

SERVICE OVERVIEW

Roq provides Non-Functional Testing services covering performance, load, stress, spike, soak, scalability, availability, compatibility, configuration and maintainability assurance that a system will perform under simulated usage scenarios. Roq's structured approach and proprietary accelerators ensure the best outcomes are achieved in line with technology, budgets and timescales.

SERVICE FEATURES

- Non-Functional testing strategy aligned to project and business risks
- Non-Functional testing methods ensure efficient approach for desired outcomes
- Impartial advice on the right tools and technology
- Tool expertise includes LoadRunner, NeoLoad, eggPlant, and JMeter
- Flexible, proactive and scalable resource model
- Extensive experience of performance testing cloud hosted solutions
- UK Test Lab to provide great cost efficiencies
- Outcome focused in-line with technology, timescales and budget
- Fixed price options for controlled budget spend
- Specialist coverage across the IT landscape to support results analysis

SERVICE BENEFITS

- Reduce costs by finding and resolving issues earlier in SDLC
- Provides performance testing baselines, enabling accurate future measurement and improvement
- Reduce complaints / issues being logged with the service desk
- Protect reputation with performant customer facing solutions
- Maximise efficiency of business users by reducing performance issues
- Cost-effective service as expert resource used only when needed
- Understand true cause of performance issues, allowing for informed decisions
- Roq manages tooling, execution and results analysis
- Clear concise reporting that focusses on risk and business objectives
- Dedicated support for resolution of issues

ABOUT ROQ

Roq is an independent, outcomes focused Quality Engineering consultancy. We give organisations the confidence to implement complex technology change through Quality Engineering, delivered by our brilliant people. By leveraging our comprehensive solutions, built upon our Q-Suite, a comprehensive collection of assets, AI and automation frameworks, and a consistent way of working, we keep focus on what truly matters to you.

Whether you are rolling out new platforms, modernising legacy technology, or delivering large-scale upgrades, we help you move at pace, without sacrificing quality. Partnering with us leaves your organisation in a better place for the future.

Our Quality Engineering solutions are tailored to build confidence into your technology delivery, no matter your sector. With proven expertise, innovative approaches, and deep industry insights, we ensure your technology consistently delivers exceptional performance and outstanding user experiences.

OUR VALUES

Straight Talking: We say it how it is, using open, honest and direct communication. You'll always have full visibility on progress, with clear, candid insights and independent guidance, so you are empowered to make informed decisions.

Excellence: We leverage our expertise to drive efficiency and deliver the best outcomes, maximising value for you at every step.

Passionate: We care about what we do. We're motivated by proactively identifying risks throughout the lifecycle, to help you prevent issues before they arise and stopping them from recurring.

Commitment: We see it through, and we deliver on our promises whilst surpassing expectations. You can be confident that we're committed to making measurable improvements that leave a lasting impact. We'll work closely with your team and implement sustainable practices to ensure long-term success.