

Imprivata Virtual Desktop Access

Citrix XenDesktop and XenApp



Harness the value of virtual desktops in healthcare

Hospitals are adopting virtual desktops to give their care providers faster, easier, and more flexible access to patient information and clinical applications. For hospitals using Citrix XenApp or XenDesktop to deliver these capabilities, Imprivata Virtual Desktop Access® provides an easy and proven way to ensure success by streamlining clinicians' virtualized workflows.

Using advanced authentication and single sign-on capabilities, Imprivata Virtual Desktop Access enables clinicians to eliminate repetitive manual logins from their daily routines. Imprivata Virtual Desktop Access simplifies the clinical authentication process by automatically signing clinicians into their virtual desktops and clinical applications, increasing clinical productivity and enhancing care delivery.

No Click Access to roaming desktops

Citrix XenApp and XenDesktop sessions follow users, maintaining the state of their desktops and applications as users change locations or switch workstations. Imprivata Virtual Desktop Access streamlines Citrix XenApp and XenDesktop roaming capabilities by eliminating the need for manual logins. With Imprivata, clinicians just perform a quick badge tap or fingerprint swipe to access their roamed desktop on any device.

Benefits

- No Click Access to Citrix XenApp and XenDesktop virtual environments
- Streamlined clinical workflows with faster, easier access to desktops and applications
- Industry-leading support for zero and thin client devices
- Flexible authentication options, including proximity cards and fingerprint biometrics

Imprivata Virtual Desktop Access delivers No Click Access® to Citrix XenApp and XenDesktop virtual desktops. No Click Access enables caregivers to access patient information quickly, without having to repeatedly type usernames or passwords. With faster and easier access, clinicians can spend more time focusing on patients and less time dealing with technology.

Imprivata Virtual Desktop Access offers industry-leading support for thin and zero client devices.

Thin and zero client support

Imprivata Virtual Desktop Access is the only solution that enables true desktop roaming between thin and zero client devices. Imprivata partners with major thin and zero client vendors, including Dell Wyse, HP, Samsung, and Texas Instruments, to enable support for HDX System-on-a-Chip (SoC) embedded devices.

Imprivata Virtual Desktop Access offers industry-leading support for zero and thin client devices, giving customers maximum end point device flexibility. With their smaller footprints, thin and zero client devices enable hospitals to make better use of their patient care spaces. Thin and zero clients also lower hospitals' power consumption, reduce support costs, and minimize IT management requirements.

Tested and validated as Citrix Ready

Imprivata Virtual Desktop Access has been tested and validated as Citrix Ready. Citrix Ready is the designation Citrix gives to third-party products and services that demonstrate compatibility with the Citrix Application Delivery Infrastructure. For customers, the Citrix Ready designation offers an easy way to identify and learn more about solutions that are recommended by Citrix and are trusted to enhance Citrix offerings.

Key technology differentiators

Some of the technological characteristics of Imprivata Virtual Desktop Access that make it the authentication management solution of choice for Citrix XenApp and XenDesktop customers include:

- API-level integration streamlines the authentication process and ensures forward compatibility as new versions of Citrix XenApp and XenDesktop become available
 - Allows policy decisions to be made at runtime, streamlining and tailoring the connection process. For example, XenApp and XenDesktop users can be signed into their virtual desktop while other users are signed into the local desktop.
 - Policy-driven end user workflow optimization delivers the ability to tailor workflows to clinician- or group-specific needs
 - Automatically secures the previous end point when the session roams to a different workstation or device
 - Integrates at the API level to eliminate the need to produce scripts, reducing the burden on IT and ensuring a smooth upgrade process across new versions of XenApp and XenDesktop

- Automated XenApp published desktop application launching from within XenApp or XenDesktop delivered desktops
- Native firmware-level integration with Citrix-based thin and zero client devices
 - Strong authentication support for proximity card workflows, including transaction-level re-authentication and second factors
 - Out-of-the-box configuration for Imprivata OneSign® workflows across devices from vendors including Dell Wyse, HP, Samsung, and Igel

Imprivata enables hospitals to more effectively safeguard patients' PHI in Citrix XenApp and XenDesktop virtual desktop environments.

Strengthen compliance

Imprivata enables hospitals to more effectively safeguard patients' protected health information (PHI) in Citrix XenApp and XenDesktop virtual desktop environments by delivering enhanced security. Capabilities of Imprivata to deliver that security include, but are not limited to, automated password changes and policies which enable the healthcare IT team to define and enforce HIPAA-compliant policies for all activities.



