



FOI, SAR, EIR and Complaints Case Management Software Pricing

G-Cloud 15 Pricing Documentation

Hoth Case Management Pricing

Hoth Case Management	£550 per month (Includes 20 Licences)
Additional License	£48 per month
Additional Professional Services	£1,050 per day
Integration	£1,250 per integration per year
Sandbox Environment	£1,250 per year

Hoth Case Types

- Freedom of Information
- Environment Information Requests
- Subject Access Requests
- Complaints
- Compliments
- General Correspondence
- Enquiries
- Custom Case Type



Onboarding Packages

Essentials

£4,200

- ✓ Dedicated Consultant: Included
- ✓ Timescale: 6 Weeks
- ✓ Case Types: 1
- ✓ Delivery Method: Remote
- ✓ Ownership: Collaborative
- ✓ Training: 4 Hours

Professional

£10,500

- ✓ Dedicated Consultant: Included
- ✓ Timescale: 12 Weeks
- ✓ Case Types: 3
- ✓ Delivery Method: Remote / Onsite
- ✓ Ownership: Collaborative
- ✓ Training: 1 Day

Enterprise

£22,500

- ✓ Dedicated Consultant: Included
- ✓ Timescale: 24 Weeks
- ✓ Case Types: 5
- ✓ Delivery Method: Remote / Onsite
- ✓ Ownership: Hoth
- ✓ Training: 2 Days

Pricing, Service & Platform Information

Key Information

- Includes Hoth AI
- Hosted on Hoth's Private Microsoft Azure Cloud Platform
- MS Entra Integration & SSO Included
- MS 365 Email Integration Included
- Account Manager Included
- Software support and upgrades included
- Fully managed backups
- Prices are exclusive of VAT and based on annual billing

Additional Items

- MS PowerBI / Reporting API: One-off Implementation fee £525
- Additional Attachment Space: £1 per 1gb per month (5gb Included)
- Data Migration & Integrations priced on review
- On-site professional services are exclusive of expenses.

Discounts

- 10% licence discount on 'Not for Profit' organisations.
- Bulk Discounts pricing:
 - 15% licence discount on 50 plus licences
 - 30% licence discount on 100 plus licences

Please see <https://houseonthehill.com/price-plans/> for more information.

Get in touch!

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