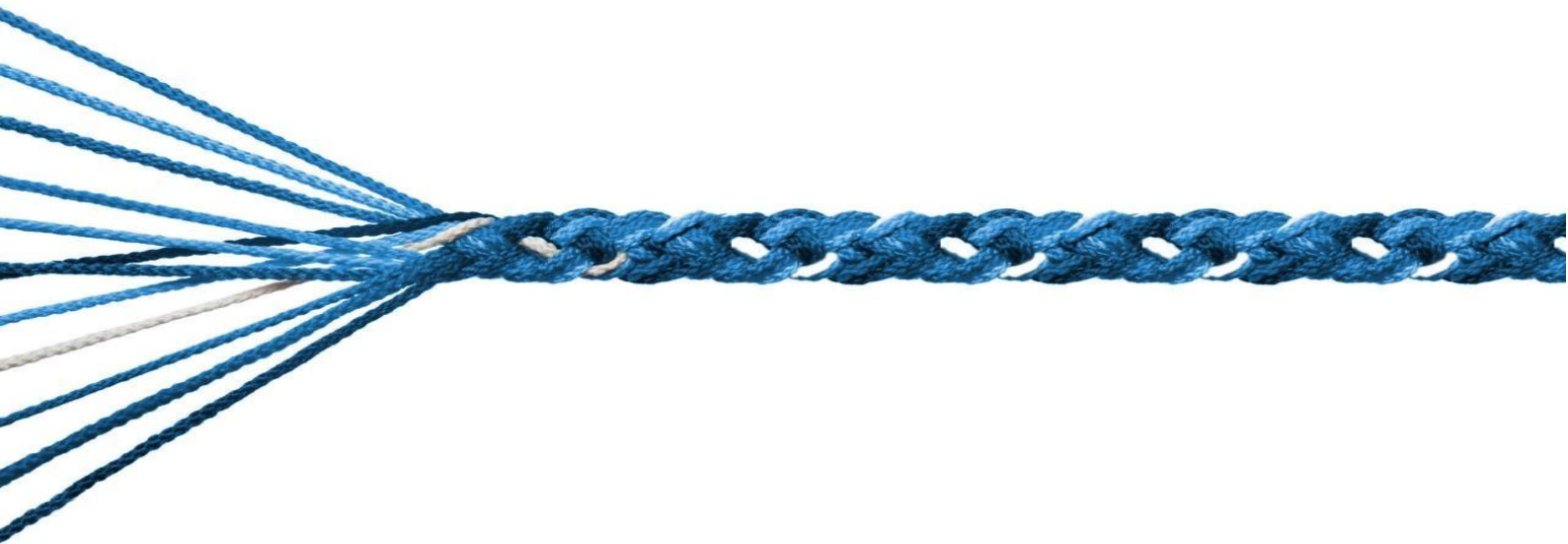




Pricing - CMSi Cloud Software

September 2026

Commercial in confidence

Pricing

CMSi and related modules are offered on a Software as a Service (SaaS) basis, including software, support, maintenance and hosting.

For customers who already own perpetual licences, hosting and MATS options are presented separately below.

CMSi Software as a Service (SaaS)

- CMSi SaaS is licensed as CMSi Server (the platform) plus Editor and Viewer licences.
- CMSi Server includes: CMSi Desktop, CMSi Web, MapLink for QGIS/ArcGIS (NB does *not* include ESRI licensing), PAM/SAM modules, maintenance and upgrades, hosting and backups, technical support.
- LibraryLink is an optional additional module, with hosting priced by capacity.
- Survey App is an optional additional module.

CMSi Server provides two hosting options: dedicated or shared. Dedicated means your CMSi applications run on a virtual private server dedicated solely for you. Shared means your CMSi is one of a number running on the same application server.

CMSi Server options	Annual price
CMSi Server (dedicated)*	£4,080.00
CMSi Server (shared)*	£2,100.00
CMSi Uniform connector for BNG**	£2,500.00
LibraryLink Server (plus see "Hosted LibraryLink Server" options below)	£645.00

*includes SQL Server database storage up to 5GB. For higher volumes POA.

**Enables automatic scheduled import of planning applications with BNG agreements info CMSi from the Idox Uniform product, for management and monitoring.

CMSi User licences	Per user	Unlimited users
CMSi Editor User	£588.00	£88,200.00
CMSi Viewer User	£147.00	*
Survey App User	£300.00	£45,000.00
LibraryLink Editor User	£420.00	£63,000.00
LibraryLink Viewer User	£210.00	**

* included free of charge if CMSi Editor is licensed at Unlimited level.

** included free of charge if LibraryLink Editor is licensed at Unlimited level.

For customers with cloud-hosted CMSi who already own perpetual licences we can offer annual maintenance and technical support (MATS) only.

No. Licences	Per user	Unlimited users
CMSi MATS	£387.67	£31,013.90
LibraryLink Editor MATS	£275.59	£24,606.84
MapLink MATS	£268.12	£21,449.74
Property and Agreements Module MATS	£387.67	£31,013.90
Species and Recording Module MATS	£192.68	£15,414.10
Survey and Monitoring Module MATS	£192.68	£15,414.10
CMSi Survey App MATS	£387.73	£31,018.28
CMSi Web MATS	£627.96	£50,236.85

Consultancy Services

If you need our services above and beyond any available Call-Off Support time, we offer additional Consultancy Services.