Imprivata is the digital identity company for mission- and life-critical industries, redefining how organizations solve complex workflow, security, and compliance challenges with solutions that protect critical data and applications without workflow disruption. Its platform of interoperable identity, authentication, and access management solutions enables organizations in over 45 countries to fully manage and secure all enterprise and third-party digital identities by establishing trust between people, technology, and information.

For more information, please contact us at 1 781 674 2700 or visit us online at www.imprivata.com

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DATASHEET

Imprivata Enterprise Access Management for virtual desktop access (formerly Imprivata Virtual Desktop Access)

Microsoft Remote Desktop Services

Harnessing the value of virtual desktops in healthcare

Hospitals are adopting virtual desktops to give their care providers faster, easier, and more flexible ways to access patient information and clinical applications. For hospitals using Microsoft Remote Desktop Services to deliver these capabilities, Imprivata Enterprise Access Management for virtual desktop access (formerly Imprivata Virtual Desktop Access) provides an easy and proven way to ensure success by streamlining clinicians' virtualized workflows.

Using advanced authentication and single sign-on capabilities, Imprivata Enterprise Access Management (EAM) for virtual desktop access enables clinicians to eliminate repetitive manual logins from their daily routines. EAM for virtual desktop access simplifies the clinical authentication process by automatically signing clinicians into their virtual desktops and clinical applications, increasing clinical productivity and enhancing care delivery.

No Click Access to roaming desktops

Microsoft Remote Desktop Services sessions follow users, maintaining the state of their desktops and applications as users change locations or switch workstations. EAM for virtual desktop access streamlines Microsoft Remote Desktop Services roaming capabilities by eliminating the need for manual logins. With Imprivata, clinicians just perform a quick badge tap or fingerprint swipe to access their roamed desktop on any device.

Benefits

- No Click Access™ to Microsoft Remote Desktop Services (MRDS) virtual environments
- Streamlined clinical workflows with faster, easier access to desktops and applications
- Industry-leading support for zero and thin client devices
- Flexible authentication options, including proximity cards and fingerprint biometrics



EAM for virtual desktop access delivers No Click Access™ to Microsoft Remote Desktop Services virtual desktops. No Click Access enables clinicians to access patient information quickly, without having to repeatedly type usernames or passwords. With faster and easier access, clinicians can spend more time focusing on patients and less time dealing with technology.

Thin and zero client support

EAM for virtual desktop access is the only solution that enables true desktop roaming between thin and zero client devices. EAM for virtual desktop access offers industry-leading support for zero and thin client devices, giving customers maximum endpoint device flexibility. With their smaller footprints, thin and zero client devices enable hospitals to make better use of their patient care spaces. Thin and zero clients also lower hospitals' power consumption, improve support costs, and reduce IT management requirements. Imprivata partners with the leading thin and zero client vendors, including Dell, HP, IGEL, 10Zig, Stratodesk, and LG.

Key technology differentiators

Some of the technological characteristics of EAM for virtual desktop access that make it the authentication management solution of choice for Microsoft Remote Desktop Services customers include:

- API-level integration streamlines the authentication process and ensures forward compatibility, as new versions of Microsoft Remote Desktop Services become available.
 - Allows policy decisions to be made at runtime, streamlining and tailoring the connection process. For example, Microsoft Remote Desktop Services users can be signed into their virtual desktops or applications while other users are signed into the local desktop.
 - Uses policy-driven end user workflow optimization to tailor workflows to clinician- or group-specific needs.
 - Automatically secures the previous end point when the session roams to a different workstation or device.
 - Integrates at the API level to eliminate the need to produce scripts, reducing the burden on IT and ensuring a smooth upgrade process across new versions of Microsoft Remote Desktop Services.
- Automated Microsoft Remote Desktop Services application launching from within a MRDS delivered desktop.
- Native firmware-level integration with thin and zero client devices.
 - Strong authentication support for proximity card workflows, including transaction-level re-authentication and second factors.
 - Out-of-the-box configuration for for Imprivata Enterprise Access Management workflows across devices from vendors, including Dell, HP, IGEL, 10Zig, and Stratodesk.

Strengthen compliance

Imprivata enables hospitals to more effectively safeguard patients' PHI in Microsoft Remote Desktop Services virtual desktop environments. The solution also tracks and audits all application access events by user, easing compliance with HIPAA reporting requirements.



Imprivata is the digital identity company for mission- and life-critical industries, redefining how organizations solve complex workflow, security, and compliance challenges with solutions that protect critical data and applications without workflow disruption. Its platform of interoperable identity, authentication, and access management solutions enables organizations in over 45 countries to fully manage and secure all enterprise and third-party digital identities by establishing trust between people, technology, and information.

