

Beyond Systems Limited

Service Definition Document

Cloud Forecasting and Budget Manager Companion for Oracle EPM/PBCS

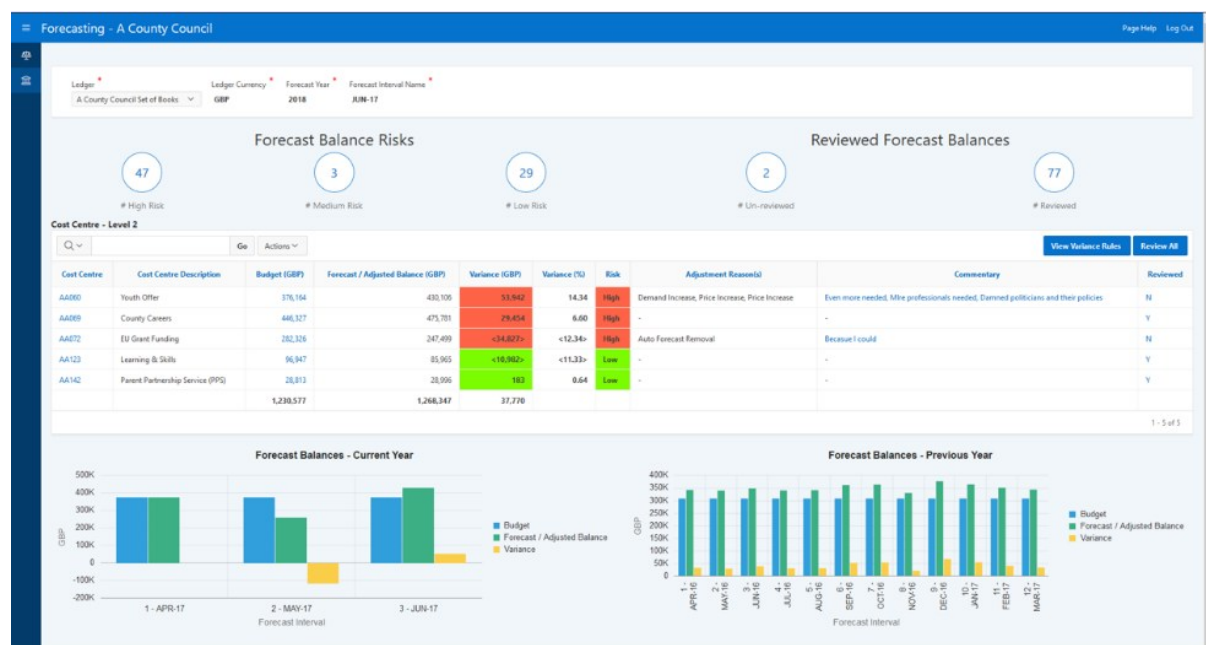
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Overview

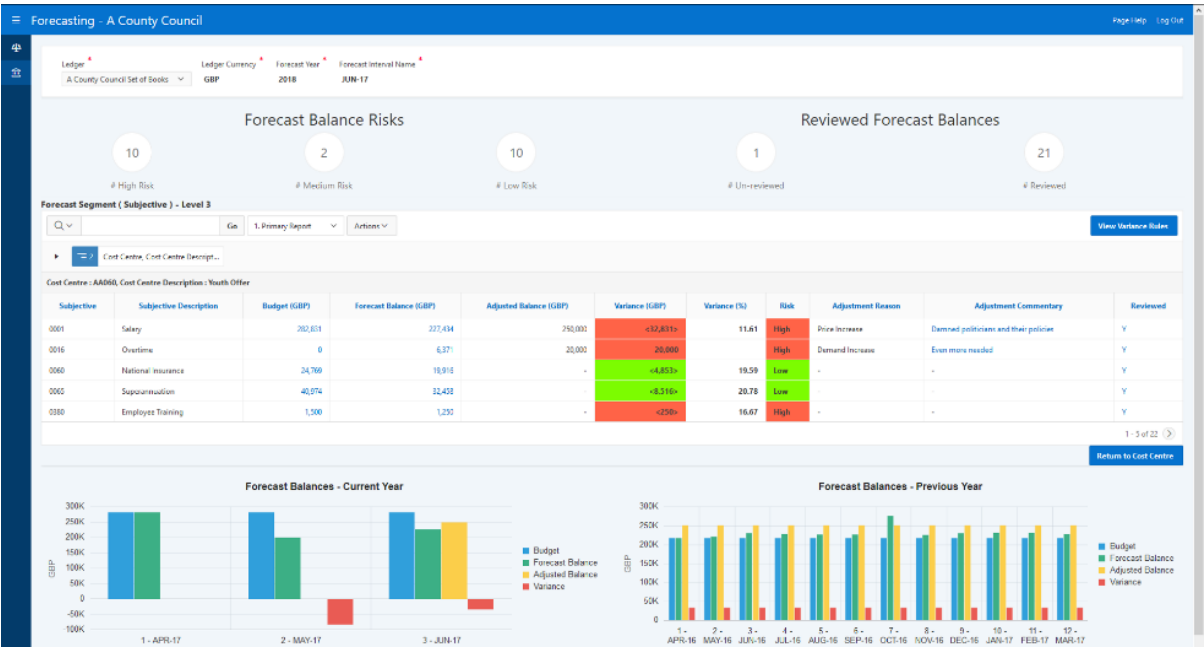
The Beyond “Cloud Forecasting and Budget Manager Companion for Oracle EPM/PBCS” is product that is used by organisations to maintain, manage and control their financial forecasting and budgeting processes. Many organisations implement financial forecasting models in Oracle EPM/PBCS but still manage the monthly forecast review/amendment process offline via printed/emailed reports and spreadsheets.



