

## **SERVICE OVERVIEW**

Functional testing at Roq is focused on quality project outcomes. Client Services range from strategy creation, management and execution of SIT, UAT, static and smoke testing. Managed against defined deliverables, KPIs and SLAs, Roq provides a full range of Functional testing services, which align to waterfall, AGILE, and Iterative models.

## **SERVICE FEATURES**

- Full lifecycle coverage from strategy to test execution and reporting
- Practical solutions to make testing fast, effective and efficient
- Integrated service that works alongside existing teams and suppliers
- Independent challenge against cost, time and quality constraints
- Test automation to support test efficiency and cost reduction
- Focused dashboards and project KPI reporting
- Flexible resourcing with broad technology and business domain experience
- UK Test Lab option for cost-efficient service provision
- Efficient knowledge transfer processes for accelerated onboarding
- Flexible, reactive and scalable resourcing options

## **SERVICE BENEFITS**

- Experts on test strategy and delivery on large complex projects
- Experienced in varied platforms and technologies
- Experience in a wide variety of delivery methods including Agile/DevOps/CI/CD
- Extensive experience with market-leading test tools
- In-house frameworks to support test automation
- Off-site UK Test Lab, remote or on-site as required
- Pragmatic reporting to support informed decision making
- Highly skilled teams with a range of experience
- Innovation focus, to support continuous improvement

## ABOUT ROQ

Roq is an independent, outcomes focused Quality Engineering consultancy. We give organisations the confidence to implement complex technology change through Quality Engineering, delivered by our brilliant people. By leveraging our comprehensive solutions, built upon our Q-Suite, a comprehensive collection of assets, AI and automation frameworks, and a consistent way of working, we keep focus on what truly matters to you.

Whether you are rolling out new platforms, modernising legacy technology, or delivering large-scale upgrades, we help you move at pace, without sacrificing quality. Partnering with us leaves your organisation in a better place for the future.

Our Quality Engineering solutions are tailored to build confidence into your technology delivery, no matter your sector. With proven expertise, innovative approaches, and deep industry insights, we ensure your technology consistently delivers exceptional performance and outstanding user experiences.

## OUR VALUES

**Straight Talking:** We say it how it is, using open, honest and direct communication. You'll always have full visibility on progress, with clear, candid insights and independent guidance, so you are empowered to make informed decisions.

**Excellence:** We leverage our expertise to drive efficiency and deliver the best outcomes, maximising value for you at every step.

**Passionate:** We care about what we do. We're motivated by proactively identifying risks throughout the lifecycle, to help you prevent issues before they arise and stopping them from recurring.

**Commitment:** We see it through, and we deliver on our promises whilst surpassing expectations. You can be confident that we're committed to making measurable improvements that leave a lasting impact. We'll work closely with your team and implement sustainable practices to ensure long-term success.