

SERVICE OVERVIEW

By engaging with the business/user community early in the development lifecycle, Roq enables effective and rigorous management/coordination of the User Acceptance Testing (UAT) phase of projects and programmes. The key to success is building trust through understanding the business challenges and ensuring UAT delivers real value.

SERVICE FEATURES

- Early engagement with the business to gauge key business risks
- Preparation of UAT strategy/approach document in collaboration with business users
- Management of key dependencies including environments, data and preceding phases
- Secure the necessary technical support for the UAT phase
- Ensure business users are trained appropriately in solution under test
- Mechanics of conducting UAT are communicated effectively
- Clear and transparent progress reporting during UAT preparation and execution
- Co-ordinate the UAT test specification, leading workshops as required
- Ensuring UAT defects are appropriately managed and resolved
- Test Automation utilised where possible to speed execution cycles

SERVICE BENEFITS

- Approach to UAT is aligned to business and project risks
- Business users have confidence in the process and solution
- Stakeholders have clear insight into progress of the phase
- Provides the testing and technical knowledge required for UAT success
- Coverage of the solution under test during UAT clearly understood
- Resources required to deliver the phase are clearly identified
- UAT phase has the appropriate technical support
- Defects are recorded, managed and resolved appropriately
- Test automation accelerates execution of repetitive tasks
- UAT delivers the desired benefits, driving out business success

ABOUT ROQ

Roq is an independent, outcomes focused Quality Engineering consultancy. We give organisations the confidence to implement complex technology change through Quality Engineering, delivered by our brilliant people. By leveraging our comprehensive solutions, built upon our Q-Suite, a comprehensive collection of assets, AI and automation frameworks, and a consistent way of working, we keep focus on what truly matters to you.

Whether you are rolling out new platforms, modernising legacy technology, or delivering large-scale upgrades, we help you move at pace, without sacrificing quality. Partnering with us leaves your organisation in a better place for the future.

Our Quality Engineering solutions are tailored to build confidence into your technology delivery, no matter your sector. With proven expertise, innovative approaches, and deep industry insights, we ensure your technology consistently delivers exceptional performance and outstanding user experiences.

OUR VALUES

Straight Talking: We say it how it is, using open, honest and direct communication. You'll always have full visibility on progress, with clear, candid insights and independent guidance, so you are empowered to make informed decisions.

Excellence: We leverage our expertise to drive efficiency and deliver the best outcomes, maximising value for you at every step.

Passionate: We care about what we do. We're motivated by proactively identifying risks throughout the lifecycle, to help you prevent issues before they arise and stopping them from recurring.

Commitment: We see it through, and we deliver on our promises whilst surpassing expectations. You can be confident that we're committed to making measurable improvements that leave a lasting impact. We'll work closely with your team and implement sustainable practices to ensure long-term success.