

SERVICE OVERVIEW

Roq provides advice, help and support for all aspects of test process design and improvement. Priority-based recommendations are aligned to specific challenges and supported by delivery roadmaps to implement. We provide experienced consultants with expertise in specific areas including tools, environments, data, automation, and performance, to drive forward the improvements.

SERVICE FEATURES

- Application of industry-standard models to guide reviews/benchmarking including TMMi/TPINext
- Clear roadmap suggesting priority areas for improvement and potential timescales
- Provides expertise in key areas to ensure best practice adopted
- Detailed reports of testing capability and prioritised improvement opportunities produced
- Interviews/workshops with key individuals across the organisation
- In-depth review of key artefacts/documents and deliverables
- Support for Agile/BDD/DevOps/Continuous testing process transition
- Early review and confirmation of consultant findings with stakeholders
- Cover all methodologies including Agile/Iterative, Waterfall, DevOps/Continuous testing
- Continuous process review and optimisation, flexible consultancy engagements

SERVICE BENEFITS

- Honest, single view of project status, for informed decisions
- Development of tailored test strategies, approaches, and plans
- Improvement in the quality of solutions delivered
- More efficient and effective testing processes in place
- Improved demand management and test resource utilisation
- Independent view of consultants with broad appreciation of testing
- Identification of tactical improvements and longer-term strategic initiatives
- Testing capability is reviewed in the context of your organisation
- Latest approaches from variety of domain and technology expertise
- Pragmatic solutions proposed to meet testing challenges

ABOUT ROQ

Roq is an independent, outcomes focused Quality Engineering consultancy. We give organisations the confidence to implement complex technology change through Quality Engineering, delivered by our brilliant people. By leveraging our comprehensive solutions, built upon our Q-Suite, a comprehensive collection of assets, AI and automation frameworks, and a consistent way of working, we keep focus on what truly matters to you.

Whether you are rolling out new platforms, modernising legacy technology, or delivering large-scale upgrades, we help you move at pace, without sacrificing quality. Partnering with us leaves your organisation in a better place for the future.

Our Quality Engineering solutions are tailored to build confidence into your technology delivery, no matter your sector. With proven expertise, innovative approaches, and deep industry insights, we ensure your technology consistently delivers exceptional performance and outstanding user experiences.

OUR VALUES

Straight Talking: We say it how it is, using open, honest and direct communication. You'll always have full visibility on progress, with clear, candid insights and independent guidance, so you are empowered to make informed decisions.

Excellence: We leverage our expertise to drive efficiency and deliver the best outcomes, maximising value for you at every step.

Passionate: We care about what we do. We're motivated by proactively identifying risks throughout the lifecycle, to help you prevent issues before they arise and stopping them from recurring.

Commitment: We see it through, and we deliver on our promises whilst surpassing expectations. You can be confident that we're committed to making measurable improvements that leave a lasting impact. We'll work closely with your team and implement sustainable practices to ensure long-term success.