaS HBSMR Gateway service. Annual costs shown below are for the hosting of this service and associated technical support. Data loads, where HBSMR is not hosted, are not included; if required these will be priced as call-off support time.

Consultancy costs for the initial set-up of the web service are not included in the figures below.

Component	Price
HBSMR Gateway Data	£1,996.19
HBSMR Gateway Images option*	n/a

HBSMR Gateway Full GIS option	£997.55
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* this is now achieved using the LibraryLink 5 Server with an additional connecting i.p. – see above.

Bureau Licensing

Where HBSMR is used to manage data on behalf of another organisation, and where none of the exemption criteria apply*, the following annual charges are payable:

No. of Monument records / # 3 rd party	1	2	3
<=5,000	£450.78	£901.56	£1,352.34
5,000-10,000	£1,678.62	£3,357.24	£5,035.86
>10,000	£4,523.56	£9,047.11	£13,570.67

* please contact Idox regarding exemption criteria.

HBSMR Pricing (MATS only)

For customers with cloud-hosted HBSMR who already own perpetual licences we can offer annual maintenance and technical support (MATS) only.

No of Users (price per user)	1st	2nd to 5th	6th to 20th	20 th and above
HBSMR database MATS cost (includes HBSMR SQL database and HBSMR User Group costs)	£1,317.29	£397.49	£224.48	£133.59
HBSMR MapLink for ArcGIS MATS cost	£694.23	£563.93	£308.79	£188.34
HBSMR MapLink for MapInfo MATS cost	£498.23	£402.96	£203.67	£107.31
HBSMR MapLink for QGIS MATS cost	£498.23	£402.96	£203.67	£107.31
HBSMR LibraryLink Editor MATS cost	£304.41	£275.94	£120.45	£44.90
HBSMR LibraryLink Viewer MATS cost	£152.21	£137.97	£60.23	£22.45
HBSMR Consultations module MATS cost	£242.00	£192.72	£107.31	£62.42
HBSMR Themes module MATS cost	£337.26	£275.94	£153.30	£90.89

Costs per user are cumulative, so the first user is charged at the highest rate, the next 4 users are charged at the 2nd highest rate, the next 10 users at the 3rd highest rate, etc.

Where cloud-hosted customers own perpetual licences for HBSMR Gateway or LibraryLink 5 we can offer MATS on these products as follows:

No. of domains/Ips	1	2	3
HBSMR Gateway (per connecting i.p.)	£1,160.70	£1,547.24	£1,933.77
HBSMR Gateway GIS module (per connecting i.p.)	£465.38	£619.77	£776.36
LibraryLink 5 Server (per connecting i.p.)	£488.37	£764.31	£1,040.25

Consultancy Services

If you need our services above and beyond any available Call-Off Support time, we offer additional Consultancy Services.

Consultancy Services time is charged in accordance with the type and level of skills required.

Consultancy, per day	POA
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Idox Hosting

Idox Cloud Software packages are available hosted on our Idox cloud servers. Hosting on Idox servers is an affordable, scalable option that is suitable for most of our clients. Idox software licence costs, call-off support and application management are independent of the type of hosting.

Customers who own licences of HBSMR or any of its extensions and plugins, and have purchased separate MATS for these licences, can use the hosted service with the SaaS costs stated above wholly discounted. In this scenario all other hosting costs apply.

Application Server Options

We run your applications on 64-bit servers running Windows Server operating system. We offer the following options, with additional options for storage, users, administration and backups below.

Package	RAM	Cores	OS Drive	Price per annum
VPS 1*	8 GB	2	130 GB	£3,887.25
VPS 2*	16 GB	4	130 GB	£5,518.80
VPS 3*	24 GB	4	130 GB	£6,329.10

*Additional RAM and CPUs can be added to servers as follows.

Item	Price per annum
Additional RAM (per 4GB)	£388.73
Additional CPUs (per 2 CPUs)	£815.78

Data Storage Options

We provide a dedicated data drive on all Idox hosted Virtual Private Servers. Storage is charged at a rate of £0.76 per GB per annum. This pricing applies to any of the above server options and excludes database storage.

