

## **SERVICE OVERVIEW**

Roq provides Performance Test Engineering services from project inception and requirements gathering, right through to monitoring in live environments. Roq's engineers provide technical insight to developers and SI's on behalf of clients to ensure performance is built into a solution from the start - then validate this through non-functional testing.

## **SERVICE FEATURES**

- Performance engineering approach aligned to project and business risks
- Performance testing methods ensure efficient approach for desired outcomes
- Impartial advice on the right tools and technologies
- Tool expertise includes LoadRunner, NeoLoad, eggPlant, and JMeter
- Flexible, proactive and scalable resource model
- Extensive experience of performance testing cloud hosted solutions
- Supports developers to write performant code and ultimately business solutions
- Outcome focused in-line with technology, timescales and budget
- Fixed-price options for controlled budget spend
- Specialist coverage across the IT landscape to support results analysis

## **SERVICE BENEFITS**

- Reduce costs by finding/resolving performance issues earlier in the SDLC
- Provides performance testing baselines, enabling accurate future measurement and improvement
- Reduce complaints/issues being logged with the service desk
- Protect reputation with performant customer facing solutions
- Maximise efficiency of business users by reducing performance issues
- Cost-effective service as expert resource used only when needed
- Understand true performance issue causes, allowing informed decisions
- Reduce burden on internal teams from managed tooling/execution/results analysis
- Clear, concise reporting that focuses on risk and business objectives
- Dedicated support throughout SDLC to ensure resolution of issues

## ABOUT ROQ

Roq is an independent, outcomes focused Quality Engineering consultancy. We give organisations the confidence to implement complex technology change through Quality Engineering, delivered by our brilliant people. By leveraging our comprehensive solutions, built upon our Q-Suite, a comprehensive collection of assets, AI and automation frameworks, and a consistent way of working, we keep focus on what truly matters to you.

Whether you are rolling out new platforms, modernising legacy technology, or delivering large-scale upgrades, we help you move at pace, without sacrificing quality. Partnering with us leaves your organisation in a better place for the future.

Our Quality Engineering solutions are tailored to build confidence into your technology delivery, no matter your sector. With proven expertise, innovative approaches, and deep industry insights, we ensure your technology consistently delivers exceptional performance and outstanding user experiences.

## OUR VALUES

**Straight Talking:** We say it how it is, using open, honest and direct communication. You'll always have full visibility on progress, with clear, candid insights and independent guidance, so you are empowered to make informed decisions.

**Excellence:** We leverage our expertise to drive efficiency and deliver the best outcomes, maximising value for you at every step.

**Passionate:** We care about what we do. We're motivated by proactively identifying risks throughout the lifecycle, to help you prevent issues before they arise and stopping them from recurring.

**Commitment:** We see it through, and we deliver on our promises whilst surpassing expectations. You can be confident that we're committed to making measurable improvements that leave a lasting impact. We'll work closely with your team and implement sustainable practices to ensure long-term success.