

SERVICE OVERVIEW

Roq provides a portfolio of independent software testing and quality engineering services to support our clients in ensuring technology solutions deliver the expected business value. Our established services – including test consultancy, test automation, test management and delivery - are delivered on-site, remotely or via our UK based Test Lab.

SERVICE FEATURES

- Managed Testing Services built on clear client requirement understanding
- Defect workflow design, defect management and root-cause analysis reporting
- Independent risk-based assessment on the quality of software
- Evaluation of software application functionality to designated necessary standards
- ISTQB-qualified services across a wide range of technologies
- Thorough experience with all major testing tools
- Experience across all SDLC methodologies (Agile, Waterfall, Iterative, etc.)
- Qualified, security-cleared support throughout the software development lifecycle
- Proven quality methodology for accurate, repeatable and reusable tests
- Scalable Core/Flex resourcing model for peak/trough demand flexibility

SERVICE BENEFITS

- Cost-saving through improved test capacity, usage and defect identification
- High-quality and reliability assurance through earlier software testing
- Understand>Define>Deliver approach to precisely determine requirements to meet objectives
- Delivers high-quality software at the required pace/velocity
- Operational and reputational risk mitigation from proven testing approach
- Lowers TCO and improves efficiency through early defect detection
- Increased end-user productivity and advocacy thanks to quality systems
- Innovation through digital transformation supports investment decisions
- Robust processes and quality-gates prevent issue and cost escalation
- Meet adapting requirements by scaling service quickly

ABOUT ROQ

Roq is an independent, outcomes focused Quality Engineering consultancy. We give organisations the confidence to implement complex technology change through Quality Engineering, delivered by our brilliant people. By leveraging our comprehensive solutions, built upon our Q-Suite, a comprehensive collection of assets, AI and automation frameworks, and a consistent way of working, we keep focus on what truly matters to you.

Whether you are rolling out new platforms, modernising legacy technology, or delivering large-scale upgrades, we help you move at pace, without sacrificing quality. Partnering with us leaves your organisation in a better place for the future.

Our Quality Engineering solutions are tailored to build confidence into your technology delivery, no matter your sector. With proven expertise, innovative approaches, and deep industry insights, we ensure your technology consistently delivers exceptional performance and outstanding user experiences.

OUR VALUES

Straight Talking: We say it how it is, using open, honest and direct communication. You'll always have full visibility on progress, with clear, candid insights and independent guidance, so you are empowered to make informed decisions.

Excellence: We leverage our expertise to drive efficiency and deliver the best outcomes, maximising value for you at every step.

Passionate: We care about what we do. We're motivated by proactively identifying risks throughout the lifecycle, to help you prevent issues before they arise and stopping them from recurring.

Commitment: We see it through, and we deliver on our promises whilst surpassing expectations. You can be confident that we're committed to making measurable improvements that leave a lasting impact. We'll work closely with your team and implement sustainable practices to ensure long-term success.