

DEMS

Digital Evidence Management Solution

THE NEW WAY TO MANAGE DIGITAL EVIDENCE



Service Definition

January 2026

Overview



Use Innaxys DEMS for faster case resolution through better digital evidence collection, investigation and sharing workflows.

Secure Upload

Index & Manage

Investigate & Analyse

Prepare & Share

I Ingest, Store & Manage

Our cloud-based platform provides a single managed solution for all your digital assets and evidence. DEMS supports multiple ingest routes including front-end upload function and automation via hot folders. All assets are ingested and stored in their original master format with native metadata for evidential integrity. Original files are never altered by DEMS processes.

Photographs & Stills

Audio

CCTV

Voice Recordings

360° Images

Forensic Images

Video

Body Worn Video

Dashcam Footage

Digital Interview Footage

Documentation

Fingerprint & Footprint
Records

Flexible investigation & analysis of evidential assets

- Apply exhibit and unique reference numbers, access restrictions, distressing content markers
- Index content automatically into Exhibits and Case structures
- View assets and information in dashboards, lists, gallery, and collection formats
- Integrated mapping tool displays assets geographically
- Edit metadata, annotate, and make new redacted versions of assets linked to the original
- Full audit trail on every asset record
- Powerful search and filter
- Networks, timeline and chronology
- Storyboarding and compilations
- Request function/job order workflows for easy collaboration with your specialist departments i.e. AV forensics

Public upload

- Send evidence upload requests to members of the public or third parties
- Crowdsourcing portal functionality to run evidence collection campaigns

Review & Disclosure

- Asset and Exhibit reviews workflows for designated case officers
- Disclosure workflows for disclosure officers to securely manage reviewed content marked for disclosure in line with legal and procedural requirements.
- Role based access control ensures users can only contribute to the relevant parts of the whole workflow

Sharing and bundling for criminal justice system

- Collaborate and share reviewed and prepared assets with other stakeholders and organisations – integrates seamlessly with CPS and the wider UK Criminal Justice System through secure, authenticated views.
- Processes are fully compliant with the CPS Memorandum of Understanding in relation to the sharing of multimedia evidence.
- Multiple sharing options, create evidence bundles, court albums and multimedia storyboards
- Restricted viewing mode when presenting information to third parties i.e. during interviews



Advanced Editing & Redaction

DEMS can also be used primarily as a video storage and redaction tool for organisations requiring to securely store and effectively redact video footage such as CCTV, BWV, Dashcam, etc.

Redact manually or through automated processes before sharing or downloading files, for use in investigations or for Subject Access Requests.

The system's advanced video analytics and editing features range from object and motion detection, object including face redaction, automated redaction, audio redaction, clip, annotate, bookmark, and much more.

Automatic version control preserves your master assets' evidential integrity, and user activity audit logs means you'll always know who has been working on what.



Artificial Intelligence Ingestion Wizard

Our AI Ingest Wizard delivers automation and rapidity to data cleansing

We provide an additional service that harnesses AI technology to assess and sift large volumes of digital assets for quality and compliance before they are allowed to be ingested into DEMS. Suitability criteria can be defined by each organisation and the Wizard flags content that does not meet required standards. The result? Easy and targeted human review, straightforward decision-making, versatile outcomes, and an asset database of compliant and discoverable content.

Please contact us to find out more about DEMS AI and analytics capabilities.

MoPI Compliance, Security & Audit

- MoPI compliant with flexible retention and deletion scheduling to reduce organisational risk.
- Role Based Access Controls enables functionality to be restricted just to those users who have the relevant permissions. Unauthorised functionality is redacted from the screens.
- Comprehensive system logging provides for a full audit capability, with details of who, when, where and what are available in a read-only format.
- Designed for use in UK police forces and security organisations, our product is secure by design and GDPR compliant to deliver asset security and peace of mind to your organisation.

Mobile application

The optional DEMS Mobile App (Android) enables all the standard features of DEMS to be performed on any enabled device; upload, stream, view, search, share.

Interfaces

Integrate data and information through Interfaces with key Policing Solutions;

- Active Directory and Single Sign On
- Email - notifications, alerts and workflow requests sent directly to users' inboxes
- Internet and Intranet – publish assets and information, interface with Caught on Camera systems, send out Crowd Sourcing campaigns, etc.
- Records Management Systems (Niche, Athena, Connect etc.) - compliant with National DAMS standards
- Command and Control – indexation and referencing of all incidents, not just those that become cases
- Body Worn Video Systems – ingest images from proprietary systems or directly from devices
- Digital Interview Recording Suites - ingest assets directly from the interview rooms, complete with all necessary metadata – hardware agnostic
- Control Room Voice Recording – ingest 999 calls
- Single Online Home – ingest evidence directly from members of the public

| Digital evidence as part of a wider solution

Innaxys DEMS is a standalone product but also forms part of our ecosystem of intelligent policing software solutions. This ecosystem, developed solely by Innaxys, provide options for even better investigation and analytics and more holistic case management, within the same platform as DEMS.

Harness the full power of the data available to your force or investigative body in one powerful platform:

- Geographic Information System (GIS) and Data Analytics
- Predictive Analytics
- Patrol Planning, Tasking and Briefing

Onboarding & Service Provision

Innaxys provides comprehensive implementation services for all our cloud software systems. Depending on your organisation's individual requirements, our services include:

- Discovery & configuration workshops
- Hosting & technical configuration
- Data migration
- UAT support
- Training

All onboarding implementation activities are led by a dedicated, experienced project manager working in-house with our technical teams.

We work with major blue light and public sector clients including police forces, fire services, and UK government organisations, so we have a wealth of experience and understanding of implementing our digital solutions in these sectors.

Working with Innaxys, you will also benefit from:

- UK-based, ITIL-compliant technical and end user support following SLAs
- In-life contract management and support
- Our systems follow full roadmaps and release schedules, with new customer-led functionalities introduced twice annually



Secure by Design - Trusted by Many



Our company and services are entirely UK-based



Public/private cloud, hybrid, & on-premise deployment options available



UK data centres are PASF & ISO 27001 accredited



Certified to ISO/IEC 27001:2022 & Cyber Essentials Plus



Systems & data encrypted to industry standards



Secure, multi-factor authentication, system & audit logging, role-based access controls



Systems operate to Official Level



Police-vetted personnel

Our Vision



We bring innovation to policing and the public sector through solutions crafted from decades of industry experience

Founded in 2011, Innaxys creates and delivers cutting edge training and asset management software solutions to emergency services and public sector organisations both in the UK and Europe. We harness technology, innovation and forward thinking to design solutions that help our clients to evolve and meet the needs of modern practices, achieve greater efficiencies, minimise paperwork and duplication, improve productivity, and reduce wasted resources.

Each member of our carefully selected development team holds a science related degree, complemented by computer engineering expertise, experience and training. Our engineers are directly employed, and we work closely together from our offices in the heart of Derbyshire. This enables us collectively to bring a dynamic and accomplished approach to software development, driven by a firm focus on the client.

We believe that technology should be a vehicle to deliver better business processes, and that close communication and partnership with the customer is vital to provide them with the most effective solution.

We practice Agile project management methodology, involving our clients at every step of the journey, whether that be for simple configuration of existing Solutions to meet your ways of working, or a full development project to introduce new functionality. This ensures a collaborative approach to each and every project, builds an environment of trust and transparency, and results in exceptional value for money and positive change for all our clients.

Contact us today for a no-obligation demonstration

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