



IT Service Management Pricing

G-Cloud 15 Pricing Documentation

Hoth ITSM Pricing

Named License	£48 per month
Concurrent Licence	£80 per month
AI Knowledge Bot	£1,250 per bot per year
Professional Services	£1,050 per day
Integration	£1,250 per integration per year
Sandbox Environment	£1,250 per year



Onboarding Packages

Essentials

£4,200

- ✓ Dedicated ITSM Consultant: Included
- ✓ Timescale: 6 Weeks
- ✓ ITIL Processes: 2
- ✓ Delivery Method: Remote
- ✓ Ownership: Collaborative
- ✓ Training: 4 Hours

Professional

£10,500

- ✓ Dedicated ITSM Consultant: Included
- ✓ Timescale: 12 Weeks
- ✓ ITIL Processes: 3
- ✓ Delivery Method: Remote / Onsite
- ✓ Ownership: Collaborative
- ✓ Training: 1 Day

Enterprise

£22,500

- ✓ Dedicated ITSM Consultant: Included
- ✓ Timescale: 24 Weeks
- ✓ ITIL Processes: 5
- ✓ Delivery Method: Remote / Onsite
- ✓ Ownership: Hoth
- ✓ Training: 2 Days

Pricing, Service & Platform Information

- All licences include AI (Not including bots)
- Hosted on Hoth's Private Microsoft Azure Cloud Platform
- Minimum number of licences - 5
- Included: Self-Service, CMDB, Asset Management, Automations, Workflow, Service Level Management, Reporting
- MS Entra Integration & SSO Included
- MS 365 Email Integration Included
- Account Manager Included
- Software support and upgrades included
- Fully managed backups
- Prices are exclusive of VAT and based on annual billing

Additional Items

- MS PowerBI / Reporting API: Implementation fee £525
- Additional Attachment Space: £1 per 1gb per month (5gb Included)
- Data Migration priced on review
- On-site professional services are exclusive of expenses.

Discounts

- 10% licence discount on 'Not for Profit' organisations.
- Bulk Discounts pricing:
 - 15% licence discount on 50 plus agents
 - 30% licence discount on 100 plus agents

Supported Integrations

- MS Teams
- MS Intune
- Lansweeper
- Jira
- 3CX

Please see <https://houseonthehill.com/price-plans/> for more information.

Get in touch!

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