Consultancy Services time is charged in accordance with the type and level of skills required.

Consultancy, per day	POA
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Idox Hosting

This section is not applicable for CMSi SaaS – the SaaS package comes with a pre-defined hosted environment based on the number of users provisioned.

Idox Cloud Software packages are available. These are hosted on our Idox Cloud servers or Microsoft Azure. Hosting on Idox servers is an affordable, scalable option that is suitable for most of our customers. Azure hosting is used by some of our UK government customers. Idox software licence costs, call-off support and application management are independent of the type of hosting.

Application Server Options

We run your applications on 64-bit servers running Windows Server operating system. We offer the following options, with additional options for storage, users, administration and backups below.

Package	RAM	Cores	OS Drive	Price per annum
Shared server (CAMS Pro)	n/a	n/a	n/a	£1,412.55
VPS 1*	8 GB	2	130 GB	£3,887.25
VPS 2*	16 GB	4	130 GB	£5,518.80
VPS 3*	24 GB	4	130 GB	£6,329.10

*Additional RAM and CPUs can be added to servers as follows.

Item	Price per annum
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Additional RAM (per 4GB)	£388.73
Additional CPUs (per 2 CPUs)	£815.78

Data Storage Options

We provide a dedicated data drive on all Idox hosted Virtual Private Servers. Storage is charged at a rate of £0.76 per GB per annum. This pricing applies to any of the above server options and excludes database storage.

Database Server

Shared or dedicated SQL Server database servers. Pricing depends on the total database server space required. Off-site backups, with 30 days retention of the daily backup and 30 weeks retention of a weekly backup (simple recovery model) are included within all database server orders.

Item	Price per annum
SQL Server, per 5 GB per annum	£427.00
Dedicated SQL Server database server	Refer to VPS offers, plus POA for SQL Server licensing from Microsoft

Backup, Restoration and Recovery Options

Backups for your databases are included in database server orders, but beyond this you will also want security for your application files plus any images, documents and other files stored on your server. We offer two levels of backup to protect against accidental loss or corruption.

Firstly, and for no extra charge, we backup images of the servers on-site on a regular basis for disaster recovery.

Secondly, we offer 'off-site' nightly backups, which involve copying files to a third-party cloud-based backup service, with retention of 10 versions of each file as standard. This 'off-site' backup provides the facility to recover accidentally changed or deleted files, and recovery from disasters that affect all other on-site measures. Optionally we can extend this backup to retain 10 versions of a *weekly* backup. Off-site backups are charged by volume as follows:

Volume	Price per GB per annum
First 10 GB	£16.52
Next 15 GB	£13.23
Next 25 GB	£9.92
Next 50 GB	£6.60
Next 150 GB	£3.31
Next 750 GB	£1.64
Over 1000 GB	£0.83

Recovery from hardware or system faults is carried out at our cost on a best endeavours basis; recovery of files at the client's request (e.g. accidental data loss) is carried out under call-off support time, or at standard consultancy rates if no call-off support time is available.

Users

We charge £130.00 per connecting user (our pricing is subject to changes in the UK Microsoft Public Sector Agreement) covering the costs of Windows Remote Desktop licensing, plus licence server management and configuration. By a user we mean a single named login account, which can be used from any computer. Note: this does not include licensing for any Idox applications such as CMSi, or for third party products like Microsoft Office, MapInfo Professional or ArcGIS - these licences must be supplied by you or purchased in addition.

Web Server Option

You may also want to run websites or services on your server, requiring installation and configuration of IIS. Note that running websites/services may have implications for the power/capacity needed on your server. Work to set up your web applications is carried out under call-off support time, or at standard consultancy rates if no call-off support time is available.

Web server, per annum	£509.00
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HTTPS/SSL Certificate Management

We can provide and/or manage certificate(s) on the server to ensure that all connections are secured by HTTPS/SSL.

HTTPS/SSL Certificate Management	£509.00
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Hosted LibraryLink Server

We can provide a dedicated server for hosting a LibraryLink v5 implementation, including off-site backups, as detailed below.

RAM	Disk space	Price per annum
4 GB	50 GB	£930.00
4 GB	250 GB	£1,380.00
4 GB	0.5 TB	£1,834.00
8 GB	1 TB	£3,449.00
>8GB	>1 TB	POA

Azure Server Package

We pass on all Microsoft Azure hosting charges on at cost, only charging for setup and configuration. We have no control over Azure pricing and costs will vary based on client usage patterns and Microsoft's prices throughout the period of the contract.

Call-off Support Options

Call-off support is available for Idox hosted packages.

Standard Idox technical support is by phone/email, but when you use our application hosting services you can ask us for more direct assistance. This can include online training, resolving data problems, retrieving files from backups, advanced configuration, in fact anything you need.

Call-off support time can be used for:

- On-boarding
- Set up of Precisely MapInfo, ESRI ArcGIS and QGIS with MapLink
- Data migration
- Training
- Configuration

Call-off support time is charged as follows

Call-off support, per day	£1030.00
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Application Management Option

Ensures that all available upgrades to applications on the hosted environment will be carried out at no additional cost, and on a scheduled agreed with the client. This service is included with SaaS contracts.

Application upgrades and patches, per annum	£1,740.00
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Multi-Factor Authentication

We can offer multi-factor authentication using Cisco's DUO.

Multi-factor Authentication, per user, per annum	£93.00
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