

TRG Service Definition

Service Overview

From Cloud, Data, AI, & Security, to CRM, ERP and App development. Tenth Revolution Group (TRG) provide the teams, skills and support to keep your projects on track, on budget and delivering real results. TRG is a technology talent and delivery partner that helps public sector organisations unlock the value of cloud, data, and digital transformation by bringing together the right people, skills, and delivery frameworks to achieve mission outcomes. We combine a global network of top technology professionals with deep consulting expertise to support secure, cost-effective cloud adoption, optimisation, operational readiness, and capability uplift.

We work across the full lifecycle of cloud transformation from strategic architecture and gap assessments, through delivery governance and assurance, to training and operational support. Our services are designed to build internal capability, improve efficiency, and reduce risk. Our approach is modular and outcome-focused, enabling organisations to engage with specific services individually or as part of a cohesive programme tailored to their needs. Services are aligned with public sector requirements and delivered by skilled professionals experienced in government environments and cloud technologies.

Scope of Services

TRG services are modular and can be delivered independently or as part of an integrated programme. Services support cloud adoption, service optimisation, operational readiness, and ongoing capability development.

Architecture & Strategy Services

- Enterprise Architecture
- Cloud Gap Assessment
- Delivery Road-mapping
- Capability Analysis
- Data and Information Structure Design
- Data Auditing and Organising
- FinOps Services (cost optimisation, usage analysis, financial governance)
- GreenOps Services (sustainability analysis, efficiency optimisation, carbon-aware operations)

Delivery, Assurance & Governance

- Project Management and Delivery Governance
- Assurance and Testing Strategy Design
- Test Automation
- Performance and Infrastructure Performance Testing
- Operational Readiness Testing
- Multi-supplier Integration and Service Coordination

Operational Support & Optimisation

- Function and Service Optimisation Skills
- Product and Platform Support Capabilities
- Ongoing Application and Cloud Service Support
- Continuous Improvement and Service Maturity Uplift

Training & Knowledge Transfer

- Training: Basic User – Cloud Based Services
- Training: Super User – Cloud Based Services
- Role-based and function-specific upskilling
- Structured knowledge transfer and documentation

Delivery Approach

Services are delivered using a structured, outcome-focused approach aligned to public sector best practice. Engagements typically include discovery, design, delivery, assurance, and transition phases. All services are delivered with clear governance, reporting, and stakeholder engagement.

Service Management & Standards

- No minimum contractual commitment
- UK-based delivery capability
- Working day: 8 hours, Monday to Friday (excluding public holidays)
- Professional indemnity insurance included
- Knowledge transfer completed at end of engagement

Service features

- Cloud strategy and implementation
- Set up and management of service structures
- Data transfer or configuration between G Cloud providers
- Management and support of applications operating on cloud-based services
- Multiple supplier integration services
- Helpdesk
- Training
- Testing services

Benefits to Buyers

- Reduced delivery and operational risk
- Improved cost control and sustainability outcomes
- Accelerated cloud maturity
- Access to specialist expertise on demand
- Flexible, scalable delivery model

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