This product compliments Oracle EPM/PBCS to provide a secure collaborative, process driven Forecast Management solution for the whole organisation that saves time and money.

Version: 1.0 Classification: Confidential

It has been designed specifically to integrate with Oracle EPM/PBCS and Oracle Financials. It is simple and easy to use from a budget managers perspective and helps Finance to control and collate the monthly forecast review/amendment process.



The application lends itself to organisations wanting to become more self-sufficient and more independent of their finance departments.

Customer branding is available.

Features

- Central Finance controlled workflow
- Commentary entry at multiple levels
- Budget Managers review and update generated forecasts
- Fully auditable – who has reviewed which forecasts and when
- Cloud or on premises
- Historical forecasts for trend analysis
- Integrated with source ERP security requirements
- Integrated with Cloud EPM/PBCS
- Writes back to Cloud EPM/PBCS
- Instant news and announcements to users
- Customer branding available

Benefits

- Easy to use and requires little or zero training
- Integrates seamlessly with Oracle Financials Cloud and EPM/PBCS
- Empowers budget holders to take ownership and accountability
- Time taken to forecast is significantly reduced
- Dramatically improved financial accuracy
- Optimal collaboration between budget manager and finance
- Streamlined forecasting
- Allows information from multiple systems to be brought together
- Reduce the cost of deploying Oracle EPM to large organisations

On-boarding and Off-boarding

At the start of the engagement there is a one off on-boarding/implementation process and charge. These are detailed in the pricing document which is based on the number of interface adaptors. An adaptor equates to a one-way interface from one source system to a target system for example taking data from GL Oracle Financials to the Beyond cloud application.

A feasibility study will be carried out prior to the engagement to ensure the customer setup is compatible with our software and an accurate on-boarding charge will be estimated for non-standard implementations.

Pricing

See the pricing document.

Technical Support

For all applications Beyond will provide a basic level of software support during business hours (excluding public holidays and the period between Christmas Day and New Years' Day), Monday to Friday, 9.00am – 5.00pm.

The customer will be expected to provide 1st line support and a documented scenario will need to be produced and reported to Beyond for investigation. Should the customer spawn a fault investigation that is subsequently proven not be a software

error, then Beyond reserve the right to charge for that time consumed to aid the customer investigation.

Operating Hours

Production instance will be available 12 hours a day and the non-production systems will be available 1 week per month.

Service Constraints

As the applications are hosted on an Oracle cloud database, the service constraints are dictated by the Oracle service level agreement for this service.

Service Levels

Our standard cover for support is Monday to Friday 09.00-17.00, however for support coverage required out of these hours, we would be happy to discuss and tailor to the individual requirements and needs of the customer.

Financial Recompense Model

Where necessary, Service Levels and outcomes will be agreed with the customer prior to any engagement. Under such circumstances, we would be happy to discuss Financial Recompense Models.

Data Restoration/Service Migration

Data can be imported or exported on request.

Training

Administrator training is included as part of the on-boarding service.

We also provide user application enablement.

All pricing can be found in the pricing document.

Ordering and Invoicing Process

Ordering is processed according to the terms agreed at the time of acceptance. Typically, this will involve client acceptance by way of purchase order from a written proposal for the work stating deliverables, costs, and timescales.

Beyond's payment terms are 30 calendar days from the date of the invoice.

Termination Terms

These are included in our Terms and Conditions document.

Consumer Responsibilities

When preparing for a Specialist Cloud Services engagement, Beyond will make clear the contribution required from the client. This will be in the form of documentation provision, interviews and workshops participation and reviewing results with knowledge transfer where appropriate.

Technical Requirements

For technical requirements, the customer would be responsible for:

The web interface client requires a modern web browser.

Provision of appropriate levels of network access to the application environment/infrastructure when on site

Trial Service

Not available, however a complete demo can be provided.