



Microsoft M365 Security and Configuration Assessment

Service Description

G Cloud 15



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Introduction

Ekco Cloud & Security is an ideal partner for public sector organisations seeking a **secure, compliant, and scalable provider** via G Cloud 15.

We make it easier for IT teams to innovate, scale, manage, troubleshoot and secure. Across cloud, business continuity, security and workspace solutions, we enable the growth our customers want with the team they already have.

Through our security-first approach, large specialist workforce, AI-enhanced operations, and proven delivery capability, we help organisations:

- Modernise securely
- Strengthen cyber resilience
- Reduce operational risk
- Improve service continuity
- Deliver safer, more reliable digital services for our customers and their stakeholders.

Ekco's end-to-end cloud and cyber services are well matched to **G Cloud purchasing needs and public sector transformation goals**.

Service Description

The Ekco M365 Security & Configuration Assessment provides organisations with a comprehensive review of their Microsoft 365 environment to ensure it is secure, compliant, optimised, and aligned to Microsoft best practices. Many organisations lack the in-house bandwidth or specialist knowledge to validate and optimise their tenant configuration, resulting in inefficiencies, security gaps, and missed opportunities for productivity gains. This assessment evaluates technical, security, compliance and operational aspects of your Microsoft 365 tenant, delivering a clearly prioritised set of recommendations, remediation actions and strategic guidance.

Who this service is for

This service is suitable for public sector organisations that:

- Use Microsoft 365 and are considering further adoption
- Operate in regulated or sensitive environments (for example legal, justice, finance, or healthcare)
- Require assurance over data access, security, and governance before enabling AI tools
- Need an independent security and readiness assessment prior to pilot or full rollout

What the service does

The assessment aims to determine:

- How the M365 tenant is configured today
- Security posture and alignment to Microsoft best practices
- Operational requirements and future roadmap needs
- Which legacy technologies could be replaced by M365 capabilities
- Required configuration changes and documentation gaps
- Knowledge uplift for customer IT teams

We will carry out the following activities;

1. Data collection through scripts, discovery and workshops
2. Analysis of configuration, security, compliance and licensing
3. Gap assessment against Microsoft best practices
4. Findings and recommendations report
5. Knowledge transfer sessions with IT staff
6. Capture of future requirements to establish a baseline

Following the assessment, Ekco can provide professional services to implement remediation activities, configuration changes, and further enhancements. These will be scoped separately and charged using the rates within G Cloud.

Deliverables

The engagement delivers a comprehensive written report including:

- Findings and observations
- Security and configuration gaps
- Prioritised recommendations (MoSCoW)
- Licensing optimisation insights
- Future roadmap suggestions

Benefits

- **Strengthened security** and improved regulatory compliance
- **Cost optimisation** through right-sized licensing
- **Increased productivity** and user experience
- Clear visibility of configuration gaps and **improvement roadmap**
- Confidence that M365 estate is **aligned to best practice**

Features

- Full Microsoft 365 tenancy review
- Security and compliance posture assessment
- Licensing review and optimisation
- Identification of configuration gaps
- Discovery workshops with IT and business teams
- Recommendations aligned to Microsoft best practice
- Clear remediation plan with MoSCoW priorities

Service constraints

- Requires access to the M365 Admin Centre and Azure AD
- Customer subject matter experts and stakeholders must be available for workshops
- Assessment accuracy depends on completeness of provided data

Onboarding process

Ekco will work with named customer stakeholders to:

- Agree access requirements and delegated admin privileges
- Validate security and governance expectations
- Ensure appropriate SMEs are available during discovery workshops

We will carry out the following tasks/activities:

1. Kick-off meeting
2. Access validation and scope confirmation
3. Workshops scheduled and data collection initiated
4. Assessment and analysis
5. Report creation and review session

At the end of the assessment, we will;

1. Remove Ekco accounts and delegated access
2. Handover all documentation
3. Optional follow-on consultation / implementation support

Timescales

The service is typically delivered within **5 days**, depending on tenant size, complexity, and access availability.

Service location

The service is delivered remotely.

Data handling and security

- No customer data is extracted, copied, or retained
- Assessment activities are limited to configuration review and metadata inspection
- Access is read-only and time-bound
- All activities align with UK public sector security expectations

Why UK Public Sector Organisations benefit when they Partner with Ekco Cloud & Security

Security-First Cloud Services Aligned to Government Standards

Ekco Cloud & Security is a leading UK and European **security-first managed cloud provider**, delivering deep expertise across cyber security, identity, and cloud. Our services align with **NCSC guidance, the Cyber Assessment Framework (CAF), NHS DSPT**, and wider public sector assurance requirements. Our proven **Assess → Protect → Detect → Respond** model supports secure-by-design digital transformation across hybrid and distributed environments—directly addressing public sector risk and resilience priorities.

End-to-End Capabilities Mapped to G Cloud 15

Public sector buyers need suppliers that can deliver migration, protection, management, and optimisation through a single, accountable partner. We provide a **fully integrated cloud and security portfolio**, including:

- Cloud migration and managed cloud operations
- Security and infrastructure management
- Identity security and privileged access management
- Secure modern architecture design
- Real-time threat detection and incident response

These services align directly with **G Cloud 15 lots and purchasing criteria**, enabling organisations to modernise securely while managing complex legacy estates.

Scalable Expertise and Sovereign Delivery

With **1,000+ cloud and security specialists across the UK and Europe**, we offer the scale, depth, and resilience required to support mission-critical public services. A dedicated **identity security practice** provides mature capability for access control and Zero Trust adoption—an increasingly critical requirement across government organisations.

Tailored Solutions for Resource-Constrained Organisations

Recognising the challenges faced by councils, NHS trusts, education, and blue-light services, we offer **cost-effective, scalable cloud and cyber security solutions** designed for organisations with limited internal capacity.

These services protect against phishing, ransomware, and social engineering while meeting G Cloud's expectations for solutions that are secure by default, rapidly deployable, and low overhead.

AI-Enhanced Security Operations

We embed **AI into daily security operations**, improving analyst productivity and response effectiveness. AI-assisted services accelerate:

- Incident triage and prioritisation
- Threat analysis and vulnerability summarisation
- Reporting accuracy and audit readiness

This enables faster outcomes and stronger protection for public bodies operating with limited staffing.

Public Sector-Focused Engagement Model

Our partnership-led approach aligns with government procurement expectations, offering:

- Dedicated, accountable delivery teams
- Transparent SLAs and service reporting
- 24/7 support with local expertise
- Predictable commercial and contract models

This ensures we act as a **strategic long-term partner**, not a transactional supplier.

Global Recognition and Strategic partnerships

These global accreditations partnerships show our commitment to customer satisfaction, data safety, security and overall quality. We're independently audited every year to give our customers confidence in our approach.



From agile managed cloud platforms to next-gen security services that supercharge defences, our local team of specialists provide proactive, round-the-clock management. With one Ekco Cloud & Security team delivering a combination of services, our customers quickly gain control and visibility over their technology.