

Manage

Are you suffering from internal resources being focused on running and maintaining your critical platforms rather than focusing on the business? Lacking true 24x7 monitoring and support coverage with limited proactive maintenance being performed to avoid issues before they impact the business? Experiencing slow resolution of issues due to a dependency on vendor support? These are common challenges faced by companies running internal support teams.

Our Sensor managed services provide hyper-responsive specialized support for cloud, applications and database platforms, delivered by a global team of expert cloud and database engineers and architects. The Cintra approach is based on our foundation of blueprints, processes and preventative support, ensuring architectures are maintained in a proactive manner for the highest levels of availability and performance. This approach means common issues are avoided, best practices are maximized, and any unplanned events are attended to 24x7 by experts in minutes.

Achieve freedom to focus on driving business value and innovation by working with a specialized managed services partner.

Proactive database management and support

- **Continuous monitoring** - Experience peace of mind with 24x7 monitoring and alerting capabilities, detecting potential issues.
- **Performance optimization** - Unlock your potential with meticulous analysis, eliminating bottlenecks and enhancing response times.
- **Scalability** - Achieve scalability and high availability with robust architectures ensuring uninterrupted access to data.
- **Patching and upgrades** - Use our comprehensive patching and upgrade services to keep your databases secure and optimized.
- **Security and compliance** - Safeguard your databases with industry-leading security measures, implementing best practices and compliance.
- **Expert support** - Receive unparalleled support from our team of experts, ensuring efficient database environments.

Frequently asked questions

Q: What types of databases do you support for 24x7 monitoring and managed services?

A: We provide 24x7 monitoring and managed services for Oracle databases, including Oracle on AWS EC2/RDS, Oracle EBS Applications on AWS, SQL Server on AWS, and Postgres on AWS. Our team of experts has extensive experience in managing these database platforms and ensuring their optimal performance and availability.

Q: What does your 24x7 monitoring service include?

A: Our 24x7 monitoring service includes real-time monitoring of your database environments, including performance metrics, resource utilization, and database health checks. We proactively identify and address any issues or potential bottlenecks, ensuring the stability and reliability of your database systems. Additionally, we offer comprehensive alerting and incident management, providing timely notifications and taking swift action to resolve any incidents.

Q: Can you assist with database performance tuning and optimization?

A: Our team of database experts excels in performance tuning and optimization. They will analyze your database configurations, query execution plans, and system settings to identify areas for improvement. Through fine-tuning, index optimization, query optimization, and other techniques, we aim to enhance the performance and efficiency of your databases, leading to faster response times and improved overall system performance.

Q: How do I get started with your Manage services?

A: Getting started is simple! Reach out to our team, and we will schedule a consultation to discuss your specific requirements and objectives. We will tailor our services to meet your needs and provide a customized proposal outlining the scope of our managed services, pricing, and service level agreements. Once you decide to partner with us, we will onboard your databases and begin monitoring and managing them 24x7, delivering exceptional support and performance optimization.