

SERVICE OVERVIEW

Roq's Managed Test Service focuses on project delivery and successful quality outcomes. We support clients with services across large-scale integration programmes to critical BAU updates. Managed against defined deliverables, KPIs and SLAs, Roq provides a full range of specialist services from Roq's Test Lab, remote or on client site.

SERVICE FEATURES

- Fully Managed Test Service including functional, automation and performance testing
- Practical solutions to make testing fast, effective, and efficient
- Integrated service that works alongside existing teams and suppliers
- Independent challenge against cost, time, and quality constraints
- Focused dashboards and project KPI reporting
- Flexible resourcing with broad technology and business domain experience
- UK Test Lab option for cost efficient service provision
- Efficient knowledge transfer processes for accelerated onboarding
- Flexible, proactive, and scalable resourcing options
- Strong background in testing large enterprise-wide solutions

SERVICE BENEFITS

- Significant increase in throughput of projects delivered in parallel
- Experts on test strategy and delivery on large complex projects
- End to end service from test strategy to test closure
- Experience of wide range of platforms and technologies
- Experience in a wide variety of delivery methods
- Extensive experience of market leading test tools
- In-house developed frameworks to support test automation
- Pragmatic reporting to support informed decision making
- Highly skilled teams with a range of experience
- Innovation focus to support continuous improvement

ABOUT ROQ

Roq is an independent, outcomes focused Quality Engineering consultancy. We give organisations the confidence to implement complex technology change through Quality Engineering, delivered by our brilliant people. By leveraging our comprehensive solutions, built upon our Q-Suite, a comprehensive collection of assets, AI and automation frameworks, and a consistent way of working, we keep focus on what truly matters to you.

Whether you are rolling out new platforms, modernising legacy technology, or delivering large-scale upgrades, we help you move at pace, without sacrificing quality. Partnering with us leaves your organisation in a better place for the future.

Our Quality Engineering solutions are tailored to build confidence into your technology delivery, no matter your sector. With proven expertise, innovative approaches, and deep industry insights, we ensure your technology consistently delivers exceptional performance and outstanding user experiences.

OUR VALUES

Straight Talking: We say it how it is, using open, honest and direct communication. You'll always have full visibility on progress, with clear, candid insights and independent guidance, so you are empowered to make informed decisions.

Excellence: We leverage our expertise to drive efficiency and deliver the best outcomes, maximising value for you at every step.

Passionate: We care about what we do. We're motivated by proactively identifying risks throughout the lifecycle, to help you prevent issues before they arise and stopping them from recurring.

Commitment: We see it through, and we deliver on our promises whilst surpassing expectations. You can be confident that we're committed to making measurable improvements that leave a lasting impact. We'll work closely with your team and implement sustainable practices to ensure long-term success.