

# Clinked G-Cloud Pricing Document

**Service:** Clinked – Document Management and Secure File Sharing

**Supplier:** Rabbitsoft Ltd

All prices are exclusive of VAT.

## Package Summary

| Package                  | Monthly Price | Users Included    | Storage Included | Key Features                                                                                                                                          |
|--------------------------|---------------|-------------------|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Standard</b>          | £249          | 100 users         | 1 TB             | Secure file sharing, permissions, version control, audit trail, full-text search, discussions, notifications, white-label portal, web & mobile access |
| <b>Premium</b>           | £499          | 250 users         | 3 TB             | All Standard features plus task management, shared calendars, enhanced collaboration, workflow views, advanced notifications                          |
| <b>Enterprise</b>        | £2,000        | 1,000 users       | 5 TB+            | All Premium features plus enterprise access controls, optional SSO, advanced security configuration, extended integrations                            |
| <b>Enterprise Custom</b> | £3,500        | Up to 1,000 users | 5 TB+            | All Enterprise features plus extended white-labelling, custom configuration, enhanced onboarding, bespoke workflows and integrations                  |

Additional users and additional storage can be purchased for all packages.

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## 1. Core Service Pricing

Clinked is priced as a subscription service. Prices are per customer organisation, per month, unless otherwise stated.

### Standard Package

- £249 per month
- Includes 100 user licences

#### Core features included:

- Secure file storage and sharing
- Granular permissions at group, folder and file level
- Version control and file history
- Full-text search
- Activity feed and audit visibility
- Client and partner workspaces
- Discussions and notifications
- Web and mobile access
- White-label portal branding

Additional users:

- £2.49 per additional user per month
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### Premium Package

- £499 per month
- Includes 250 user licences

#### All Standard features, plus:

- Task management and activity tracking
- Shared calendars
- Enhanced collaboration tools
- Workflow views (including board-style task views)

- Advanced notifications
- Expanded portal configuration options

Additional users:

- £1.99 per additional user per month
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## **Enterprise Package**

- £2,000 per month
- Includes up to 1,000 user licences

### **All Premium features, plus:**

- Enterprise-grade access controls
- Optional single sign-on (SSO)
- Advanced security configuration
- Extended integration support
- Priority service management options
- Eligibility for private cloud deployment

Additional users:

- £2.00 per additional user per month
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## **Enterprise Custom Package**

- £3,500 per month
- Includes 1,000 user licences

### **All Enterprise features, plus:**

- Extended white-labelling options
- Custom configuration and deployment options
- Enhanced onboarding and service management support
- Optional bespoke integrations and workflows

Additional users:

- £3.50 per additional user per month
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## 2. Contract Length and Volume Discounts

Customers may choose monthly, annual or two-year subscription terms.

- Annual subscriptions receive a 20% discount on the monthly price.
- Two-year subscriptions receive a 35% discount on the monthly price.

Discounts apply to the core subscription price only.

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## 3. Private Cloud Option

Clinked offers a dedicated private cloud deployment option for customers requiring a single-tenant environment.

- One-off setup fee: £5,000
  - Monthly fee: £4,750 per month
  - Minimum contract term: 12 months
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## 4. Additional Services

### White-label Mobile Application

- One-off setup fee: £500
- Monthly subscription: £150 per month

Free with Enterprise packages where agreed.

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### Additional Storage

- £0.10 per GB per month

### Development and Integration Services

- £2,000 per day
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Includes custom development, system integration, workflow configuration and technical consultancy.

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## **Training Services**

- Online onboarding and training: Included at no additional charge
  - On-site training: £4,500 per day
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## **5. Support Services**

Support is included in the subscription price.

- Standard support: Monday to Friday, 09:00 to 18:00 GMT
  - Enterprise support: 24 hours per day, 365 days per year (where agreed)
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## **6. Data Extraction and Exit Costs**

- Standard self-service data export: £0
  - Assisted data extraction and exit support: £2,000 per engagement
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## **7. Billing Units**

- Core service: per organisation, per month
- Additional users: per user, per month
- Storage: per GB, per month
- Professional services: per day or per engagement, as stated