

SERVICE OVERVIEW

Roq provides the testing expertise to ensure the successful implementation of Cloud, SaaS, IaaS and PaaS services. We define and deliver services focused on key risk areas, ensuring a robust test approach of integration points and data migration are considered early. Roq also manages the UAT element, ensuring business acceptance.

SERVICE FEATURES

- Defines a clear approach tailored to the specific SaaS risk
- Experience with solutions including Salesforce, MS Dynamics, ServiceNow and Workday
- Managed Service, covering key disciplines, with overall ownership and responsibility
- Strong planning of dependencies e.g. data and environments
- Test automation where appropriate to deliver efficiencies and increase speed
- Validation of data migration, utilising Extract, Transform, Load (ETL) tools
- Clear and transparent reporting to aid decision making
- Working closely with business stakeholders to co-ordinate User Acceptance Testing
- Design and deliver performance testing to mitigate risks
- Covers testing of IaaS, PaaS and SaaS solutions

SERVICE BENEFITS

- Protect budgets by mitigating key risks of moving to SaaS
- Governance and assurance reduces the possibility of unexpected issues
- Stakeholders have a clear view of status of testing throughout
- Data is made fit for implementation, reducing rework and delays
- Early engagement with users means they become solution evangelists
- Independent approach gives true visibility of programme status
- Roq embed best practice throughout, maximising return on investment
- Reusable assets delivered including performance regression packs
- Support smooth transition of solution onto cloud hosted platforms
- Automation first approach to increase speed and effectiveness of testing

ABOUT ROQ

Roq is an independent, outcomes focused Quality Engineering consultancy. We give organisations the confidence to implement complex technology change through Quality Engineering, delivered by our brilliant people. By leveraging our comprehensive solutions, built upon our Q-Suite, a comprehensive collection of assets, AI and automation frameworks, and a consistent way of working, we keep focus on what truly matters to you.

Whether you are rolling out new platforms, modernising legacy technology, or delivering large-scale upgrades, we help you move at pace, without sacrificing quality. Partnering with us leaves your organisation in a better place for the future.

Our Quality Engineering solutions are tailored to build confidence into your technology delivery, no matter your sector. With proven expertise, innovative approaches, and deep industry insights, we ensure your technology consistently delivers exceptional performance and outstanding user experiences.

OUR VALUES

Straight Talking: We say it how it is, using open, honest and direct communication. You'll always have full visibility on progress, with clear, candid insights and independent guidance, so you are empowered to make informed decisions.

Excellence: We leverage our expertise to drive efficiency and deliver the best outcomes, maximising value for you at every step.

Passionate: We care about what we do. We're motivated by proactively identifying risks throughout the lifecycle, to help you prevent issues before they arise and stopping them from recurring.

Commitment: We see it through, and we deliver on our promises whilst surpassing expectations. You can be confident that we're committed to making measurable improvements that leave a lasting impact. We'll work closely with your team and implement sustainable practices to ensure long-term success.