Database Server

Shared or dedicated SQL Server database servers. Pricing depends on the total database server space required. Off-site backups, with 30 days retention of the daily backup and 30 weeks retention of a weekly backup (simple recovery model) are included within all database server orders.

Item	Price per annum
SQL Server, per 5 GB per annum	£427.00
Dedicated SQL Server database server	Refer to VPS offers, plus POA for SQL Server licensing from Microsoft

Backup, Restoration and Recovery Options

Backups for your databases are included in database server orders, but beyond this you will also want security for your application files plus any images, documents and other files stored on your server. We offer two levels of backup to protect against accidental loss or corruption.

Firstly, and for no extra charge, we backup images of the servers on-site on a regular basis for disaster recovery.

Secondly, we offer 'off-site' nightly backups, which involve copying files to a third-party cloud-based backup service, with retention of 10 versions of each file as standard. This 'off-site' backup provides the facility to recover accidentally changed or deleted files, and recovery from disasters that affect all other on-site measures. Optionally we can extend this backup to retain 10 versions of a *weekly* backup. Off-site backups are charged by volume as follows:

Volume	Price per GB per annum
First 10 GB	£16.52
Next 15 GB	£13.23
Next 25 GB	£9.92
Next 50 GB	£6.60
Next 150 GB	£3.31
Next 750 GB	£1.64
Over 1000 GB	£0.83

Recovery from hardware or system faults is carried out at our cost on a best endeavours basis; recovery of files at the client's request (e.g. accidental data loss) is carried out under call-off support time, or at standard consultancy rates if no call-off support time is available.

Users

We charge £142.00 per connecting user (our pricing is subject to changes in the UK Microsoft Public Sector Agreement) covering the costs of Windows Remote Desktop licensing, plus licence server management and configuration. By a user we mean a single named login account, which can be used from any computer. Note: this does not include licensing for any Idox applications such as HBSMR, or for third party products like Microsoft

Office, MapInfo Professional or ArcGIS - these licences must be supplied by you or purchased in addition.

Web Server Option

You may also want to run websites or services on your server, requiring installation and configuration of IIS. Note that running websites/services may have implications for the power/capacity needed on your server. Work to set up your web applications is carried out under call-off support time, or at standard consultancy rates if no call-off support time is available.

Web server, per annum	£509.00
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HTTPS/SSL Certificate Management

We can provide and/or manage certificate(s) on the server to ensure that all connections are secured by HTTPS/SSL.

HTTPS/SSL Certificate Management	£509.00
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Hosted LibraryLink Server

We can provide a dedicated server for hosting a LibraryLink v5 implementation, including off-site backups, as detailed below.

RAM	Disk space	Price per annum
4 GB	50 GB	£930.00
4 GB	250 GB	£1,380.00
4 GB	0.5 TB	£1,834.00
8 GB	1 TB	£3,449.00
>8GB	>1 TB	POA

Call-off Support Options

Call-off support is available for Idox hosted packages.

Standard Idox technical support is by phone/email, but when you use our application hosting services you can ask us for more direct assistance. This can include online training, resolving data problems, retrieving files from backups, advanced configuration, in fact anything you need.

Call-off support time can be used for:

- On-boarding
- Set up of Precisely MapInfo, ESRI ArcGIS and QGIS with MapLink
- Data migration
- Training
- Configuration

Call-off support time is charged as follows

Call-off support, per day	£1030.00
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Application Management Option

Ensures that all available upgrades to applications on the hosted environment will be carried out at no additional cost, and on a scheduled agreed with the client.

Application upgrades and patches, per annum	£1,740.00
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Microsoft Office Option

We offer Microsoft 365 (Office applications).

Microsoft 365 Apps for Enterprise, per user, per annum	£235.00
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Multi-Factor Authentication

We can offer multi-factor authentication using Cisco's DUO.

Multi-factor Authentication, per user, per annum	£93.00
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