

Clinked G-Cloud Pricing Document

Service: Clinked – Secure Client Portal and Collaboration Platform

Supplier: Rabbitsoft Ltd

All prices are exclusive of VAT.

Package Summary

Package	Monthly Price	Users Included	Storage Included	Key Features
Standard	£249	100 users	1 TB	Secure file sharing, permissions, version control, audit trail, discussions, notifications, white-label portal, web & mobile access
Premium	£499	250 users	3 TB	All Standard features plus task management, shared calendars, enhanced collaboration, workflow views, advanced notifications
Enterprise	£2,000	1,000 users	5 TB+	All Premium features plus enterprise access controls, optional SSO, advanced security configuration, extended integrations
Enterprise Custom	£3,500	Up to 1,000 users	5 TB+	All Enterprise features plus extended white-labelling, custom configuration, enhanced onboarding, bespoke workflows and integrations

Additional users and additional storage can be purchased for all packages.

1. Core Service Pricing

Clinked is priced as a subscription service. Prices are per customer organisation, per month, unless otherwise stated.

Standard Package

- £249 per month
- Includes up to 100 user licences

Core features included:

- Secure file storage and sharing
- Granular permissions at group, folder and file level
- Version control and file history
- Full-text search
- Activity feed and audit visibility
- Client and partner workspaces
- Discussions and notifications
- Web and mobile access
- White-label portal branding

Additional users:

- £2.49 per additional user per month
-

Premium Package

- £499 per month
- Includes up to 250 user licences

All Standard features, plus:

- Task management and activity tracking
- Shared calendars
- Enhanced collaboration tools
- Workflow views (including board-style task views)

- Advanced notifications
- Expanded portal configuration options

Additional users:

- £1.99 per additional user per month
-

Enterprise Package

- £2,000 per month
- Includes up to 1,000 user licences

All Premium features, plus:

- Enterprise-grade access controls
- Optional single sign-on (SSO)
- Advanced security configuration
- Extended integration support
- Priority service management options
- Eligibility for private cloud deployment

Additional users:

- £2.00 per additional user per month
-

Enterprise Custom Package

- £3,500 per month
- Includes up to 1,000 user licences

All Enterprise features, plus:

- Extended white-labelling options
- Custom configuration and deployment options
- Enhanced onboarding and service management support
- Optional bespoke integrations and workflows

Additional users:

- £3.50 per additional user per month
-

2. Contract Length and Volume Discounts

Customers may choose monthly, annual or two-year subscription terms.

- Annual subscriptions receive a 20% discount on the monthly price.
- Two-year subscriptions receive a 35% discount on the monthly price.

Discounts apply to the core subscription price only.

3. Private Cloud Option

Clinked offers a dedicated private cloud deployment option for customers requiring a single-tenant environment.

- One-off setup fee: £5,000
 - Monthly fee: £4,750 per month
 - Minimum contract term: 12 months
-

4. Additional Services

White-label Mobile Application

- One-off setup fee: £500
- Monthly subscription: £150 per month

Free with Enterprise packages where agreed.

Additional Storage

- £0.10 per GB per month
-

Development and Integration Services

- £2,000 per day
-

Includes custom development, system integration, workflow configuration and technical consultancy.

Training Services

- Online onboarding and training: Included at no additional charge
 - On-site training: £4,500 per day
-

5. Support Services

Support is included in the subscription price.

- Standard support: Monday to Friday, 09:00 to 18:00 GMT
 - Enterprise support: 24 hours per day, 365 days per year (where agreed)
-

6. Data Extraction and Exit Costs

- Standard self-service data export: £0
 - Assisted data extraction and exit support: £2,000 per engagement
-

7. Billing Units

- Core service: per organisation, per month
- Additional users: per user, per month
- Storage: per GB, per month
- Professional services: per day or per engagement, as stated