



AI-powered SEND document drafting

Multi-purpose, Human In The Loop document drafting
for EHCPs, PfAs, EHCP Annual Reviews and more

About our pricing

We aim to keep pricing clear, consistent and easy to understand. Nexa is provided on a subscription basis, with pricing based on organisation band.

The annual price includes:

- Unlimited users
- Unlimited SEND document types
- Unlimited document generation*
- Ongoing customer support
- Access to product enhancements and updates

Year 1 also includes the EHCP+ Innovations Implémentation & Enablement package, providing expert, hands-on support to align the platform to your organisation and templates.

* Subject to reasonable use (see Appendix)

Annual subscription price

Band	Population	Year 1	Y2 onwards
A	100,000 or less	£18,999	£9,999
B	100,001 – 200,000	£24,999	£14,999
C	200,001 – 300,000	£33,999	£22,499
D	300,001 – 500,000	£37,999	£24,999
E	500,001 – 900,000	£44,999	£29,999
F	900,001-1,200,000	£50,999	£34,999
G	1,200,001-1,500,000	£57,999	£39,999
H	More than 1,500,000	£64,999	£44,999

Multi-product discounts

GovMetric's products are designed to work together, supporting different elements of citizen-facing, regulated processes. We offer a multi-product discount for organisations that choose to use more than one GovMetric product. The first product is purchased at list price, with discounted pricing applied to any additional products from their start date.

- **Second product:** 10% discount
- **Third and subsequent products:** 12.5% discount

Multi-product discounts apply to the additional product/s only and do not affect the pricing of existing subscriptions. For existing GovMetric customers buying Nexa EHCP+ Innovations, the Year 1 discount applies to the platform element of the service only, which is equivalent to the Year 2+ price.



GovMetric CX

Citizen feedback
and experience
management



CaseTracker

Complaints and
correspondence
management



Octavia

AI-powered
complaint
handling



Nexa

Automated
document drafting
for compliance

Local Government Reorganisation (LGR) pricing support

Where councils are formally preparing to come together under a new unitary or combined structure, GovMetric offers transitional pricing support to reduce uncertainty and help organisations plan ahead with confidence. Year 1 discounts apply to the platform element of the service only, which is equivalent to the Year 2+ price.

Pre-LGR

When a reorganisation plan is officially confirmed, we apply a uniform discount of 10% to all participating councils within the future organisation. This discounted pricing applies from the start of each organisation's new or renewed contract, enabling councils to adopt solutions ahead of vesting day that can scale into the future authority.

Post-LGR

Following Local Government Reorganisation, newly formed councils are eligible for a 10% discount.

Where the new authority is formed from councils that include one or more organisations already using Octavia, the discount increases to 20%. This enhanced discount reflects continuity of investment and includes reconfiguration of existing services at no additional cost to support transition to the new organisational structure.

What next?

If you're exploring ways to automate document drafting, you can visit our website to:

- Find more case studies from public-sector organisations
- Watch video testimonials from customers
- Learn about emerging trends in AI and public sector automation and compliance.
- Find upcoming webinars and events

When you're ready, get in touch for a conversation about how we can help.

govmetric.com

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Appendix: Reasonable use of AI-enabled features

GovMetric's AI-enabled features are provided on an unlimited basis to support normal, day-to-day operational use in line with the intended purpose of the service.

To ensure fair and sustainable use for all customers, AI usage is subject to a reasonable use policy. This policy is intended to prevent misuse or usage patterns that are significantly outside typical operational requirements, including automated, excessive, or unintended use that materially impacts service performance or operating costs.

Reasonable use is intended to support genuine service delivery and does not place limits on normal case handling, analysis, or drafting activity carried out by authorised users.

Where usage is identified as materially outside reasonable expectations, GovMetric will engage with the customer to understand the use case and agree appropriate next steps. This may include usage optimisation, alternative configuration, or commercial review where required.

GovMetric reserves the right to review AI usage terms where there is a material change in the cost or availability of underlying AI models. Any changes will be discussed in advance and applied prospectively.