

Backup and Recovery Services

CSI can build a scalable, resilient, robust and cost-efficient infrastructure solution for backup and recovery. Provisioned in a private, public or hybrid approach we offer; long term archival; fast disaster recovery with pre-defined recovery and restore SLAs; data tiering; fully managed backup solutions for your physical and virtual machines.

Features

- Comprehensive reporting, monitoring and alerting
- Unlimited technical support
- Remote management and out-tasking
- Guaranteed backup success, underpinned by service credits
- Can provision an offsite recovery vault for long-term retention
- Cost optimisation via cloud storage solutions and various licensing models
- Regular service, capacity and performance reviews
- Data Maturity Model identifies your as-is and to-be environment

Benefits

- Reduce business risk by identifying critical applications and data
- Provide insight and visibility of your IT infrastructure
- Ensure 9
- 8% success rate for backup and recovery
- Reduce TCO of data protection environment.
- Faster recovery times - reduced risk of revenue/productivity loss
- Meet compliance and regulatory requirements