

SERVICE OVERVIEW

Roq provides testing services in live and post-release validation to enable organisations to ensure live services are delivering value, with zero downtime. Our Test Engineers' approach to Continuous integration and Continuous Development and our bespoke production-focussed synthetic test automation solutions, ensure your business solutions keep operating effectively.

SERVICE FEATURES

- Full service, from initial scoping to delivery and ongoing support
- Technically skilled test engineers in performance, automation and DevOps
- Continuous Testing, supports Continuous Integration/Continuous Delivery pipelines
- Pre-built test automation frameworks or bespoke automation frameworks
- Bespoke End Point Solution to monitor and test in live
- Implementation of API test automation to validate releases at speed
- Continual enhancement of functionality, performance and resilience of live services
- Automate synthetic tests and monitoring in-live operation to reduce cost
- Integrate continuous performance testing into delivery pipeline
- Holds third parties to account by validating their releases

SERVICE BENEFITS

- Capability to deploy software changes with zero service downtime
- Unleash the benefits of high-quality solutions
- Independent validation of approach and technical quality
- Live incidents prevented before they occur, protecting business reputation
- Services are continually tested, optimised and improved
- Reduces risk of security issues with minimal defects in live
- Resilient cloud services enable effective remote working
- Increase speed/regularity of releases thanks to confidence in going live
- High service availability and fast deployment of new functionality

ABOUT ROQ

Roq is an independent, outcomes focused Quality Engineering consultancy. We give organisations the confidence to implement complex technology change through Quality Engineering, delivered by our brilliant people. By leveraging our comprehensive solutions, built upon our Q-Suite, a comprehensive collection of assets, AI and automation frameworks, and a consistent way of working, we keep focus on what truly matters to you.

Whether you are rolling out new platforms, modernising legacy technology, or delivering large-scale upgrades, we help you move at pace, without sacrificing quality. Partnering with us leaves your organisation in a better place for the future.

Our Quality Engineering solutions are tailored to build confidence into your technology delivery, no matter your sector. With proven expertise, innovative approaches, and deep industry insights, we ensure your technology consistently delivers exceptional performance and outstanding user experiences.

OUR VALUES

Straight Talking: We say it how it is, using open, honest and direct communication. You'll always have full visibility on progress, with clear, candid insights and independent guidance, so you are empowered to make informed decisions.

Excellence: We leverage our expertise to drive efficiency and deliver the best outcomes, maximising value for you at every step.

Passionate: We care about what we do. We're motivated by proactively identifying risks throughout the lifecycle, to help you prevent issues before they arise and stopping them from recurring.

Commitment: We see it through, and we deliver on our promises whilst surpassing expectations. You can be confident that we're committed to making measurable improvements that leave a lasting impact. We'll work closely with your team and implement sustainable practices to ensure long-term success.