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Imprivata Virtual Desktop Access

Omnissa Horizon



Harness the power of desktop virtualization for patient care

An increasing number of hospitals are implementing virtual clinical desktops using Omnissa™ Horizon® to streamline workflows and improve care provider productivity. Imprivata Virtual Desktop Access enhances Omnissa Horizon by providing clinicians with faster and easier access to their Omnissa Digital Clinical Workspace.

No Click Access to virtual desktops

Omnissa Horizon desktops follow users, maintaining the state of their desktops and applications as users change locations or switch workstations. However, repeated logins can delay clinicians, distracting them from patient care. Imprivata Virtual Desktop Access streamlines Omnissa Horizon roaming by eliminating the need for manual logins. With Imprivata, clinicians just perform a quick badge tap or fingerprint swipe to access their roamed desktop on any device.

Imprivata Virtual Desktop Access delivers No Click Access® to Omnissa Horizon virtual desktops. No Click Access enables caregivers to access patient information quickly, without having to repeatedly type usernames or passwords. With faster and easier access, clinicians can spend more time focusing on patients and less time dealing with technology.

Benefits

- No Click Access to Omnissa Horizon View roaming desktops
- Industry-leading support for zero and thin client devices
- Flexible authentication options, including proximity cards and fingerprint biometrics

Thin and zero client support

Imprivata Virtual Desktop Access is the only solution that enables true desktop roaming between thin and zero client devices. API-level integration with Omnisia Horizon and the Teradici PC-over-IP protocol enables full roaming across zero and thin client devices without requiring usernames or passwords.

Imprivata Virtual Desktop Access offers industry leading support for zero and thin client devices, giving customers maximum end point device flexibility. With their smaller footprints, thin and zero client devices enable hospitals to make better use of their patient care spaces. Thin and zero clients also lower hospitals' power consumption, reduce support costs, and minimize IT management requirements.

Imprivata Virtual Desktop Access offers industry-leading support for thin and zero client devices

Strengthen compliance

Imprivata enables hospitals to safeguard patients' protected health information (PHI) more effectively in Omnisia Digital Clinical Workspace. Imprivata Enterprise Access Management with Single Sign-On (formerly Imprivata OneSign) enables hospital IT staff to define and enforce HIPAA-compliant policies for all activities, including automated password changes. Omnisia Horizon simplifies compliance by consolidating control, delivery, and protection of end user computing resources with policies that dynamically adapt to the end user's computing environment.

Easy to implement, deploy, and manage

Imprivata Virtual Desktop Access is a certified component of Omnisia's Digital Clinical Workspace, delivering problem-free implementation.

Imprivata Virtual Desktop Access is available as a physical or virtual appliance, simplifying deployment and maintenance. The solution requires no changes to applications or user directories, such as Active Directory. Centralized management of authentication, access control, and audit reduces administrative overhead and eliminates password-related help desk calls.

For hospitals in the early stages of introducing virtual desktops or executing a phased roll-out, Imprivata Virtual Desktop Access eases the physical-to-virtual transition and promotes clinical adoption. The solution also provides a consistent user experience across physical and virtual environments, facilitating an easy transition with little need for training.

- Automatically secures the previous end point when the session roams to a different workstation or device
- Integrates at the API level to eliminate the need to produce scripts, reducing the burden on IT and ensuring a smooth upgrade process across new versions of Omnisia Horizon
- Native firmware-level integration with Teradici PC-over-IP zero client devices
- Strong authentication support for proximity card workflows, including transaction level re-authentication and second factors

Key technology differentiators

- API-level integration with the Omnisca Horizon View Connection Broker
- Allows policy decisions to be made at runtime, streamlining and tailoring the connection process. For example, Omnisca Horizon users can be signed into their virtual desktop while other users are signed into the local desktop
- Applies policy-driven, end user workflow optimization, tailoring workflows to clinician- or group-specific needs
- Out-of-the-box configuration for Imprivata Enterprise Access Management workflows across all Teradici based zero client devices from vendors, including Dell Wyse, HP, Igel, and Samsung

Imprivata Virtual Desktop Access eliminates manual logins to drive clinical adoption of virtual desktops



Imprivata is the digital identity company for mission- and life-critical industries, redefining how organizations solve complex workflow, security, and compliance challenges with solutions that protect critical data and applications without workflow disruption. Its platform of interoperable identity, authentication, and access management solutions enables organizations in over 45 countries to fully manage and secure all enterprise and third-party digital identities by establishing trust between people, technology, and information.

For more information, please contact us at 1 781 674 2700 or visit us online at www.imprivata.com

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