



STRATEGIC THINKING, SEAMLESS EXECUTION

G-CLOUD SERVICE OFFERING

ERP Migration Services for Local Government



What we do

Our G-Cloud services are designed to help you make informed cloud decisions, whether you are assessing readiness or planning next-generation deployments.

Maximising value from cloud

Flexible working models are the norm, and there's continued pressure to reduce IT spend and simplify complex estates. Cloud solutions make all of this easier, modernising operations, enabling innovation, and providing the flexibility to scale efficiently.

Cloud has evolved from a cost-saving alternative into a core platform for digital transformation. Today, most organisations run blended environments that combine on-premises systems with infrastructure as a service (IaaS), platform as a service (PaaS), and software as a service (SaaS) solutions, creating a more adaptable and resilient technology platform for the future.

But with a host of approaches available, working out how to make cloud deliver sustained value can be tricky. How do we maximise return while maintaining security and governance? How do we avoid complexity and control costs? Mason Advisory helps clients answer these questions by developing and delivering clear cloud strategies that align technology with business goals.

Who we've helped

- For a government agency, we managed a multi-year major cloud consolidation, migration and transformation programme.
- A large insurance company needed a more scalable, resilient CRM system. We supported the cloud migration strategy for Dynamics 365 and the associated data architecture.
- For a major retailer, we developed a cloud operating model for the service delivery function, helping establish an in-house capability for existing and new cloud-based solutions.

- We undertook a cloud transformation review for a fire & rescue service, assessing its options for transitioning mission-critical systems.
- A UK ambulance service needed to transform its IT environment to support critical operations. We led the programme, including migrating applications and services to a new private cloud hosting environment.
- We assisted a county council to develop a cloud-first contact centre and UC strategy. We then led the procurement and implementation that resulted in it being the first to adopt an Amazon Connect cloud contact centre for all frontline contact services.
- Our team advised and supported an acute trust on a three-phase ICT transformation, establishing a platform to support digital healthcare innovations.
- A large UK police force needed support with a major infrastructure programme. We provided strategic advice to the network, hosting and data centre towers, as well as operational support with a complex data centre migration including server virtualisation, and application rationalisation.
- Working with the NHS, we provided critical security architecture services to the Covid Pass App, a Microsoft Azure cloud-based platform. We provided security architecture services across the whole solution, and provided threat modelling and security incident support to help the team maintain a strong security posture.

ERP Migration Services for Local Government

We support local authorities migrating from legacy ERP to cloud environments, ensuring smooth transitions that align with devolution and public service priorities.

As an independent consultancy with deep ERP expertise, we provide impartial advice on strategy, migration planning, and delivery, helping councils modernise systems while minimising risk and disruption.

Service features

- Independent advisory for ERP migration
- Migration readiness and roadmap development
- Legacy system assessment and decommissioning
- Data migration planning and execution oversight
- ERP operating model design for councils
- Vendor-neutral technology sourcing and contract negotiation
- Integration with existing local government systems
- Cloud hosting and infrastructure migration support
- Risk and compliance management during transition
- Post-migration stabilisation and optimisation support

Service benefits

- Reduce migration risk through impartial guidance
- Align ERP modernisation with devolution priorities
- Improve financial management and transparency
- Enhance integration across council services
- Reduce technical debt and legacy costs
- Ensure compliance with government standards
- Design cloud-ready, scalable ERP environments
- Improve operational efficiency and resilience
- Support long-term digital transformation goals
- Deliver measurable value for citizens and staff
- We do not spin up environments

Our service approach

Our ERP Migration service provides a structured, end-to-end approach enabling local authorities to transition from legacy ERP estates to a modern, efficient, and scalable cloud environments.

We combine, commercial, data, and change expertise to deliver a low-risk migration that improves service performance, strengthens governance, and enables councils to operate more efficiently.

Our phased approach reduces risk, protects business continuity, and ensures technology, people, and processes are fully prepared for transition.

Discovery, baseline & readiness assessment

Establish a clear understanding of the existing ERP estate, business processes, integrations, data quality, and organisational readiness.

- Assess current ERP legacy system configuration
- Map integrations, custom code, workflows, and extensions
- Review data quality, ownership, and governance models
- Evaluate infrastructure, hosting, and cloud-readiness
- Conduct business process discovery workshops
- Analyse contract, licensing, and commercial exposure
- Assess organisational readiness and change impacts

Outputs: Readiness assessment, landscape baseline report, risks and dependencies log, initial migration pathway options.

Migration pathway design & business case

Develop an evidence-based migration approach aligned to strategic priorities, budgets, policies, and service requirements.

- Model migration pathways and effort estimates
- Design target business processes and simplification roadmap
- Define ERP functional scope and deployment strategy
- Produce data migration, cleansing, and archiving strategy
- Develop security, cloud, and integration architecture
- Assess commercial models and future licensing impacts
- Build detailed business case with cost, benefits, and timeline

Outputs: Migration strategy, future process blueprint, data strategy, commercial recommendations, investment case.

Planning & commercial enablement

Translate the strategy into an executable implementation plan with governance, risk mitigations, and commercial alignment.

- Create detailed implementation and cutover plans
- Define TOM changes, roles, and skills requirements
- Engage suppliers and support contract novation or renegotiation
- Plan testing cycles, quality gates, and acceptance criteria
- Develop training and change management approach
- Identify rationalisation and automation opportunities
- Establish governance and assurance controls

Outputs: Implementation plan, TOM and skills model, commercial strategy, testing framework, change and training plans.

Migration delivery & assurance

Support delivery activities to ensure a controlled, high-quality migration with minimal disruption to critical local government services.

- Support configuration, build, and technical migration activity
- Deliver process redesign and workflow optimisation
- Support supplier management and issue resolution
- Provide hyper-care monitoring, defect management, and stabilisation support

Outputs: Successfully migrated ERP environment, tested processes, stabilised operations.

Who we are

Inspiring people to work better, share ideas, and prosper through digital & technology change

Since launching in 2014, we have experienced huge growth in revenues and staff numbers, with offices in London and Manchester, working with clients of all sizes in the UK and beyond.

Mason Advisory is a digital & technology consultancy committed to making your life easier. Our people work with organisations of all sizes, across industry sectors including Financial Services & Insurance, Government, Corporate Clients, Public Safety and Professional Services.

Clients trust us to help set their strategy and then deliver on those decisions. We use our skills in operating model & organisational design, sourcing, architecture, service management, and cybersecurity to build, protect and support sustainably successful businesses.

Our G-Cloud services

	Digital transformation		Cloud architecture & migration
	Cloud sourcing & procurement		Cybersecurity & resilience
	Service management & governance		Cloud optimisation
	Cost optimisation & FinOps		Data management & analytics

Our culture creates consulting teams that stand out for their commitment to clients. Clients get exceptional performers at all levels in our teams; we don't take work where we can't make a difference; and we are emotionally invested in what happens to the people we help.

That's why, over

72%

of clients continue to work with us beyond the first engagement

Our industry-leading awards are underpinned by our ISO-certified management systems, offering clients confidence in the quality and security of our services.

				
				
				
				



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