

SERVICE OVERVIEW

To avoid significant unplanned costs and poor-quality solutions being delivered by third party developers or system integrators, Roq provides a niche service to review commercial documents, such as Request for Proposals (RFPs) and Contracts, to identify and recommend changes to ensure that quality is built into the contractual deliverables.

SERVICE FEATURES

- Defines how to measure supplier performance during delivery of applications
- Provides acceptance criteria to include in the RFP or contracts
- Reviews aged contracts, to help shape future RFPs or contracts
- Reviews existing documents and makes key recommendations
- In-depth review of key artefacts, documents, and deliverables
- Provide test expertise to ensure best practice adopted
- Early review and confirmation of findings with stakeholders
- Early definition of supplier deliverables
- Provide clarity regarding test assurance and test witnessing
- Ensure RFP bidders are in line with desired acceptance criteria

SERVICE BENEFITS

- Roq's independence and focus on quality puts clients' interest first
- Improvement in the quality of solutions delivered
- More efficient and effective testing processes in place
- Avoid significant additional work and therefore unplanned overspend
- Mitigating business risks will enable effective project governance
- Ensure this crucial, time-consuming activity, builds quality into solution
- Establishes a baseline for supplier governance and assurance
- Ensure clarity with regards to supplier deliverables
- Ensure accountability and responsibility for test phases are clearly defined

ABOUT ROQ

Roq is an independent, outcomes focused Quality Engineering consultancy. We give organisations the confidence to implement complex technology change through Quality Engineering, delivered by our brilliant people. By leveraging our comprehensive solutions, built upon our Q-Suite, a comprehensive collection of assets, AI and automation frameworks, and a consistent way of working, we keep focus on what truly matters to you.

Whether you are rolling out new platforms, modernising legacy technology, or delivering large-scale upgrades, we help you move at pace, without sacrificing quality. Partnering with us leaves your organisation in a better place for the future.

Our Quality Engineering solutions are tailored to build confidence into your technology delivery, no matter your sector. With proven expertise, innovative approaches, and deep industry insights, we ensure your technology consistently delivers exceptional performance and outstanding user experiences.

OUR VALUES

Straight Talking: We say it how it is, using open, honest and direct communication. You'll always have full visibility on progress, with clear, candid insights and independent guidance, so you are empowered to make informed decisions.

Excellence: We leverage our expertise to drive efficiency and deliver the best outcomes, maximising value for you at every step.

Passionate: We care about what we do. We're motivated by proactively identifying risks throughout the lifecycle, to help you prevent issues before they arise and stopping them from recurring.

Commitment: We see it through, and we deliver on our promises whilst surpassing expectations. You can be confident that we're committed to making measurable improvements that leave a lasting impact. We'll work closely with your team and implement sustainable practices to ensure long-term success.