



Policy-driven drafting for evidence-based documents

Helping organisations automate the routine, time-intensive initial step of policy-driven document drafting

Introducing Nexa

Nexa is an **AI-powered document drafting platform** designed to automate the routine, time-intensive initial step of policy-driven document drafting. It synthesises multiple source documents into a structured, fully-cited first draft, maintaining complete traceability and applying standards consistently at scale.

Nexa adds value wherever organisations need to repeatedly turn complex evidence into clear, defensible documents. Typical use cases include statutory plans, assessments and reports, regulated correspondence, decision records, case summaries, and other evidence-led documents that must follow defined structures, rules and standards.

Nexa is not a free-form writing tool. It operates within clearly defined document types, policies and rules, producing high-quality drafts that are fully auditable and ready for human review within minutes.

**Draft in minutes,
not hours**

**Enforce
standards for
every document**

**Prove every
statement with
evidence**

**Built for audit
and scrutiny**

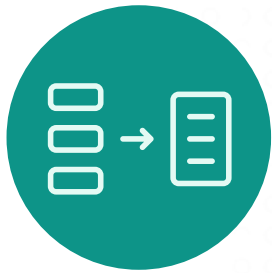
The Nexa Difference

Generic AI tools like **Microsoft Copilot** are designed to maximise flexibility for individual users performing ad-hoc tasks. This makes them ideal for personal productivity, but introduces significant risk when organisations need repeatable, compliant document outputs that must stand up to scrutiny.

In contrast, **Nexa** is designed specifically for safe, consistent and controlled drafting of evidence-based documents at scale, reducing variation, preventing prompt drift, and ensuring documents are produced in a way that is transparent and auditable.

Generic AI tools	Nexa
 Behaviour varies by user, prompt quality and phrasing	 Behaviour is defined centrally through document types, policies and rules
 Standards are implied, not enforced	 Standards are applied automatically, every time
 Outputs are hard to reproduce consistently	 Outputs are consistent by design
 Governance relies on guidance and training	 Governance is built into the drafting process

How Nexa turns evidence into review-ready drafts



1

Evidence ingestion

PDFs, documents and images are ingested and added to the evidence set.



2

Evidence synthesis

Relevant facts and citations are extracted from across all sources, deduplicated and organised by topic.



3

Policy-driven drafting

Document structure, rules and standards are applied via the defined document type.



4

Automated quality checks

Drafts are automatically assessed against defined quality, completeness and compliance criteria and regenerated where needed.



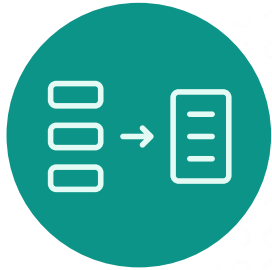
5

Human review

The result is a review-ready first draft, ready for human judgement and editing within the platform.

Flexibility and configurability by design

Rather than hard-coding workflows, Nexa enables **you** to define how documents are drafted, structured and governed – and to evolve those definitions over time as your needs change.



Document types

Define the types of documents you produce, including their structure, required sections and output format.



Policies and rules

Apply the standards, language rules and compliance requirements that will be enforced automatically.



Templates and formats

Control document layout and formatting, including versioned templates and export options.



Quality criteria

Define what “good” looks like, including completeness, accuracy and compliance thresholds.



Access and roles

Control who can configure document types, manage policies and generate drafts.

AI Governance

Nexa uses AI within a controlled, policy-driven framework designed to support accountability, transparency and human oversight. AI is applied to specific drafting tasks, governed by defined document types, policies, rules and quality checks, rather than using open-ended prompts.



Policy-controlled generation

AI drafting is governed by defined document types, templates, policies and generation rules.



Evidence-anchored outputs

AI-generated drafts are based on extracted evidence from source documents, with explicit citations linking content back to the original material.



Built-in quality evaluation

Each draft is automatically assessed against defined quality, completeness and compliance criteria, with controlled regeneration where required.



Human-in-the-loop

AI produces a first draft only. Review, editing and final approval are always performed by users.



Audit and traceability

All document activity is logged, including source documents, applied policies, generated outputs and user actions, supporting audit and assurance requirements.

Security & accessibility

Security, data protection and compliance

- Hosted in secure AWS cloud infrastructure within the UK, backed by our SLA
- AI processing carried out using AWS Bedrock
- ISO 27001-accredited information security management, Cyber Essentials Plus certified
- SSO access controls
- GDPR-compliant processing with clear data ownership and retention controls

Accessibility and usability standards

- Independently audited to **WCAG 2.2 AA** accessibility standards

Onboarding and implementation

Typical onboarding is **6–8 weeks**, depending on the number and complexity of the document types required.

Nexa is designed to be configurable and maintainable by your organisation. During the implementation period a named Implementation Manager works with your team to assist with the initial configuration, including:

- Document types
- Policies and rules
- Templates and export formats
- User accounts and permissions

Ongoing flexibility after go-live

There are **no charges** for configuration changes after go-live. Document types, policies, rules and templates can be adjusted as requirements evolve.

Support and customer success

- Service desk support (phone and online) available 9am–5pm, Monday–Friday
- Quarterly service reviews to review performance, usage and new requirements
- Webinars and briefings covering platform updates, best-practice configuration and regulatory change

Why GovMetric?

GovMetric builds software that solves real customer problems across public-sector automation, compliance and citizen experience.

We've worked in the sector for over two decades, helping our customers to manage citizen-facing, regulated processes as they come under increasing demand and scrutiny. Spanning citizen feedback, complaints management and compliance automation, our products work together to improve efficiency, reduce risk and deliver better citizen outcomes.



GovMetric CX

Citizen feedback
and experience
management



CaseTracker

Complaints and
correspondence
management



Octavia

AI-powered
complaint
handling



Nexa

Automated
document drafting
for compliance

What next?

If you're exploring ways to automate document drafting, you can visit our website to:

- Find more case studies from public-sector organisations
- Watch video testimonials from customers
- Learn about emerging trends in AI and public sector automation and compliance.
- Find upcoming webinars and events

When you're ready, get in touch for a conversation about how we can help.

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