

SERVICE OVERVIEW

Roq is a leader in testing, helping clients achieve lasting business and technology benefits from investment in Testing-as-a-Service (TaaS). Our flexible TaaS integrates with client-driven developments and/or multi-vendor environments. Managed against defined deliverables, Roq provides a full range of testing services from Roq's Test Lab, remote or on client site.

SERVICE FEATURES

- Flexible approach and bespoke resource models for TaaS
- Test services including automation, performance, SIT, UAT and UX
- Test strategy, planning, development, execution, and closure
- Practical solutions to make testing fast, effective and efficient
- Integrated service that works alongside existing teams and suppliers
- Independent challenge against cost, time, and quality constraints
- Focused dashboards and project KPI reporting
- UK Test Lab option for cost efficient service provision
- Efficient knowledge transfer processes for accelerated onboarding
- Strong background in testing large enterprise-wide solutions

SERVICE BENEFITS

- Reduce manual testing effort (70% reduction achieved for clients)
- Increased confidence in test activity and change management
- Decreased costs in fixing defects due to earlier detection
- Decreased production outages after changes protects your brand image
- Shorter delivery window for programme test phases, improving ROI
- Enhanced business confidence in technical projects and upgrades
- Adaptable in-house developed test automation frameworks providing better ROI
- Highly skilled staff experienced in Waterfall, V-Model, Agile and DevOps
- Extensive experience of market leading test tools
- Innovation focus to support continuous improvement

ABOUT ROQ

Roq is an independent, outcomes focused Quality Engineering consultancy. We give organisations the confidence to implement complex technology change through Quality Engineering, delivered by our brilliant people. By leveraging our comprehensive solutions, built upon our Q-Suite, a comprehensive collection of assets, AI and automation frameworks, and a consistent way of working, we keep focus on what truly matters to you.

Whether you are rolling out new platforms, modernising legacy technology, or delivering large-scale upgrades, we help you move at pace, without sacrificing quality. Partnering with us leaves your organisation in a better place for the future.

Our Quality Engineering solutions are tailored to build confidence into your technology delivery, no matter your sector. With proven expertise, innovative approaches, and deep industry insights, we ensure your technology consistently delivers exceptional performance and outstanding user experiences.

OUR VALUES

Straight Talking: We say it how it is, using open, honest and direct communication. You'll always have full visibility on progress, with clear, candid insights and independent guidance, so you are empowered to make informed decisions.

Excellence: We leverage our expertise to drive efficiency and deliver the best outcomes, maximising value for you at every step.

Passionate: We care about what we do. We're motivated by proactively identifying risks throughout the lifecycle, to help you prevent issues before they arise and stopping them from recurring.

Commitment: We see it through, and we deliver on our promises whilst surpassing expectations. You can be confident that we're committed to making measurable improvements that leave a lasting impact. We'll work closely with your team and implement sustainable practices to ensure long-term success.